



GoBoard

Installation and User's Guide for GoBoard Education Students

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Introduction

Thank you for choosing GoBoard. This guide will give you all the information to get started with the GoBoard Student apps.

What is GoBoard?

GoBoard is a visual collaboration software that allows users to share, annotate, and present digital content in real-time from any device. It is an excellent interactive tool between teachers and students. Students can connect to lessons when they are connected to the same network as the hub, and actively participate and interact with their teacher and class.

The student apps are free of charge.

Using GoBoard with Student App

Once a teacher has started a lesson, a QR code will be displayed for you to scan, or manually enter the session code.

Install GoBoard Student App for Windows

Windows 10 Student app

Minimum Requirements

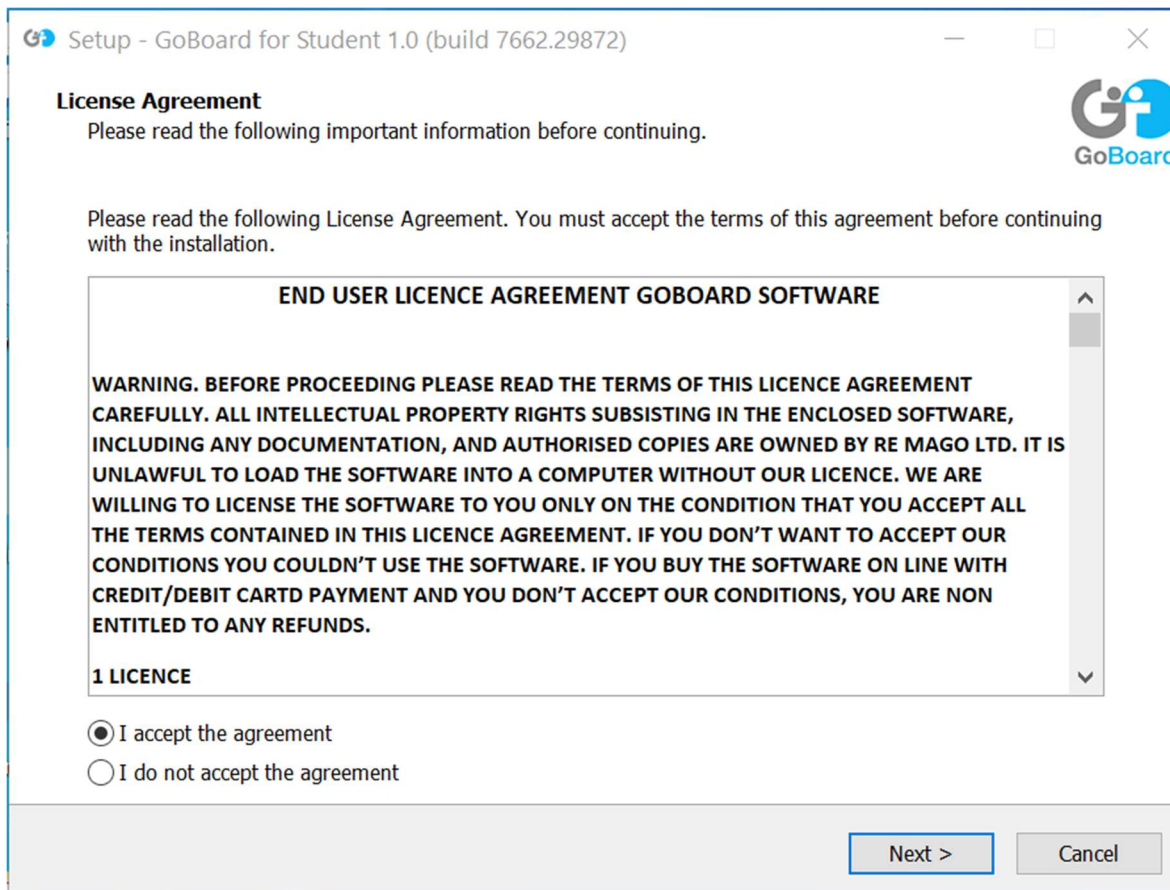
- Windows 10 version 1803
- CPU quad-core 2 GHz
- RAM DDR3 8 GB
- Camera and microphone (for AV conferences)

Optimal Specs

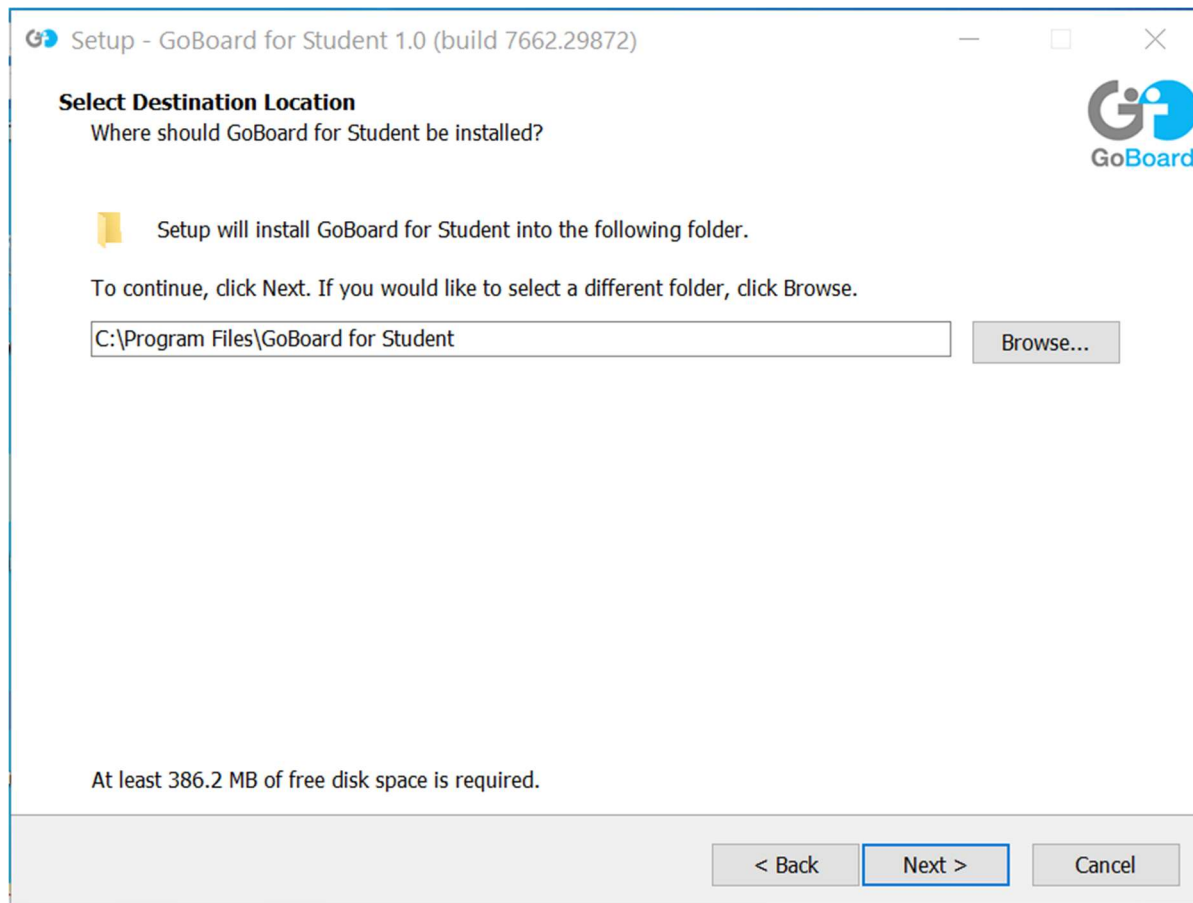
- Dedicated graphics card (recommended)
- Stylus (for best handwriting/drawing experience)

To download GoBoard Student App, go to [\(LINK\)](#). Once downloaded, double-click the setup .exe: **(SETUP.exe)** and follow the on-screen instructions to install GoBoard on Windows 10-based computers.

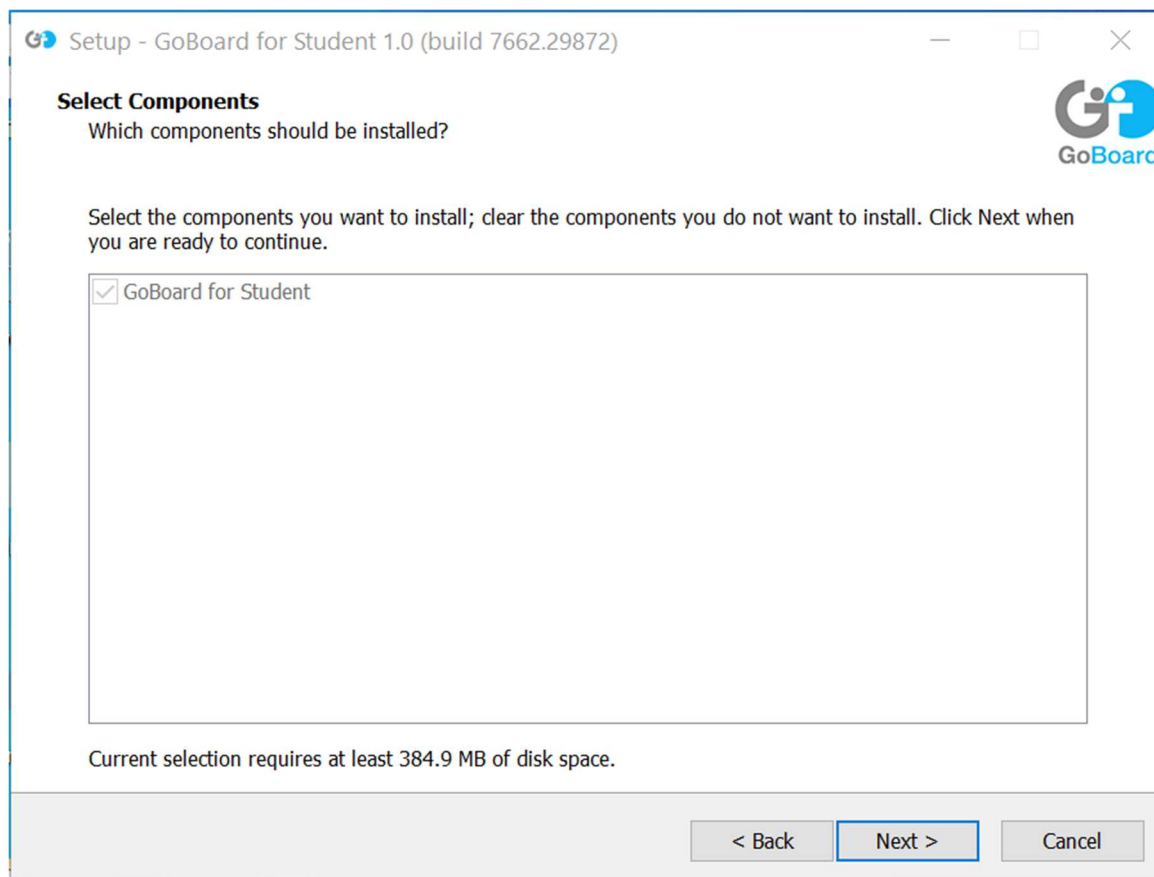
After you have read through the terms and conditions, you must accept the End User Licence Agreement to continue. To do this select “I accept the agreement” option and then click on “Next”.



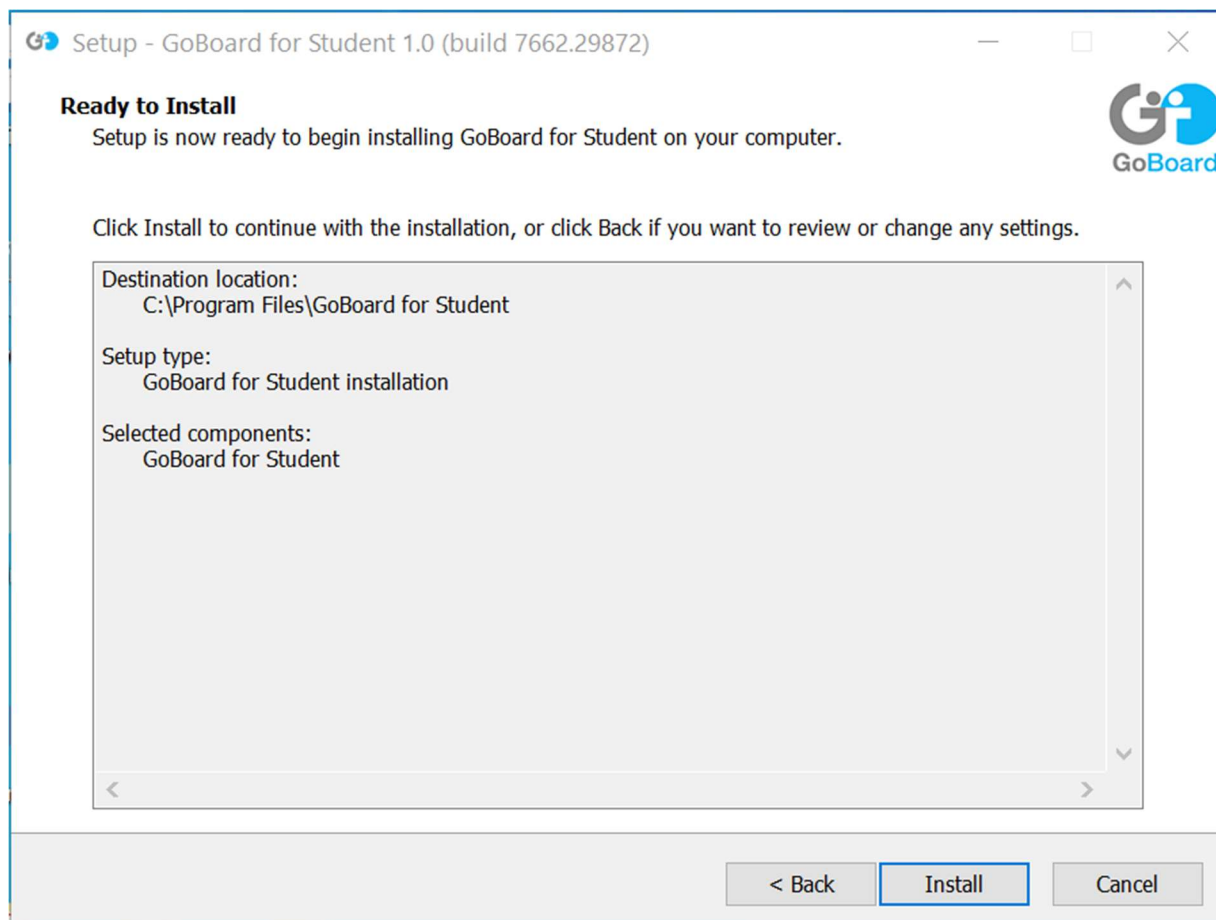
Choose where to install the GoBoard application. The default path is C:\Program Files\GoBoard, but you may choose a different folder if preferred. Then click "Next".



Click on “Next” to continue the installation and install GoBoard for Students.



Click on "Install" and wait for the installation process to finish.



Once installation is completed, this pop-up screen will appear:



Select this box if you want to launch GoBoard for Students when installation ends.

☒ Launch GoBoard for Student

Click on "Finish" to end the installation process.

GoBoard setup wizard for Windows

The first time you open GoBoard for Students, the setup wizard will automatically start.

English is the default language; You can choose among:

1. English (United Kingdom)
2. English (United States)
3. Italian (Italy)
4. Spanish (Spain)
5. Portuguese (Portugal)
6. French (France)
7. French (Canada)
8. German (Germany)

9. Danish (Denmark)
10. Dutch (Netherlands)
11. Finnish (Finland)
12. Norwegian (Norway)
13. Swedish (Sweden).

Select your preferred language and then click on “Continue”.

GoBoard for Student setup wizard—⌵×

Welcome to GoBoard for Student App.
Please choose a language to start.

English (United Kingdom) ▾

Continue

Enter your first and last name, then click “Continue”.

Hello, please enter your name



First name

Jack

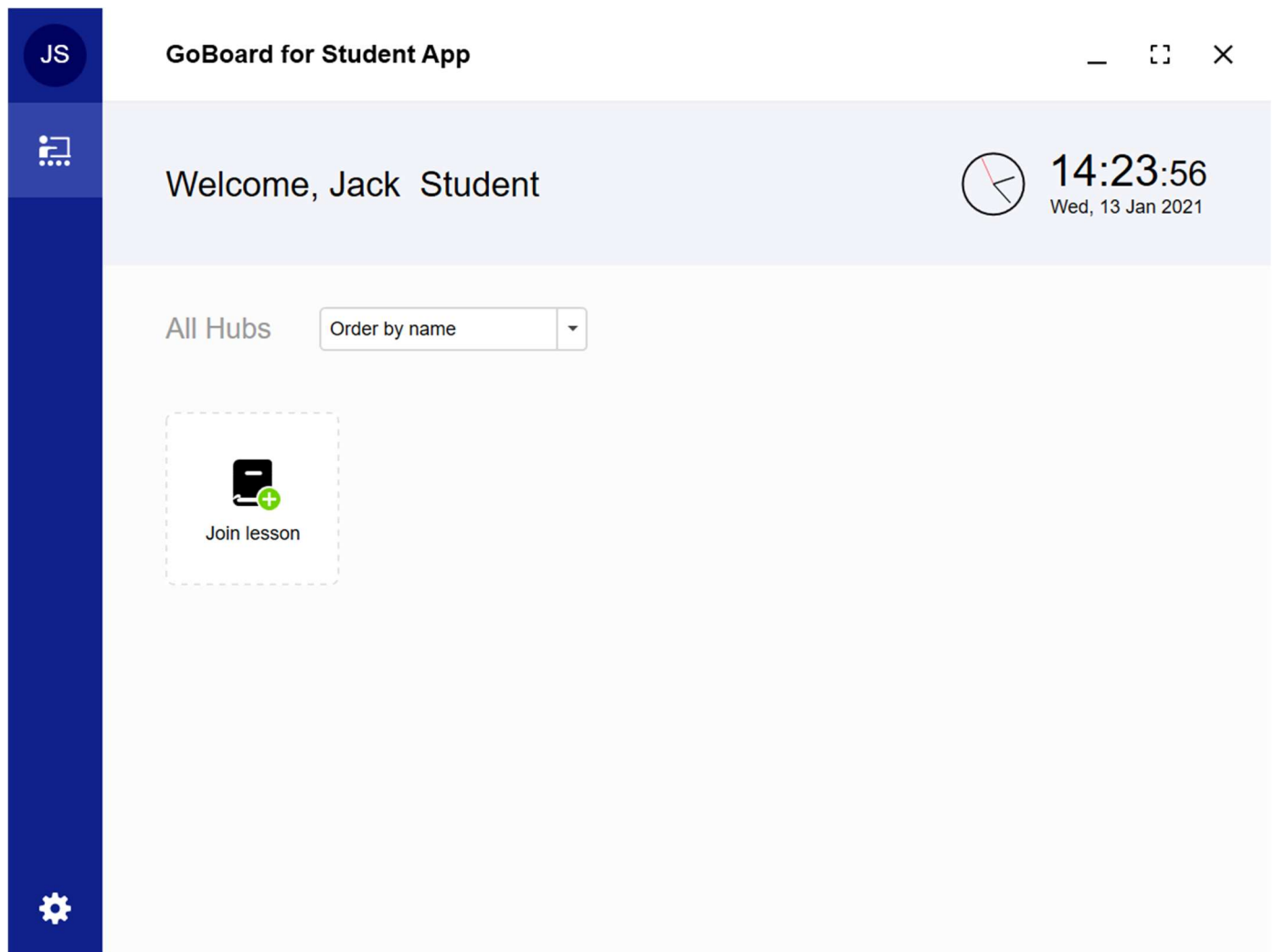
Last name

Student

Back

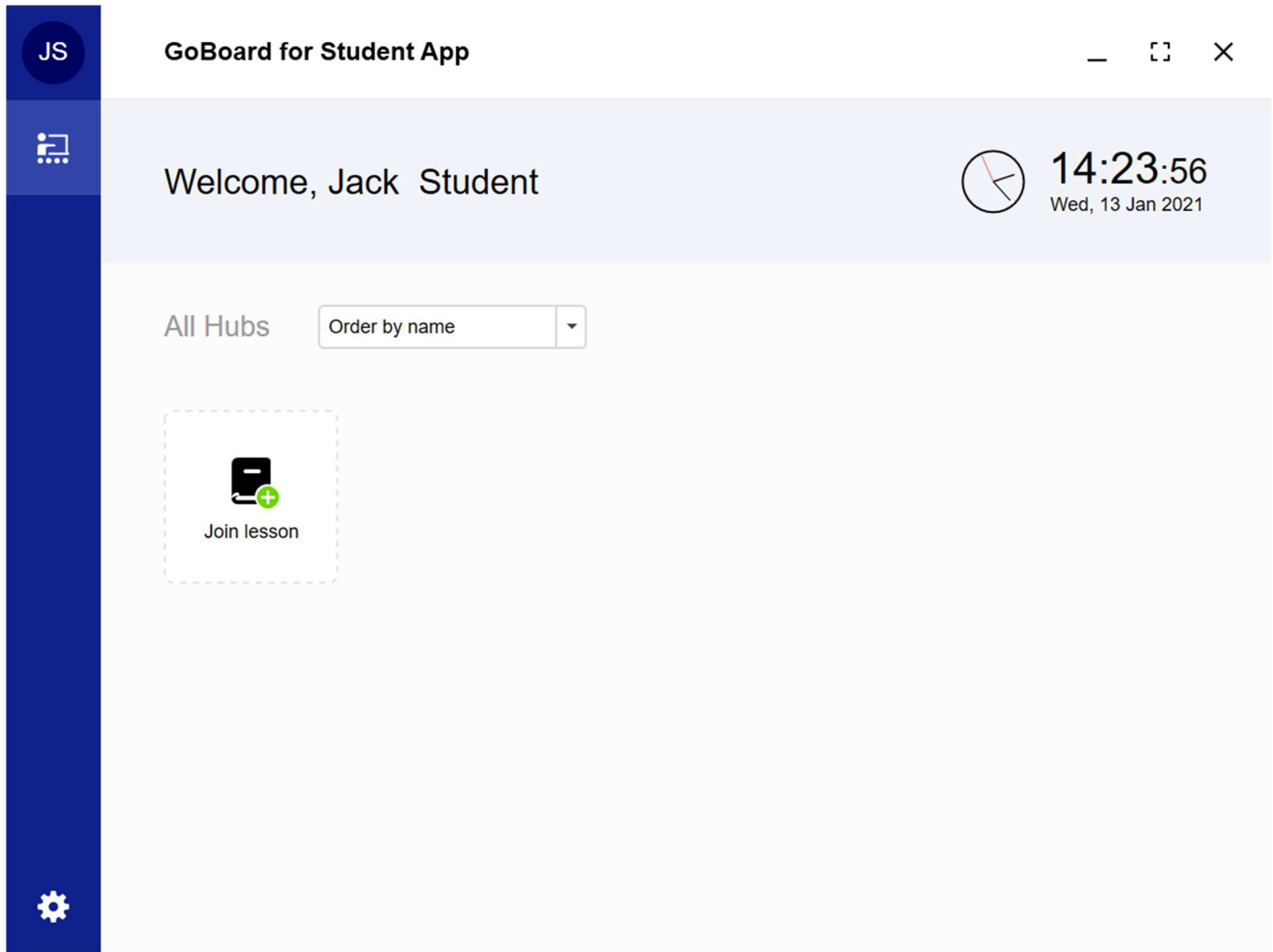
Continue

GoBoard Student App has been successfully configured.



Student App for Windows

This is how your Student App for Windows will look once opened.

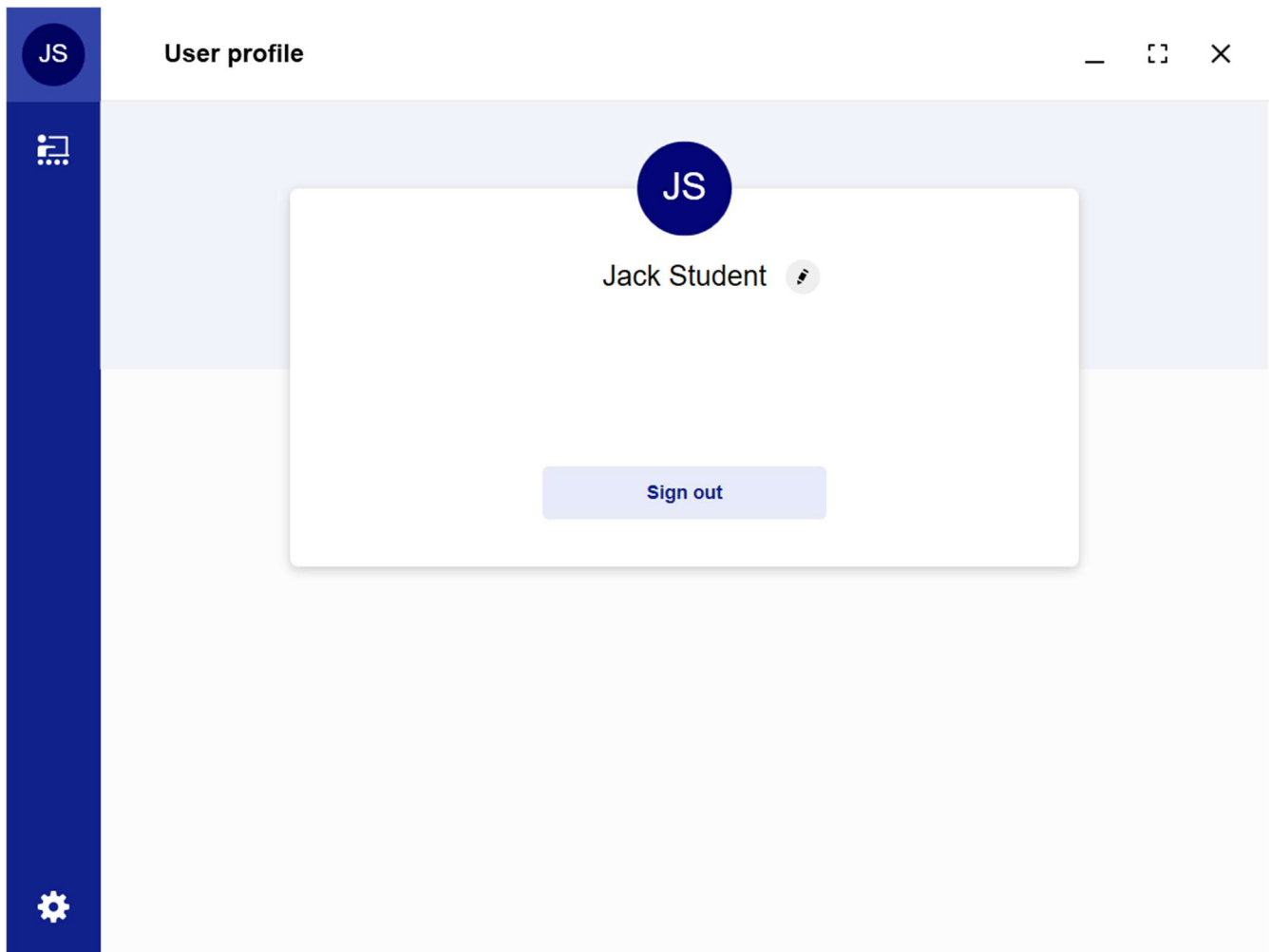


User profile

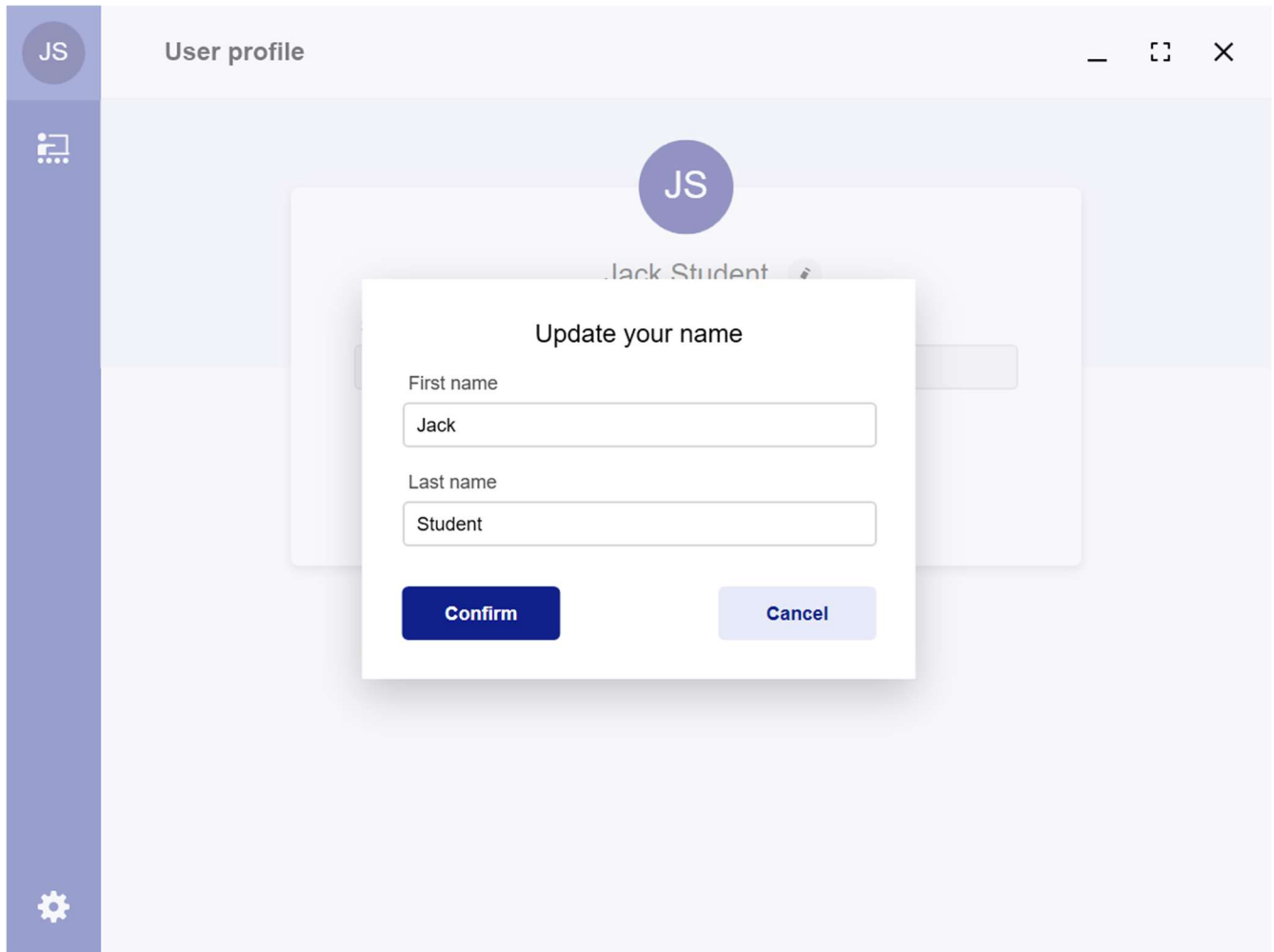


User profile

Your user profile is your first and last name as submitted at setup. The icon shows your initials (see the example of Jack Student).



“Update your name” icon: use to edit your name.



Hubs list



To join a lesson when in-class, select the “Join lesson” icon to then see the available hub(s).

JS

GoBoard for Student App



Welcome, Jack Student



14:23:56
Wed, 13 Jan 2021

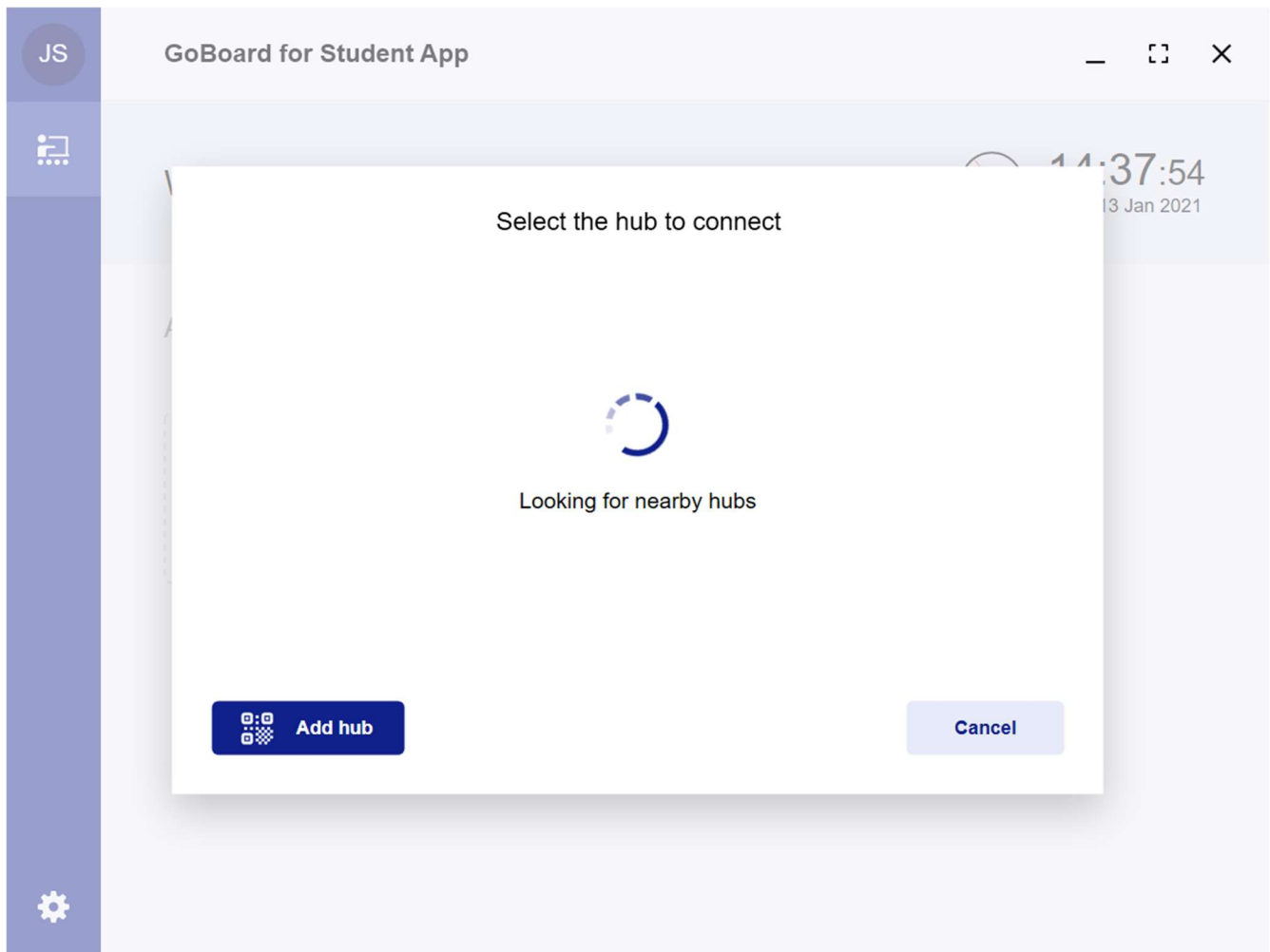
All Hubs

Order by name

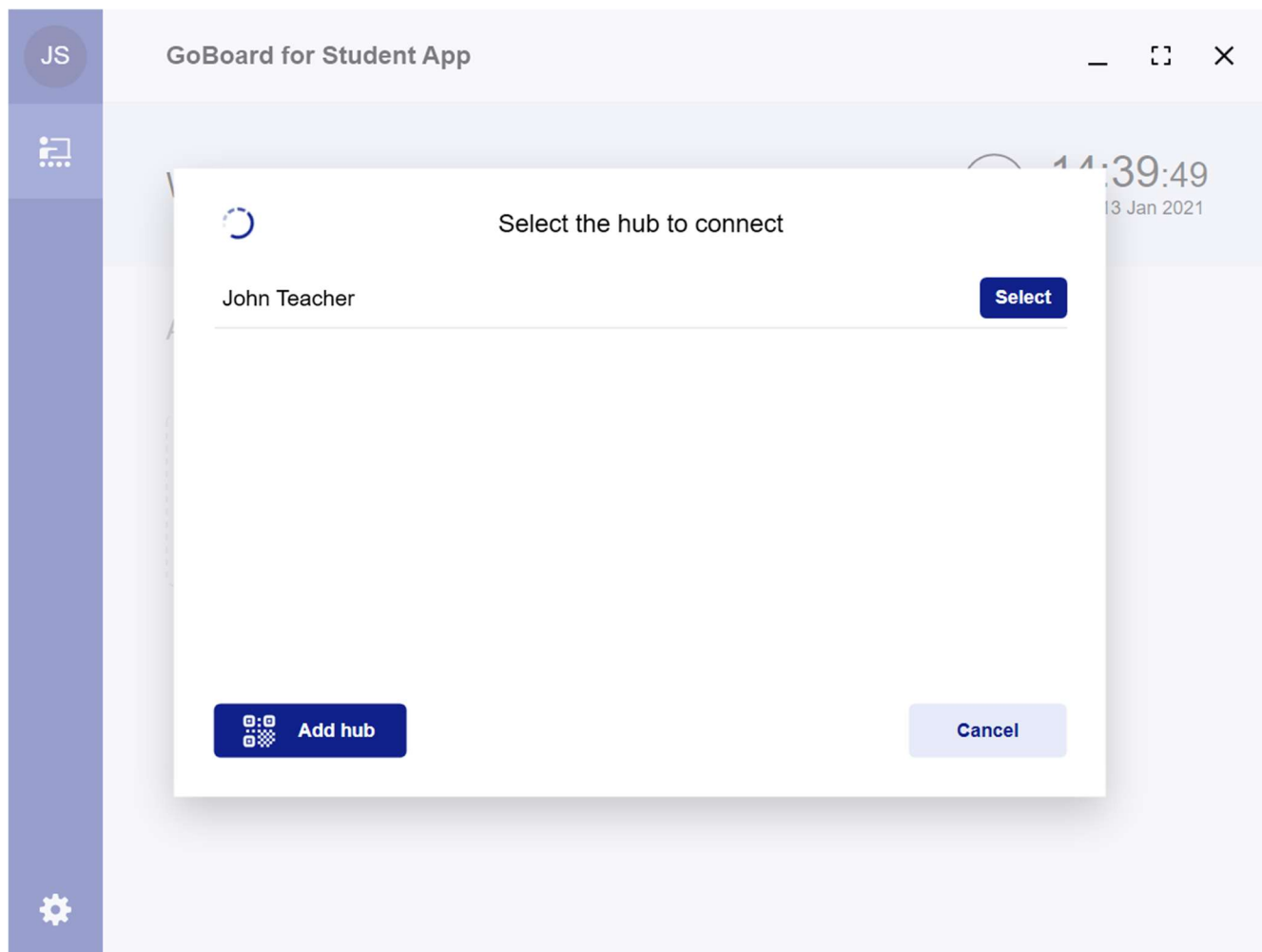


Join lesson

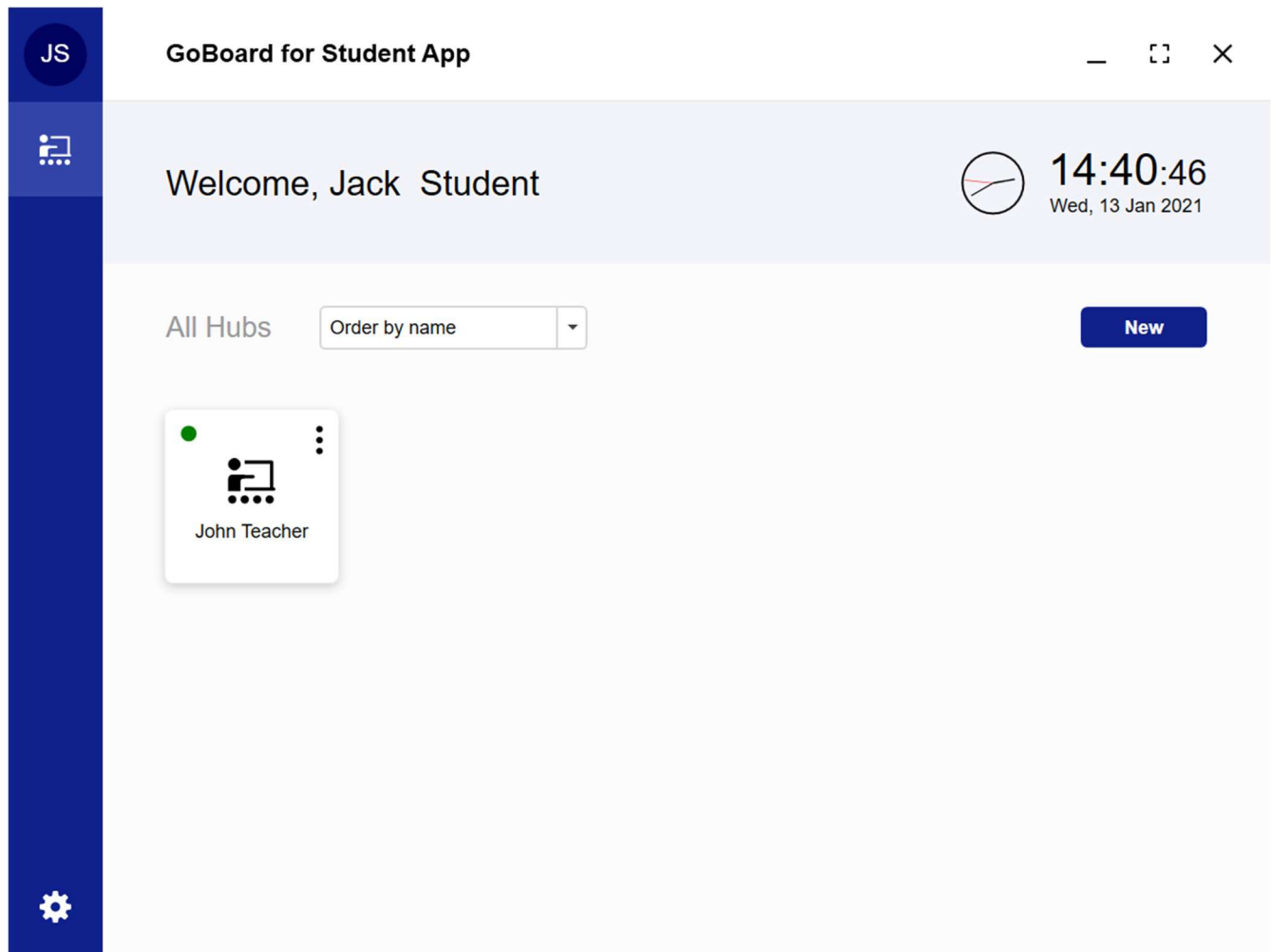




All available hubs will be listed. If the hub is not found, you can enter the IP address of the hub and the unique session code to enter the lesson.



Select the hub to connect to and it will be automatically stored to your device. Click on the three-dot menu on the top-right of the hub of the class to open or delete it. Click on “New” to look for other hubs.



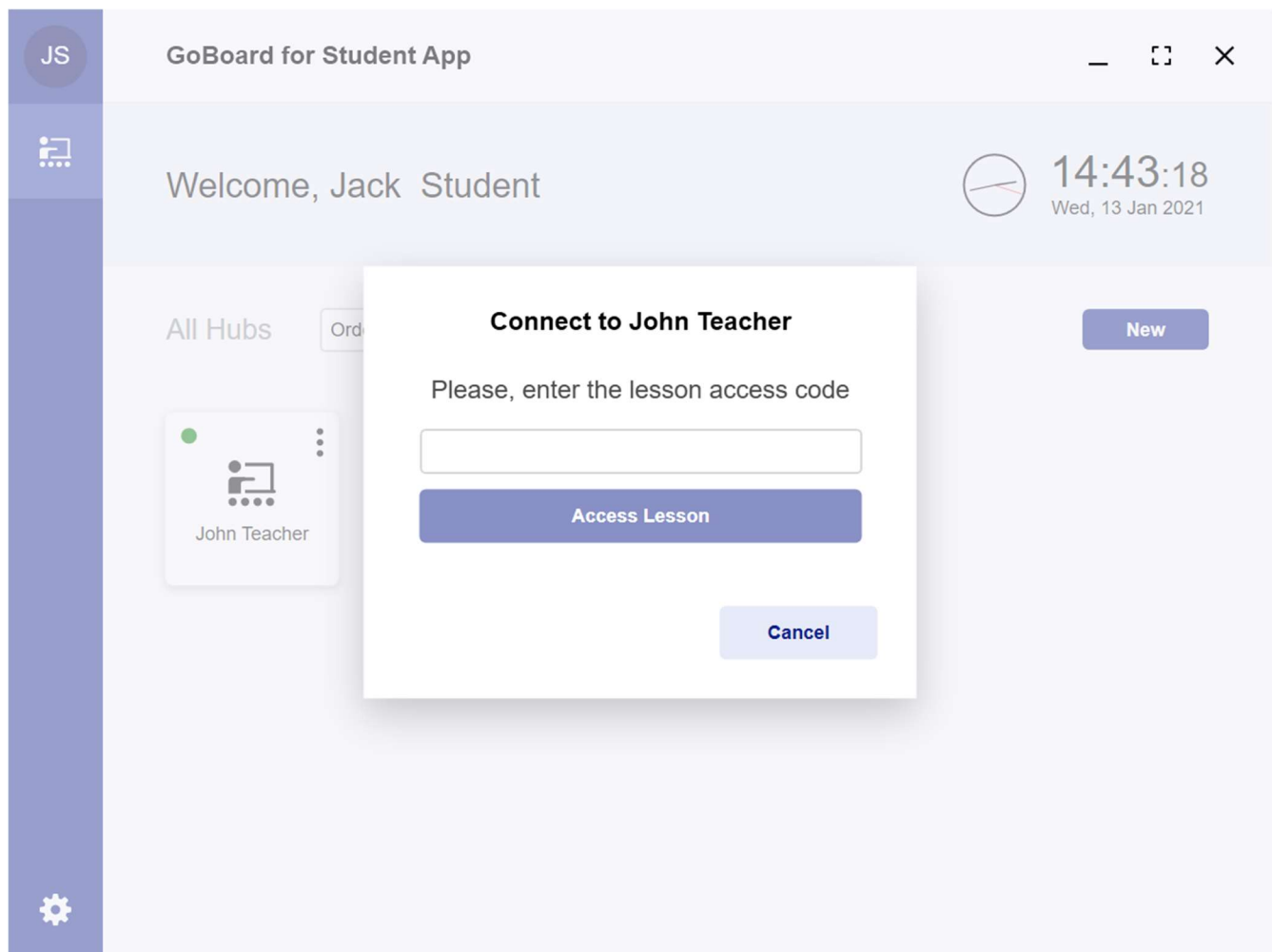
To connect to a Hub manually, select “Add hub” and enter the hub IP or address, or scan the QR code, both of which can be found on the classroom Hub device.

Scan qr or enter hub address

The image shows a QR code scanner interface. It features a large black rectangular area for scanning a QR code. Below this area is a text input field with the placeholder text 'Enter ip or address'. At the bottom, there are two buttons: a dark blue 'Confirm' button and a light blue 'Cancel' button.

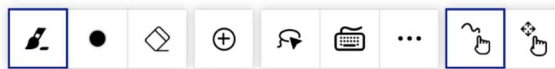
[illegible]

To connect to a lesson, enter the lesson access code, which is found under QR code and IP address on the classroom Hub device.



You will now be connected to the lesson and the interactive whiteboard will open. At the time you connect, a student will have Read-only access. The teacher can then grant read/write access to the session. Once the teacher has given you writing rights, you will be able to contribute to the whiteboard session.

Hi!



Settings



General

Select the Interface language drop-down menu and Voice commands language drop-down menu to choose your languages.

Interface language

English is the default language; You can choose among:

1. English (United Kingdom)
2. English (United States)
3. Italian (Italy)
4. Spanish (Spain)
5. Portuguese (Portugal)
6. French (France)
7. French (Canada)
8. German (Germany)
9. Danish (Denmark)
10. Dutch (Netherlands)
11. Finnish (Finland)
12. Norwegian (Norway)

13. Swedish (Sweden).

Voice commands language

GoBoard is supporting:

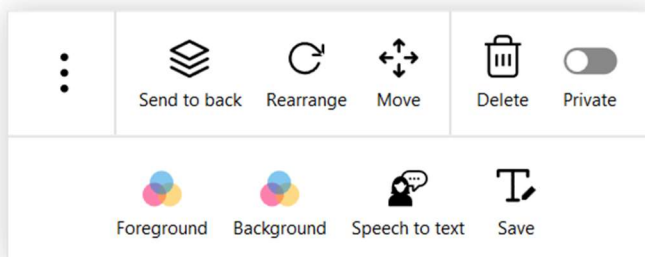
1. English (United Kingdom)
2. English (United States)
3. Italian (Italian)
4. Portuguese (Brazil)
5. German (Germany)
6. Spanish (Spain)
7. French (France)
8. French (Canada)
9. Japanese (Japan)
10. ZH Chinese
11. CN Simplified Chinese.

Install from Windows the preferred languages among these languages listed, close and reopen GoBoard and you will see in the drop-down menu the languages installed from the device.

When you install these languages on the operating system, they will appear into “Voice commands language” settings list.

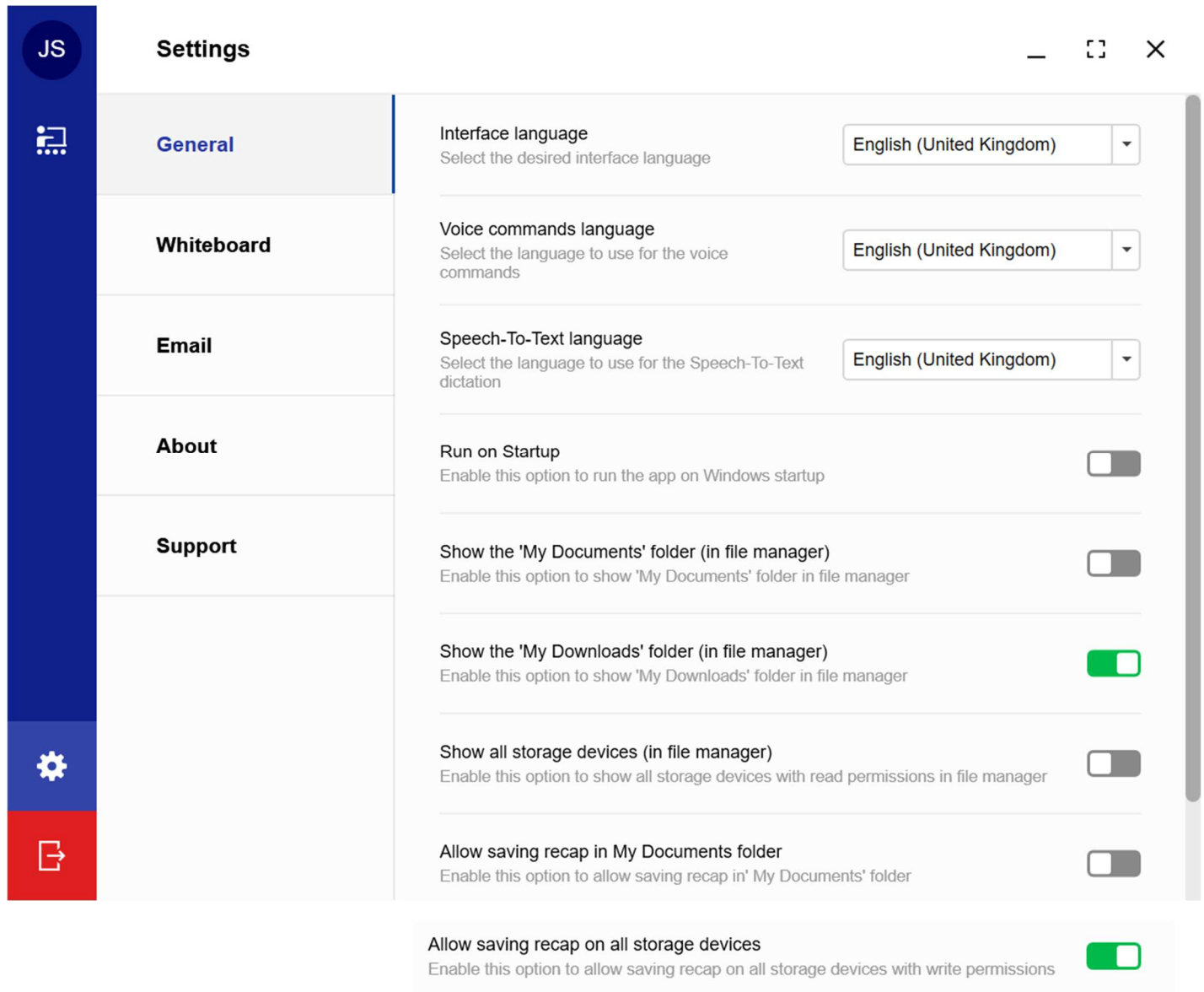
Speech-To-Text language

When you add a text to the whiteboard, you have the possibility to activate the command: “Speech to text”.



Type your text

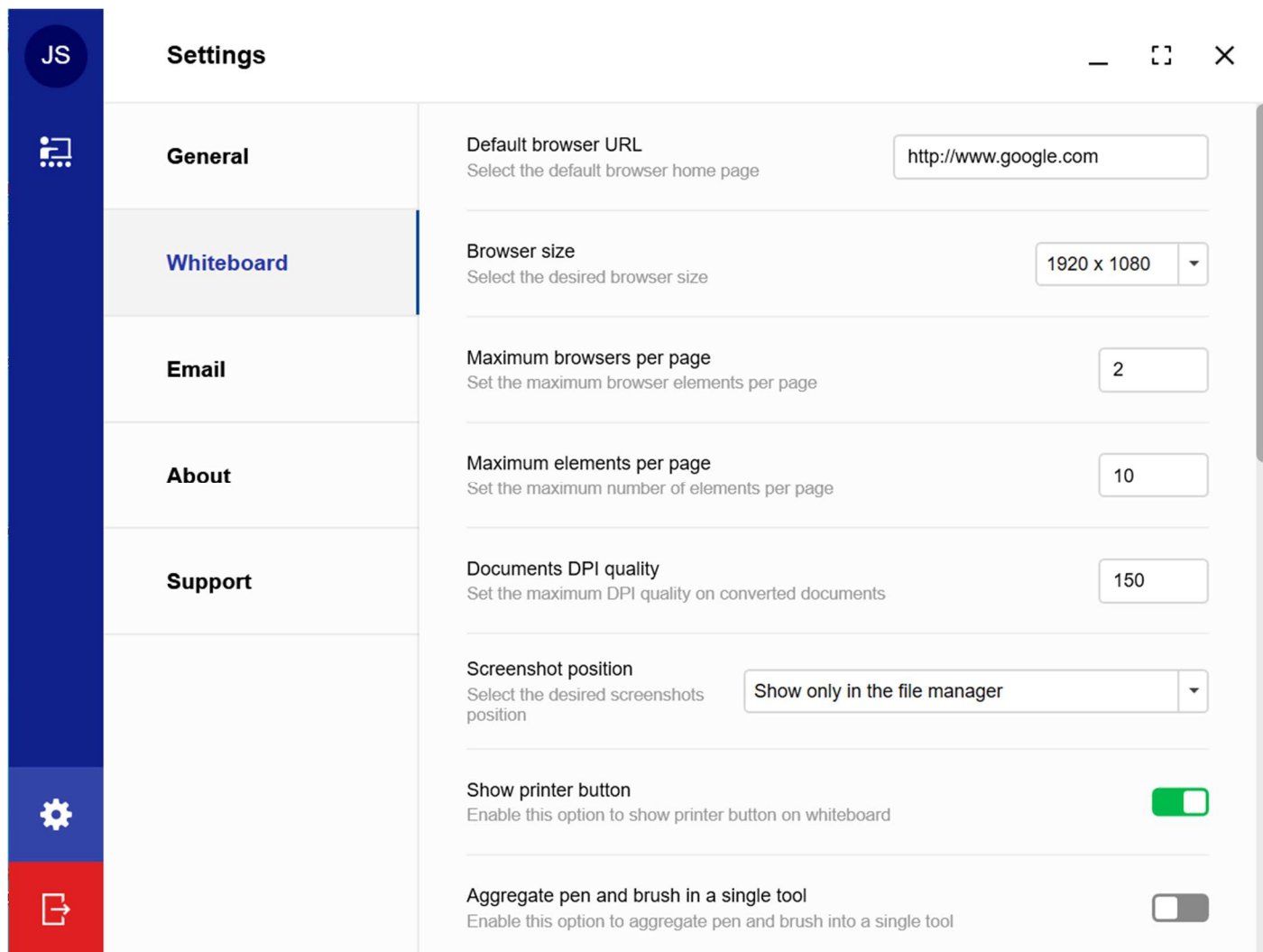
Install the preferred languages from Windows, close and reopen GoBoard and in the “Speech-To-Text language” drop-down menu you will find the installed languages from the device.



Whiteboard

You can choose which browser to use when connecting to a whiteboard session by entering its URL in the box. Then choose the desired browser size from the drop-down menu.

It is also possible to select the maximum number of browsers and elements per page, the documents DPI quality, and the screenshot position from the drop-down menu.



Edit the size of your drawing tool (pen, marker, highlighter, eraser, punch) and its delay time.

JS

Settings

General

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Show default cursor with mouse pointer

Enable this option to show the mouse pointer cursor

☐

Drawing tools size settings

Pen size

Set the default pen size

2

Marker size

Set the default marker size

20

Highlighter size

Set the default highlighter size

20

Eraser size

Set the default eraser size

40

Punch (Big Eraser) size

Set the default punch (big eraser) size

120

Drawing tools delay time (ms)

Set the delay time in milliseconds for sending data to server

750

Content manager storage accounts

You can connect your chosen cloud storage via the Content manager under the Drawing tools size settings.

OneDrive

Link OneDrive for sharing files

Link O365 account

Google Drive

Link Google Drive for sharing files

Link Google account

DropBox

Link DropBox for sharing files

Link DropBox account

Email

If you would like to connect your email inbox to send recaps directly from GoBoard, contact your IT/network administrator and they will be able to complete this action for you.

SMTP server: enter in the box a valid SMTP server. For instance: smtp-mail.outlook.com.


Default email sender: enter a valid email address.


Password: enter the password of the email address written in the “Default email sender” box.


Port: enter the correct port.

Use SSL: enable “Use SSL” flag for using a SSL connection.

JS







Settings

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Email

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Support

SMTP server
Input here the SMTP server

Default email sender
Input here the default email sender

Password
Input here the email password

Port
Input here the smtp port

Use SSL
Enable this flag for using a SSL connection

☒

Test SMTP settings

After you finish completing the details, click on “Test SMTP settings”.

If the entered credentials are correct, you will see this message:

 Successfully connected

Test SMTP settings

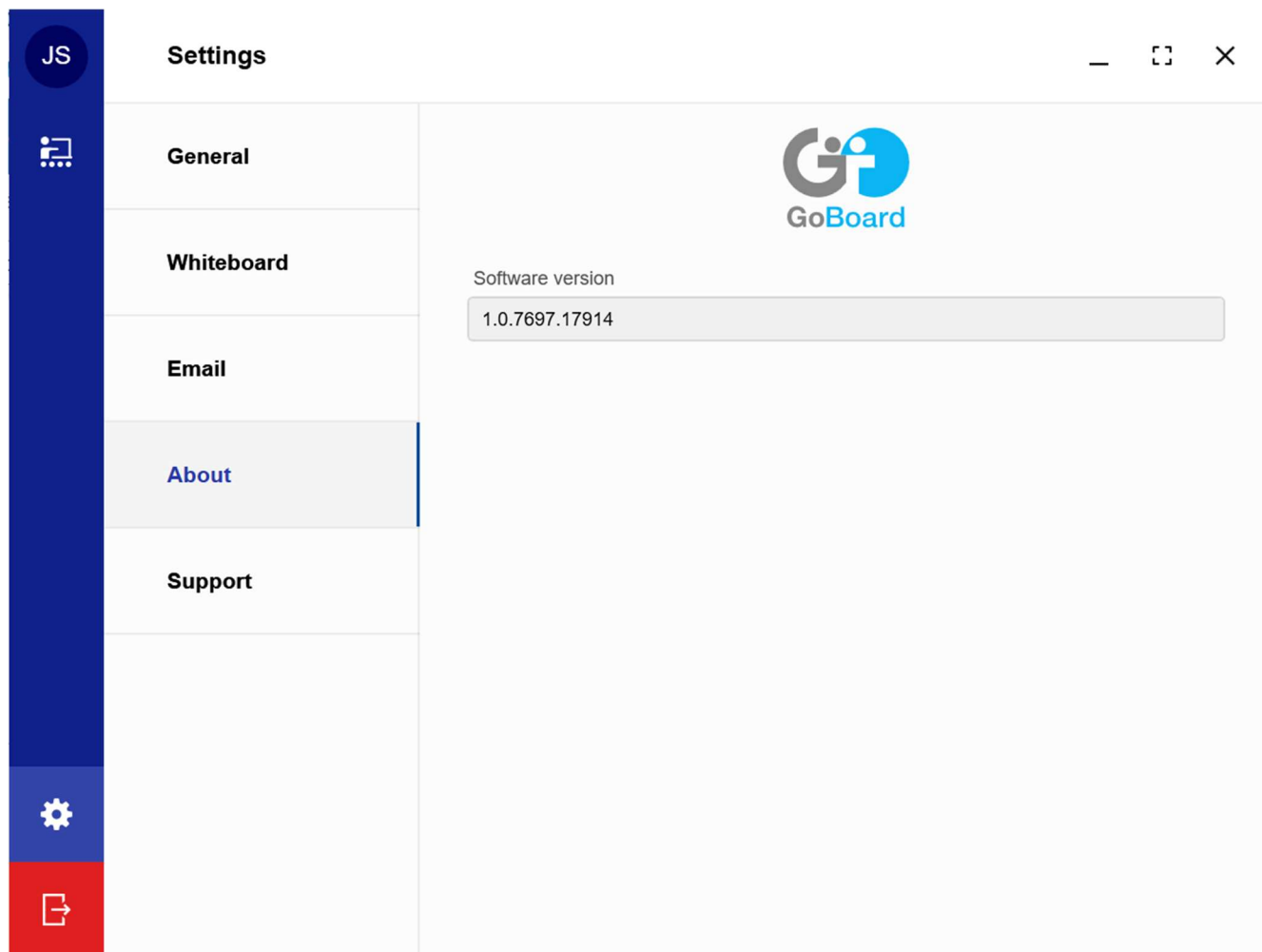
If the entered credentials aren't correct, you will see this message:

 Connection error

Test SMTP settings

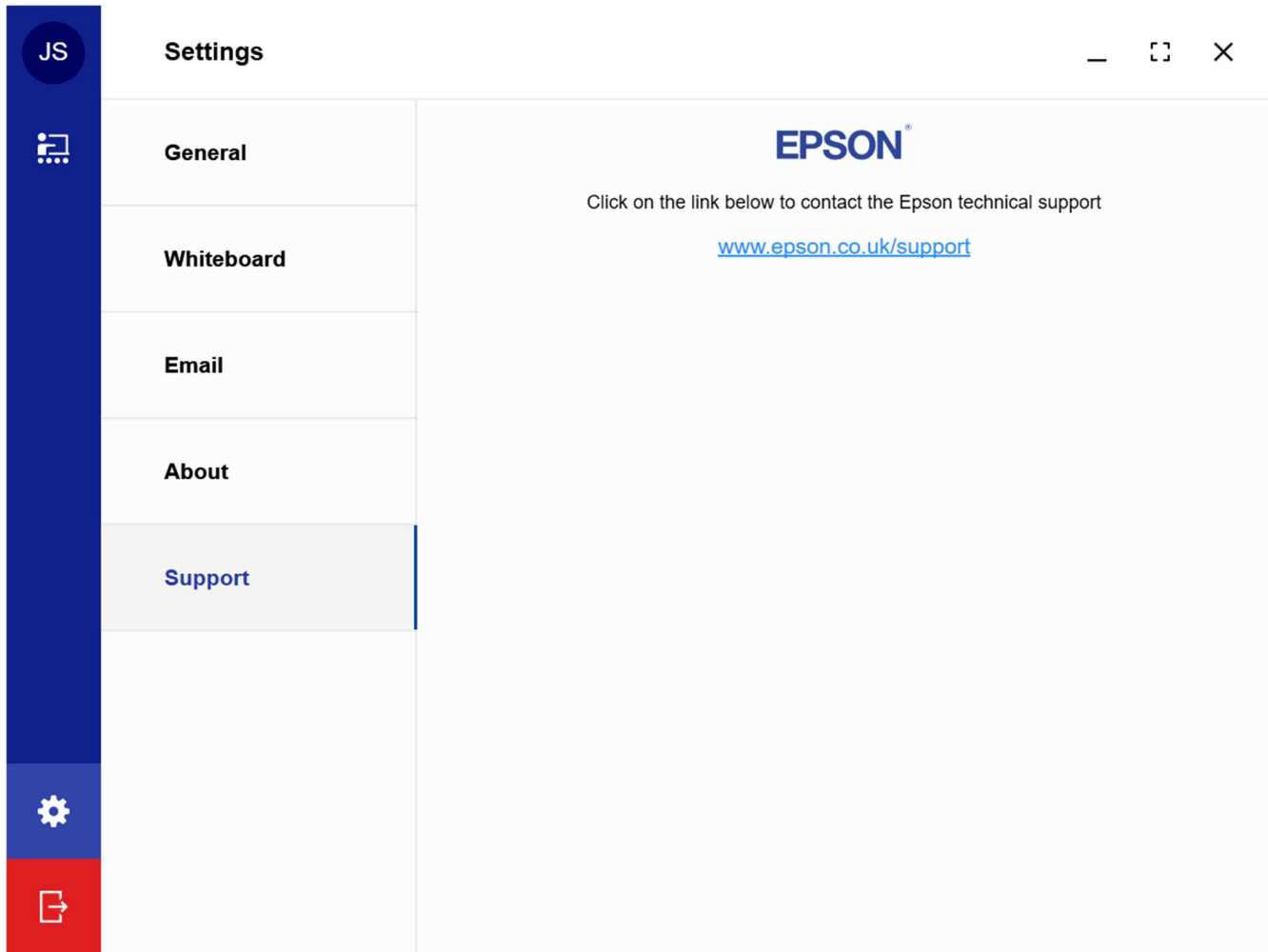
About

Select “About” to view your software version.





Support


If you need technical support, click on the Epson technical support link that you see below.

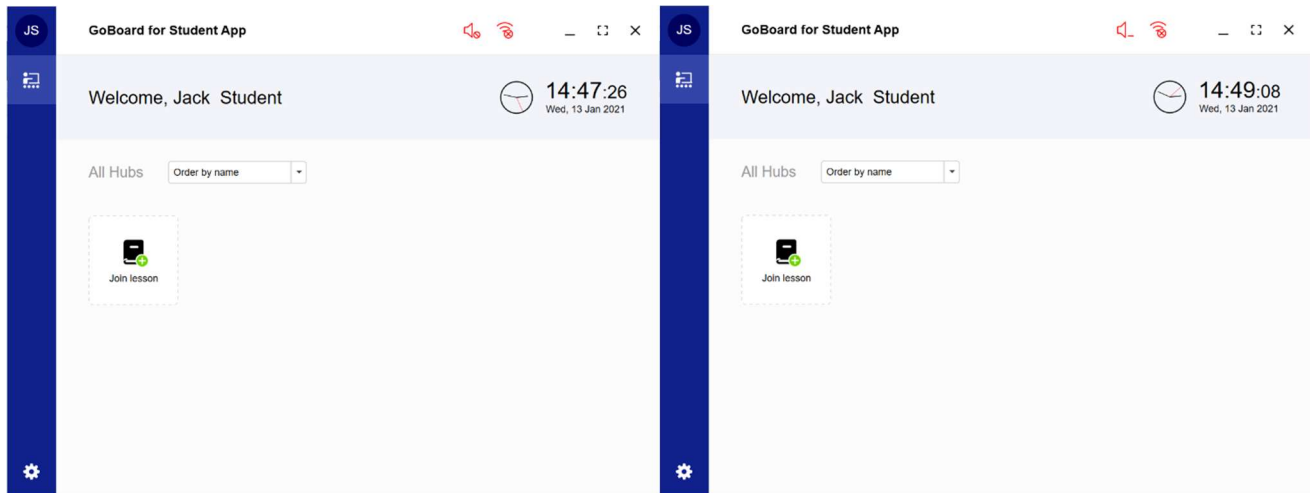


System Health Check

If you experience a **connection problem** while connecting to the whiteboard session, you will see a red “Unconnected”  icon at the top-right of your screen.

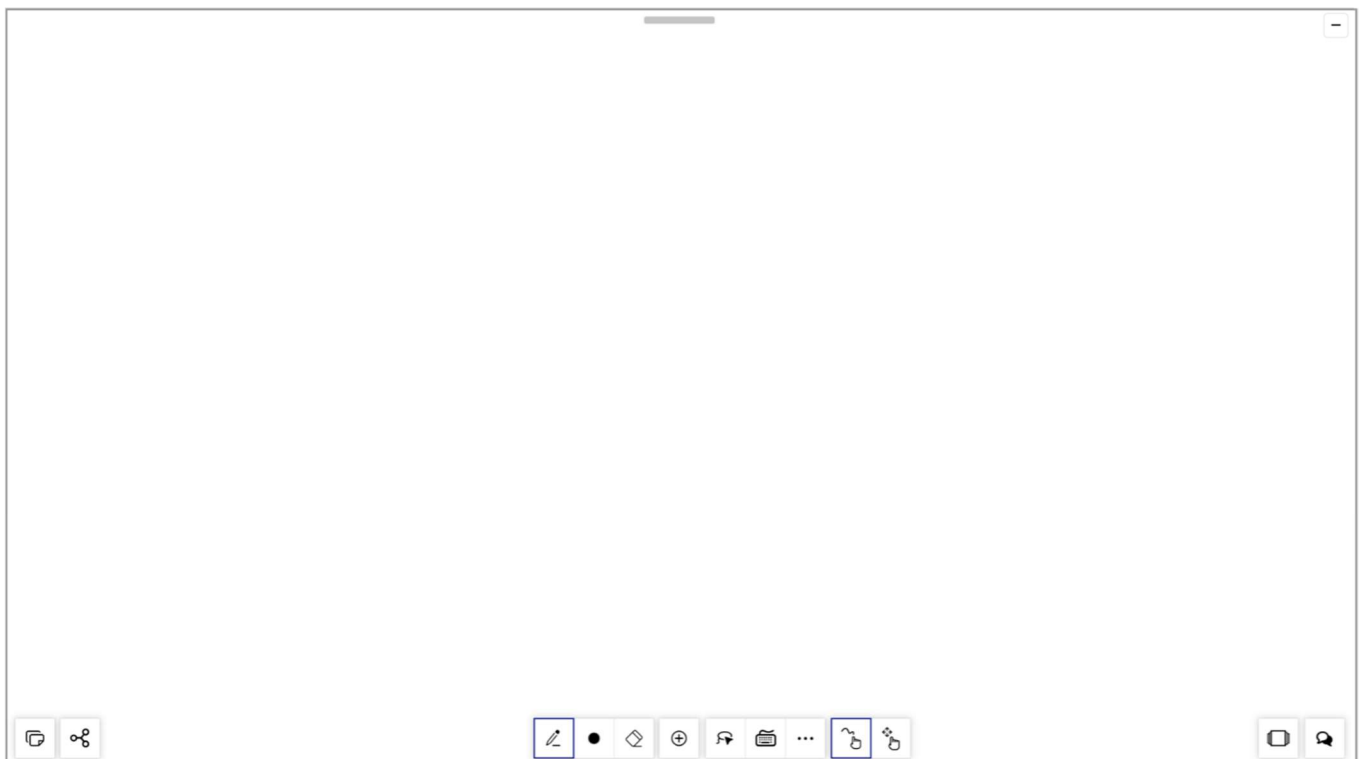
When audio volume from your device is totally **disabled**, you will see a red “Muted”  icon at the top-right of your screen.

When audio volume of your device is **lower than 20%**, you will see this “Low volume”  icon.



Use of the whiteboard for Windows Student App

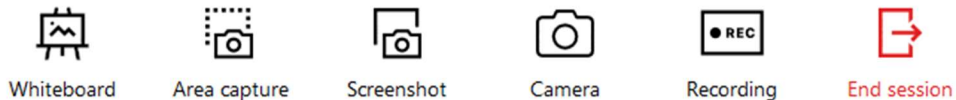
Here is an example of a blank whiteboard. The student is able to write on the whiteboard and to manipulate the contents of the whiteboard once the teacher has granted the student writing rights.



At the central top of the whiteboard, there is a **horizontal bar**. This bar is a tool bar that provides access to features not found on the tool bar found at the bottom of the whiteboard:



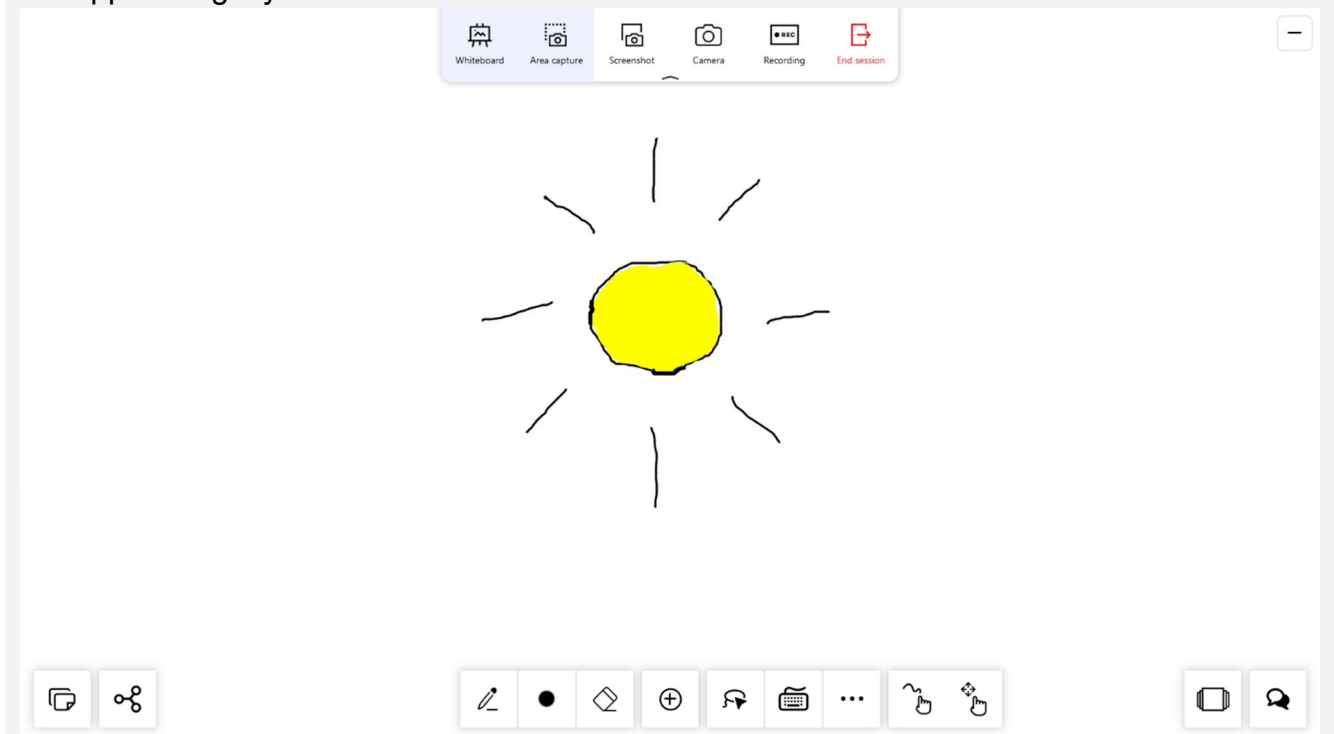
When clicked, the menu below will open. NOTE: The horizontal bar will be visible even if you minimise your whiteboard.

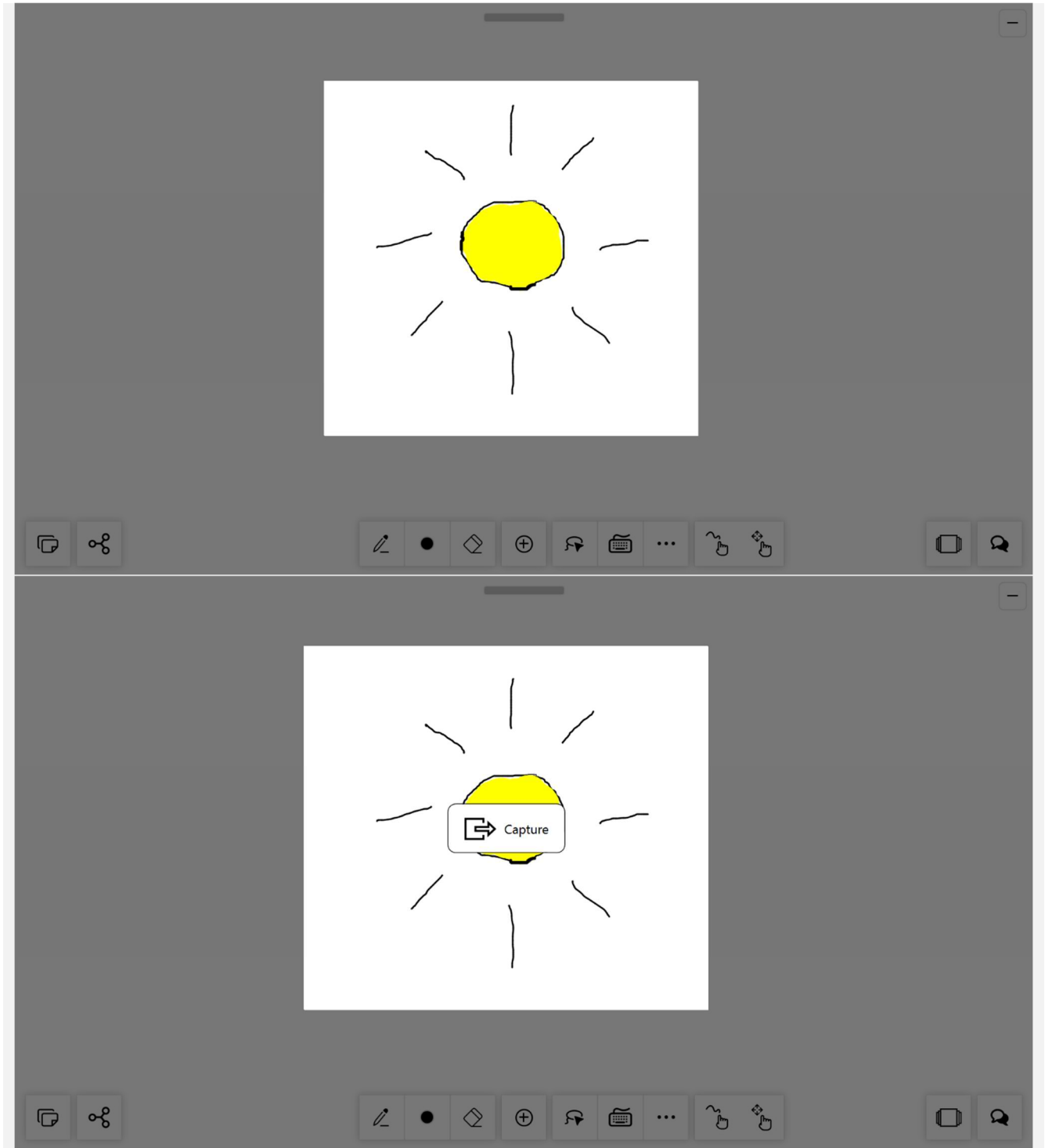


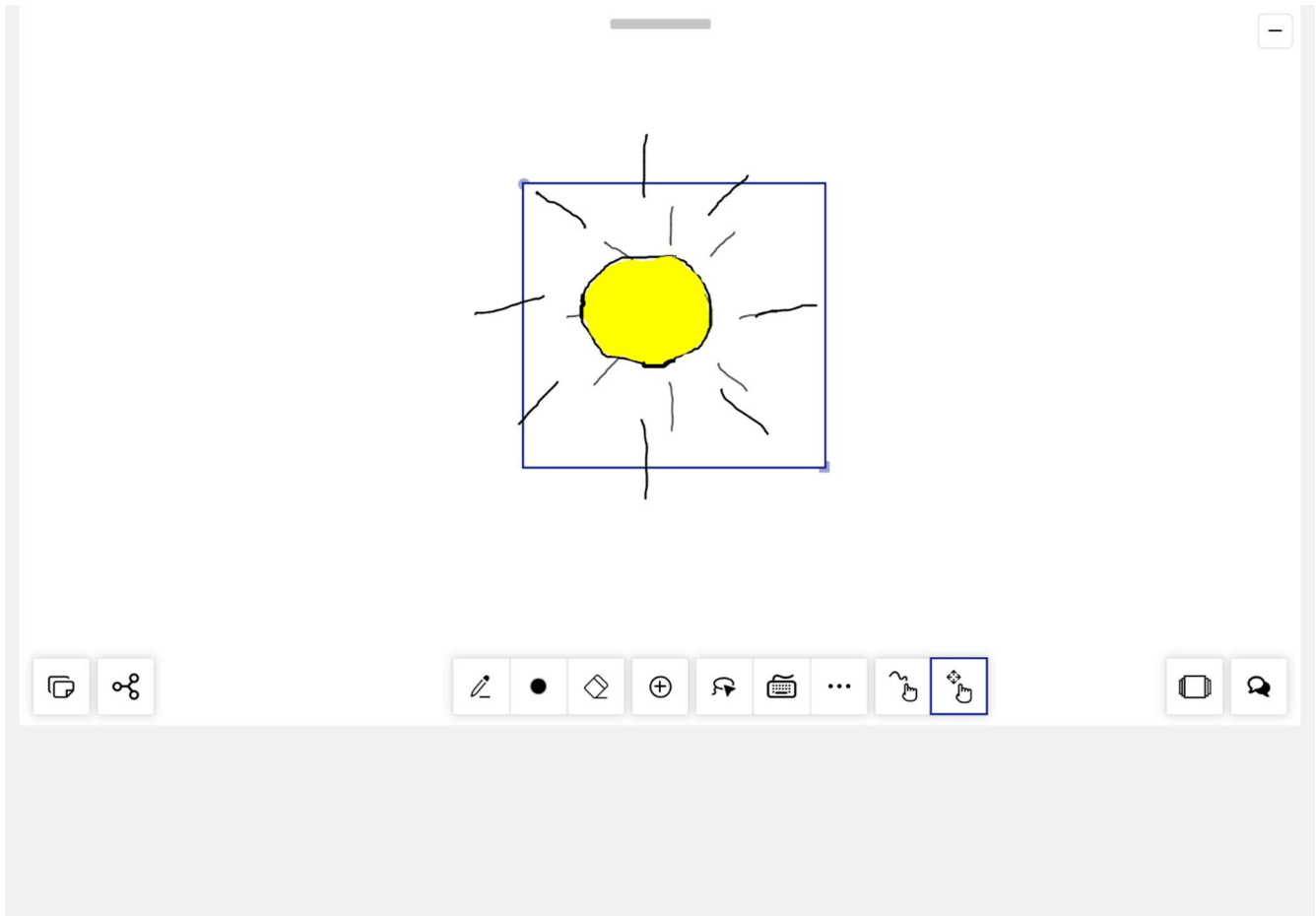
Whiteboard: Use to open and close the whiteboard.



Area capture: To convert an area of your whiteboard into an image, click the “Area Capture” icon and select and drag the part of the whiteboard you would like to convert into a second image. Once the area is decided, click “Capture” and a second image will appear slightly smaller.







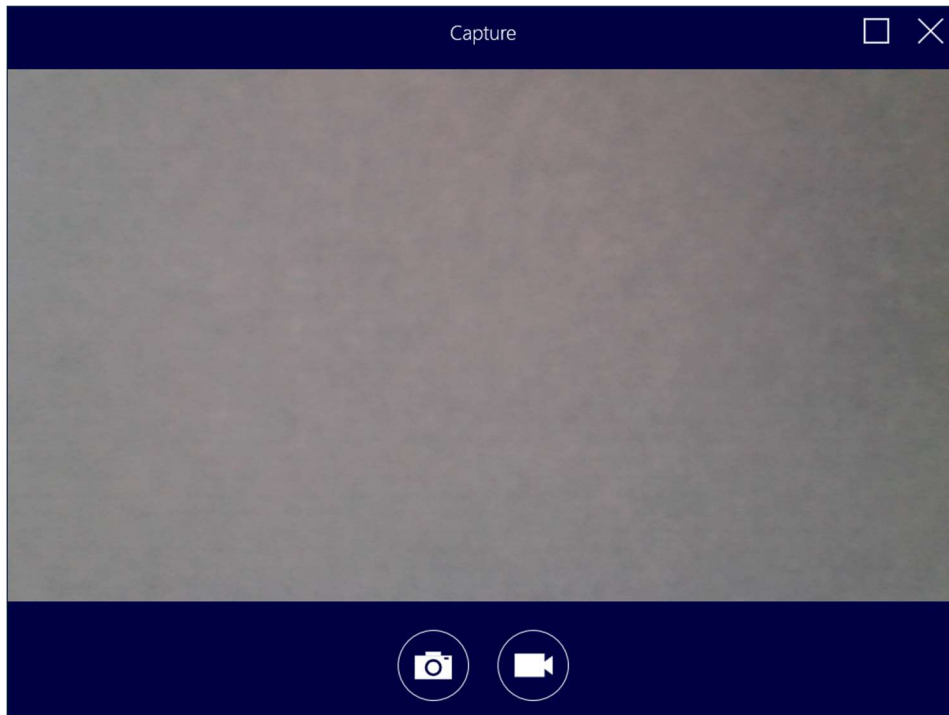
Screenshot

Screenshot: Use to create screenshots. If you want to screenshot something from outside of the whiteboard, locate the horizontal bar visible at the central top of your screen to reopen the menu. The screenshot will automatically appear on your whiteboard.



Camera

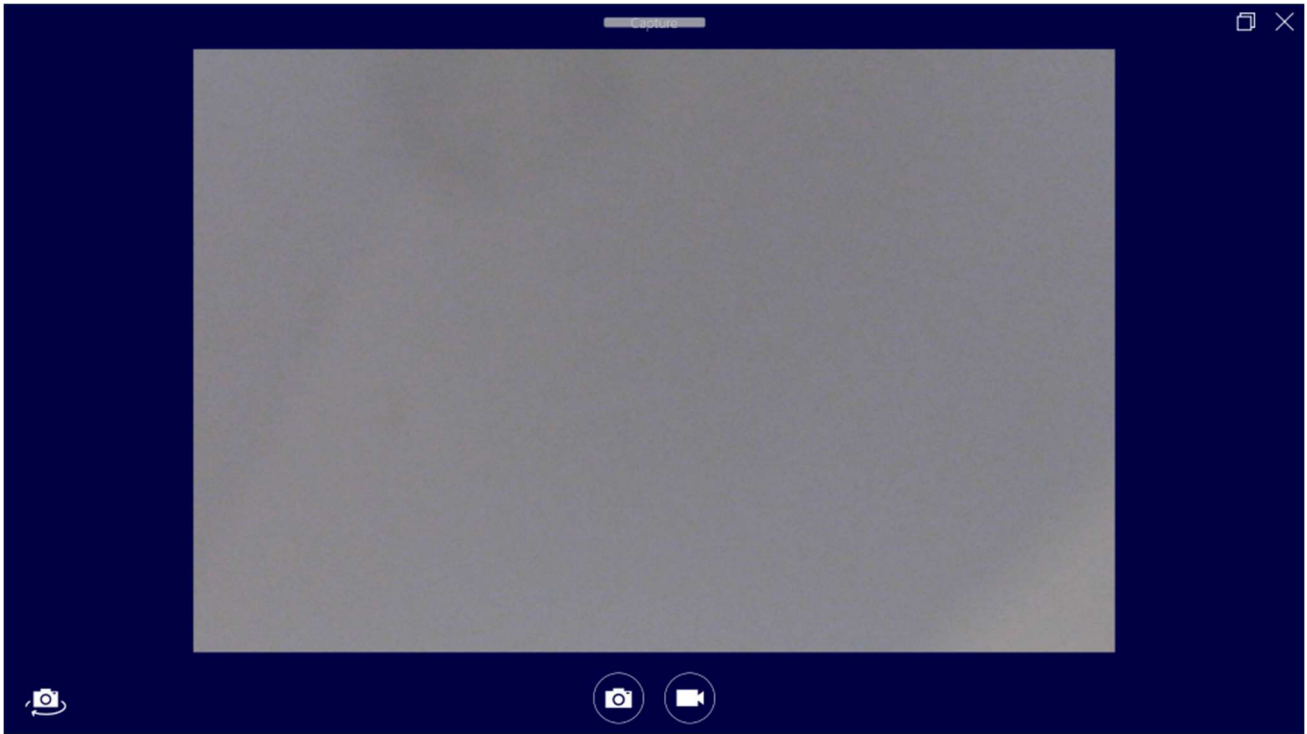
Camera: use to take photos or to record videos to add to the whiteboard.



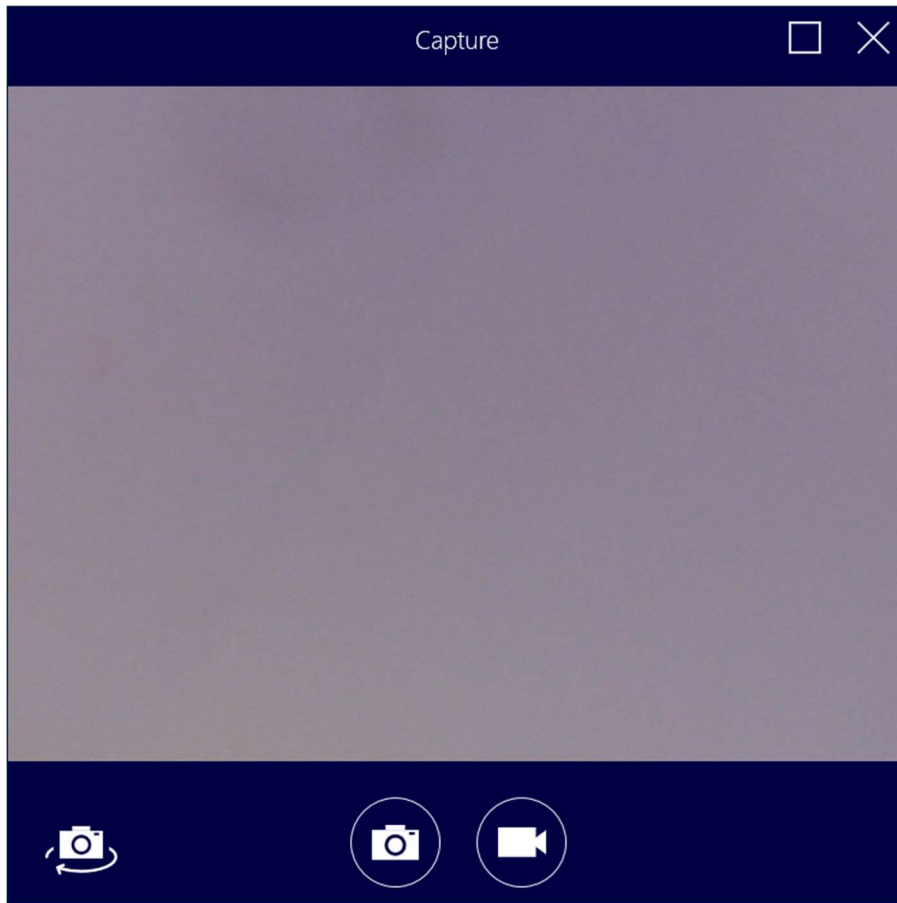
Swap camera icon: use to swap the camera. NOTE: The icon is activated if multiple video input devices are found. For instance, if the software defaults to the webcam, you can swap to a different video camera.



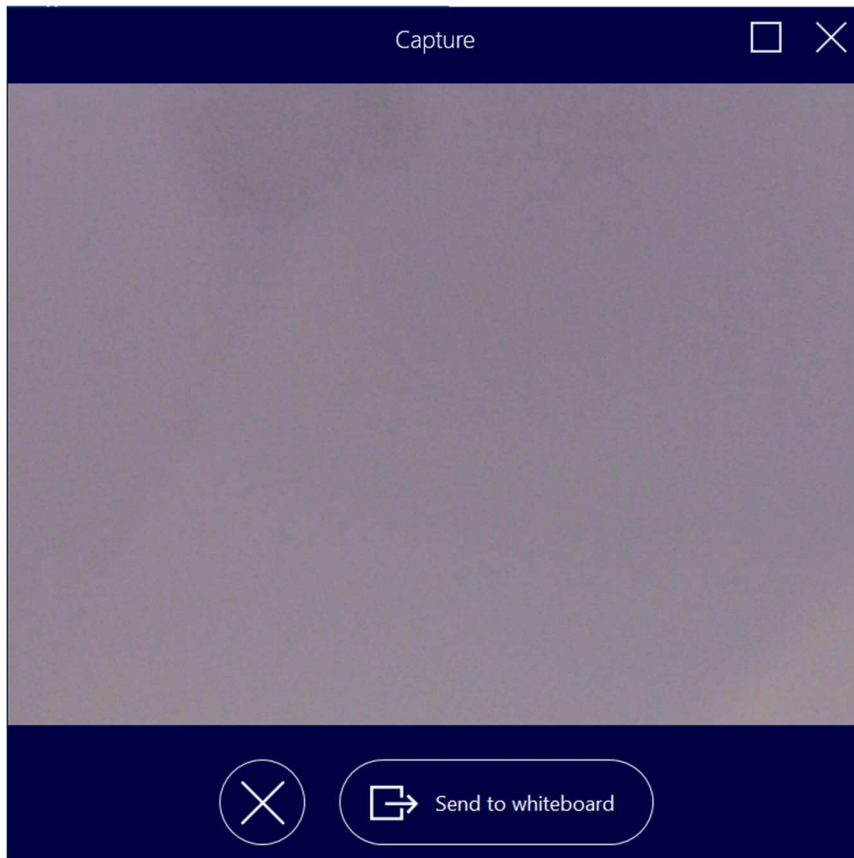
Maximise icon: use to enlarge the window.



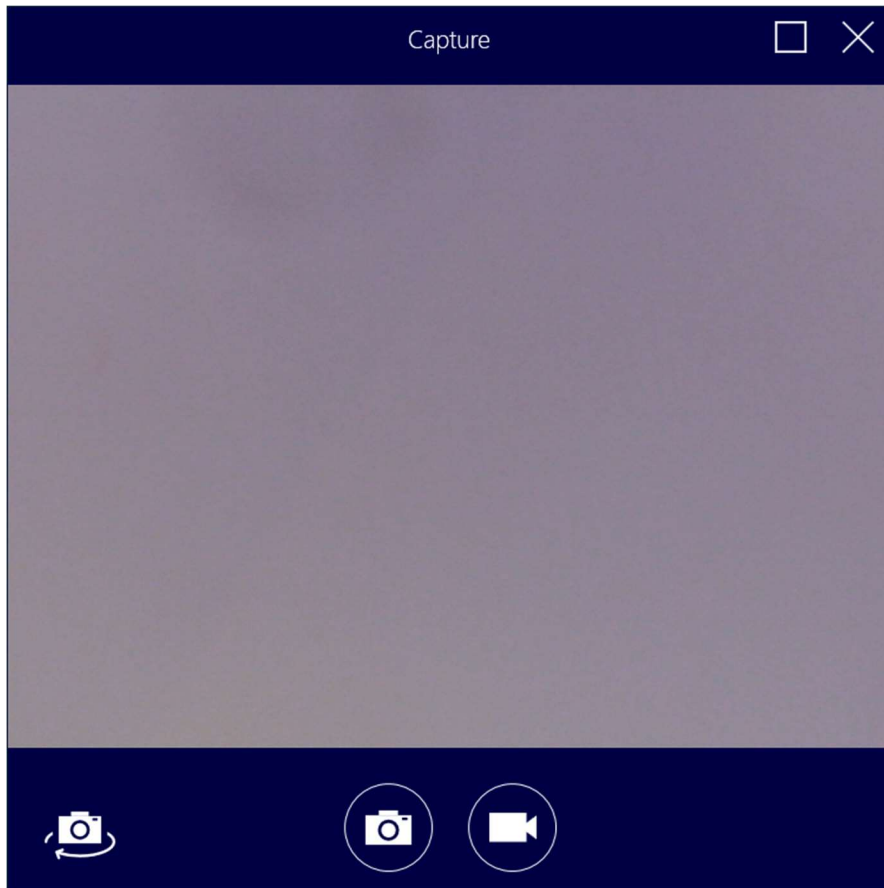
Click the photo  icon to take a photo.



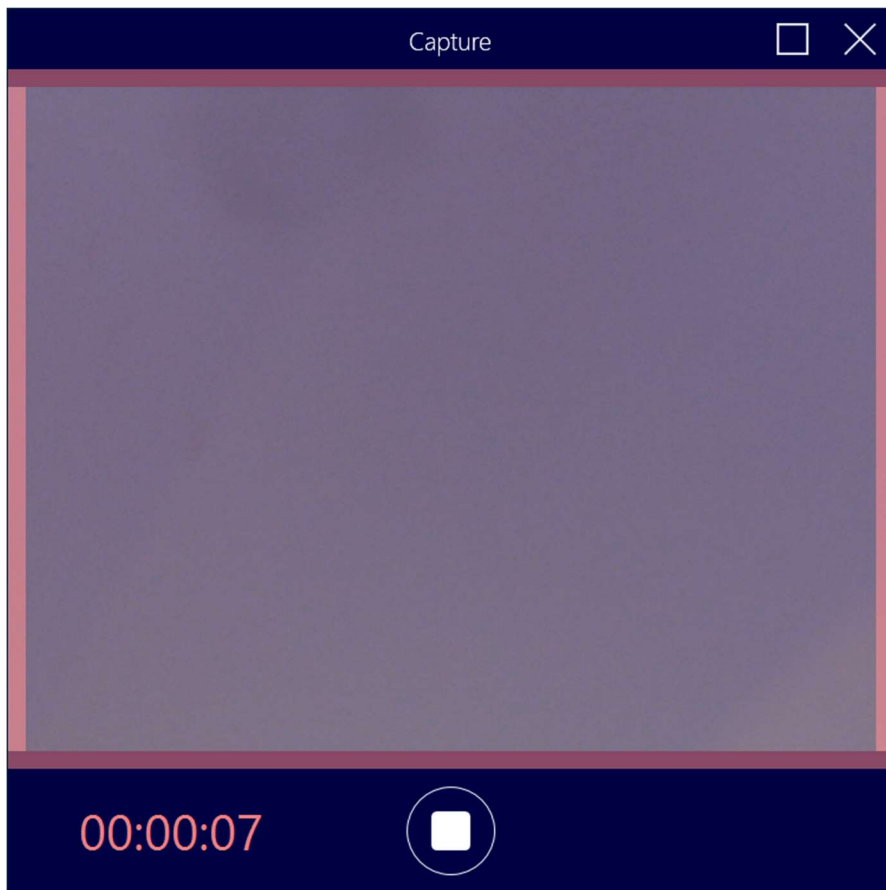
When you take a **photo**, a “Send to whiteboard” message will appear. Click it to add your photo to the whiteboard.



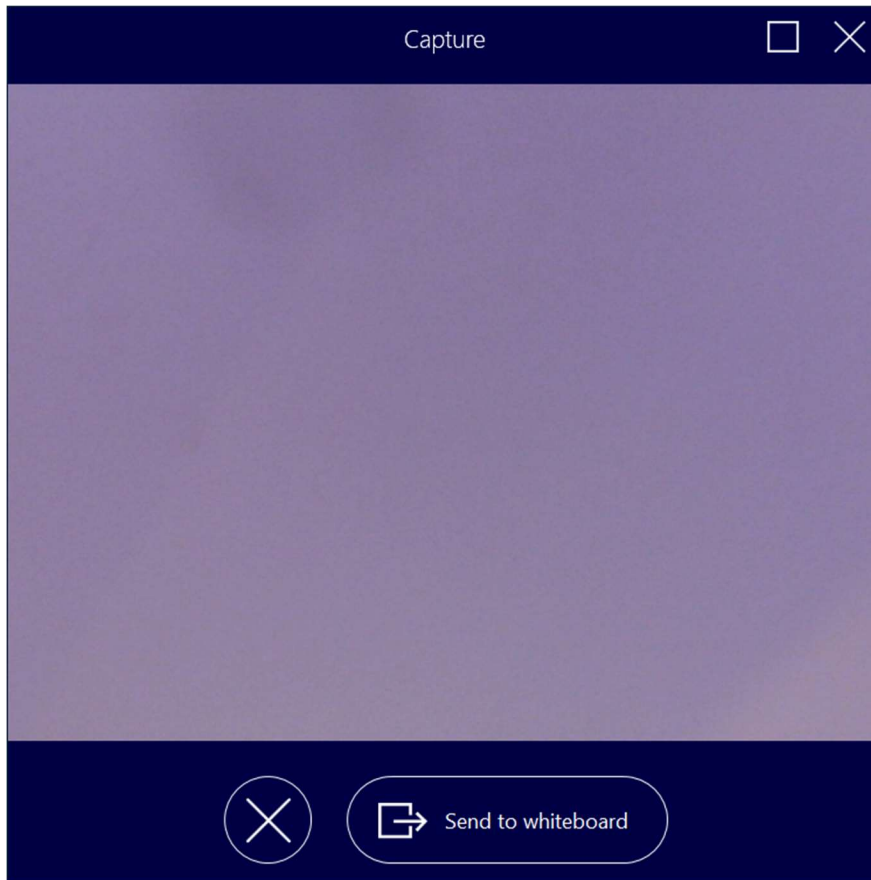
Click the video camera  icon to record a video.



The video will start recording.



Once you have stopped the video, a “Send to whiteboard” message will appear. Click it to add your video to the whiteboard.



Recording

Recording: Enables you to record a video to add to the whiteboard. Before recording, you will be asked to select a folder where to save the video, then after saving it, the video will be findable inside the content manager.



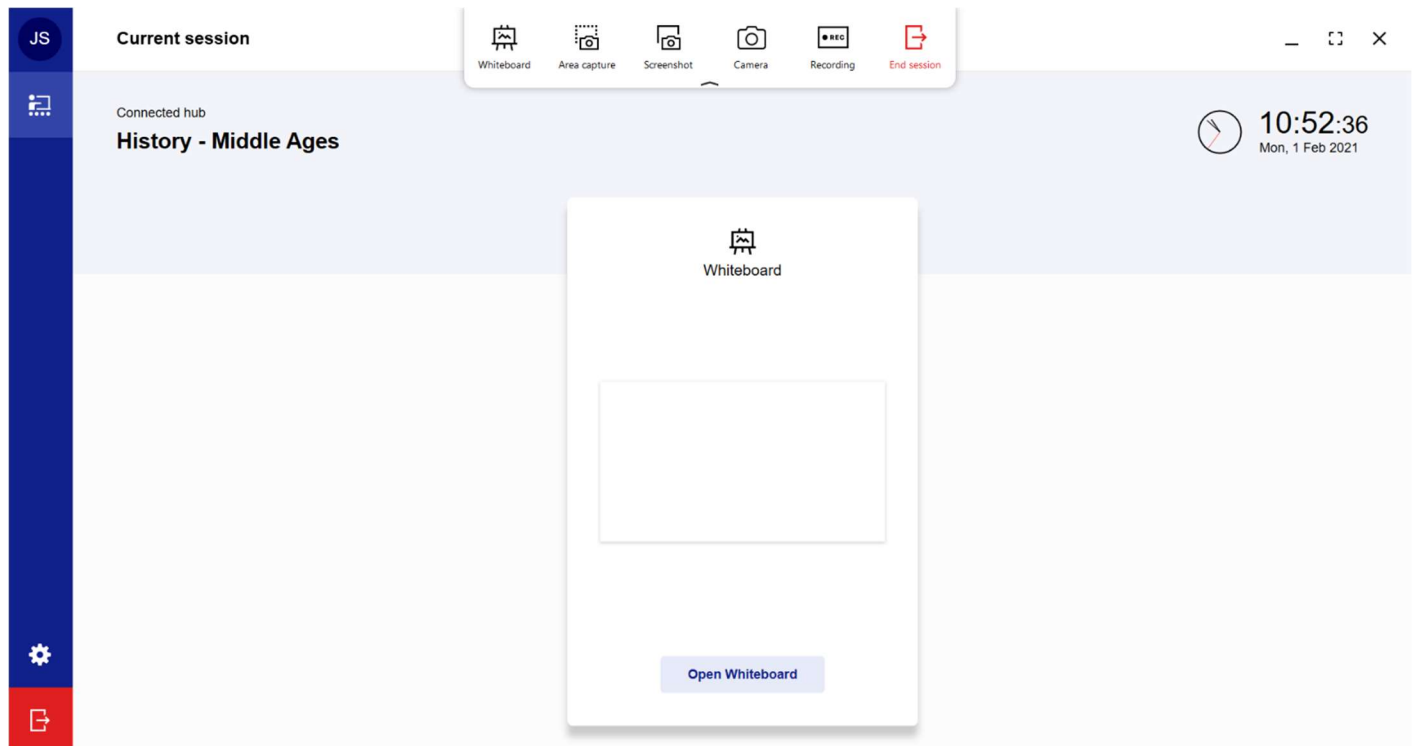
End session


End session: Use to end sessions. The student will disconnect from the lesson.

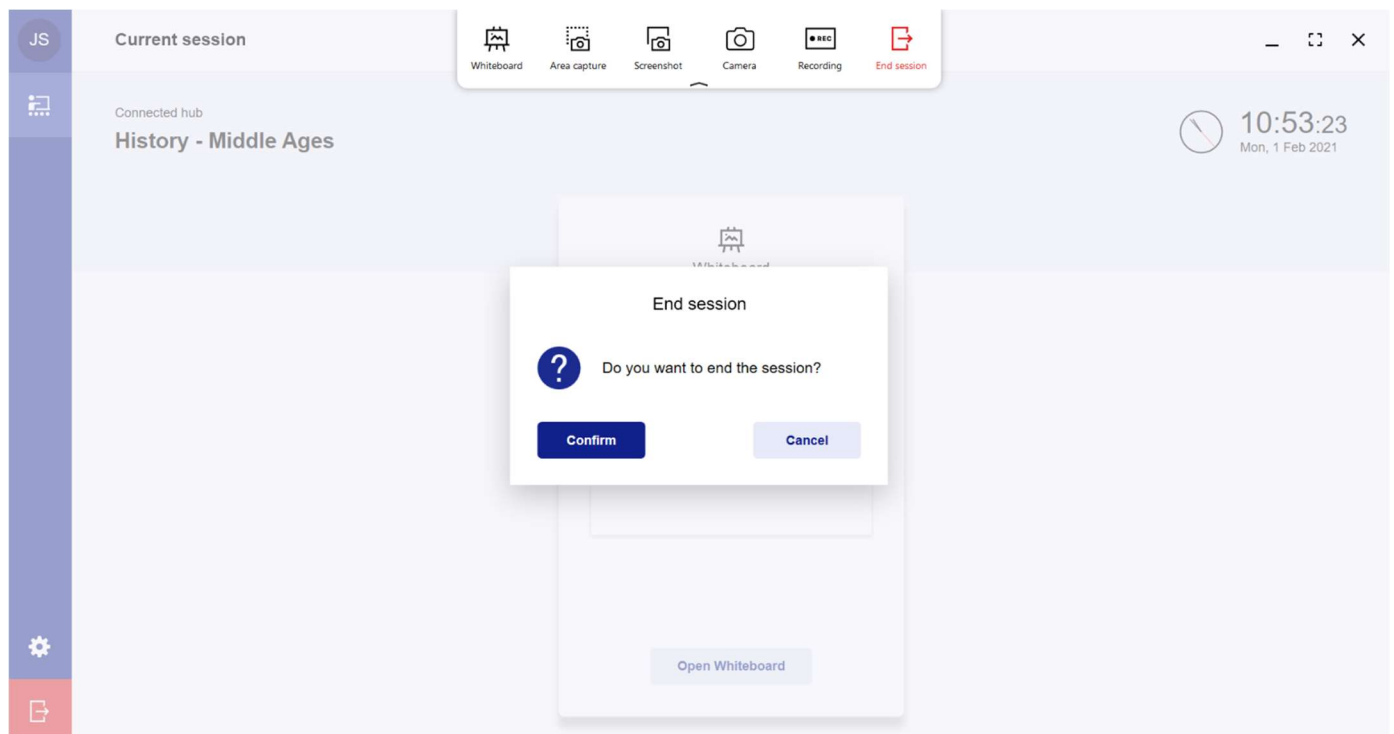
At the upper-right corner, the **Minimise**



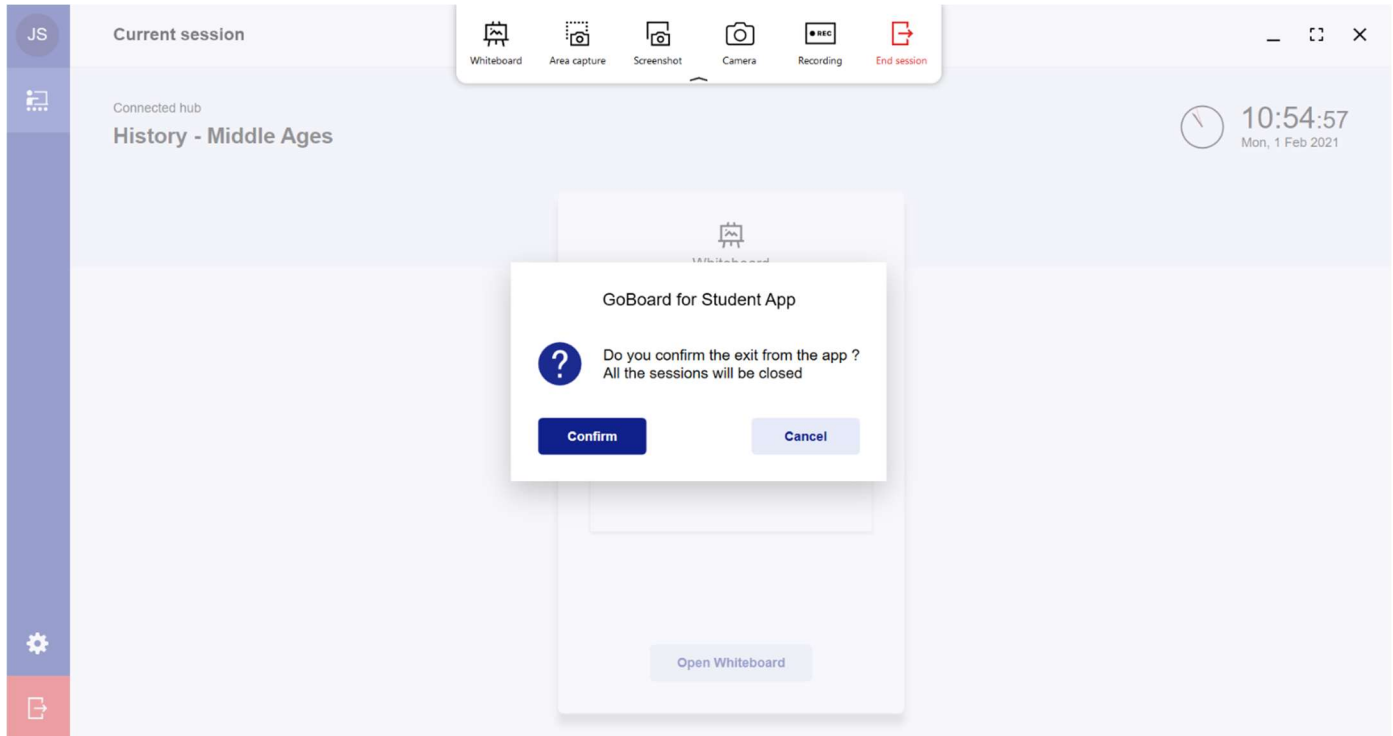
icon is visible. Click on it to close the whiteboard.







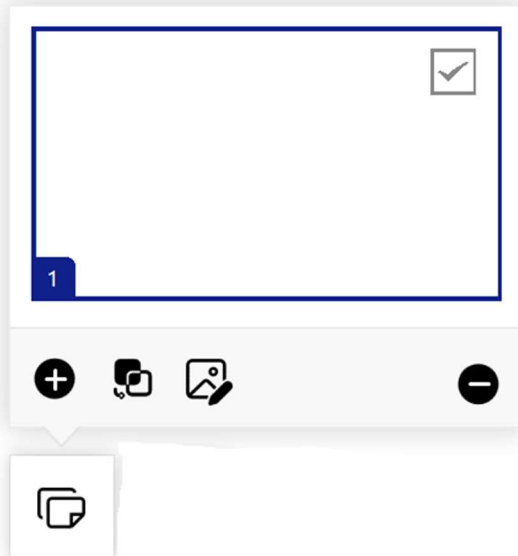
 **End session:** Select the icon if you want to disconnect from the lesson. When you select “End session”, you will be asked to confirm to disconnect from the lesson.





✕ **Close GoBoard for Students:** Click on the “X” button on the top-right to close GoBoard for Students. You will be asked to confirm closure.

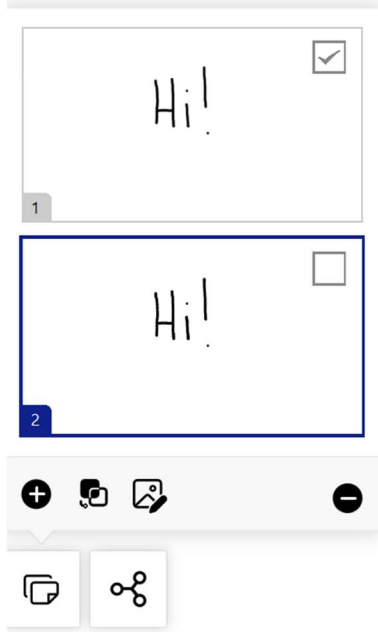




Click the “**Open pages**” icon to add , clone , select Background tools  or delete  a page.

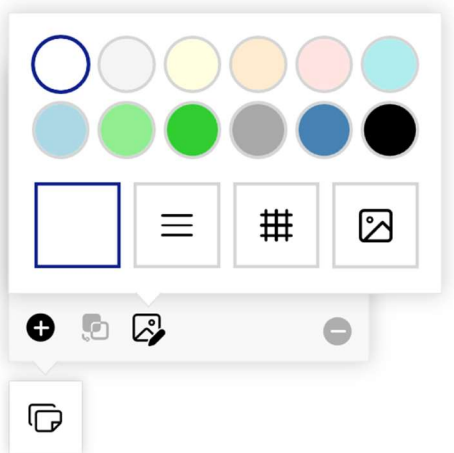


Select the page with the check tool , and then click “Clone page”  to duplicate it.

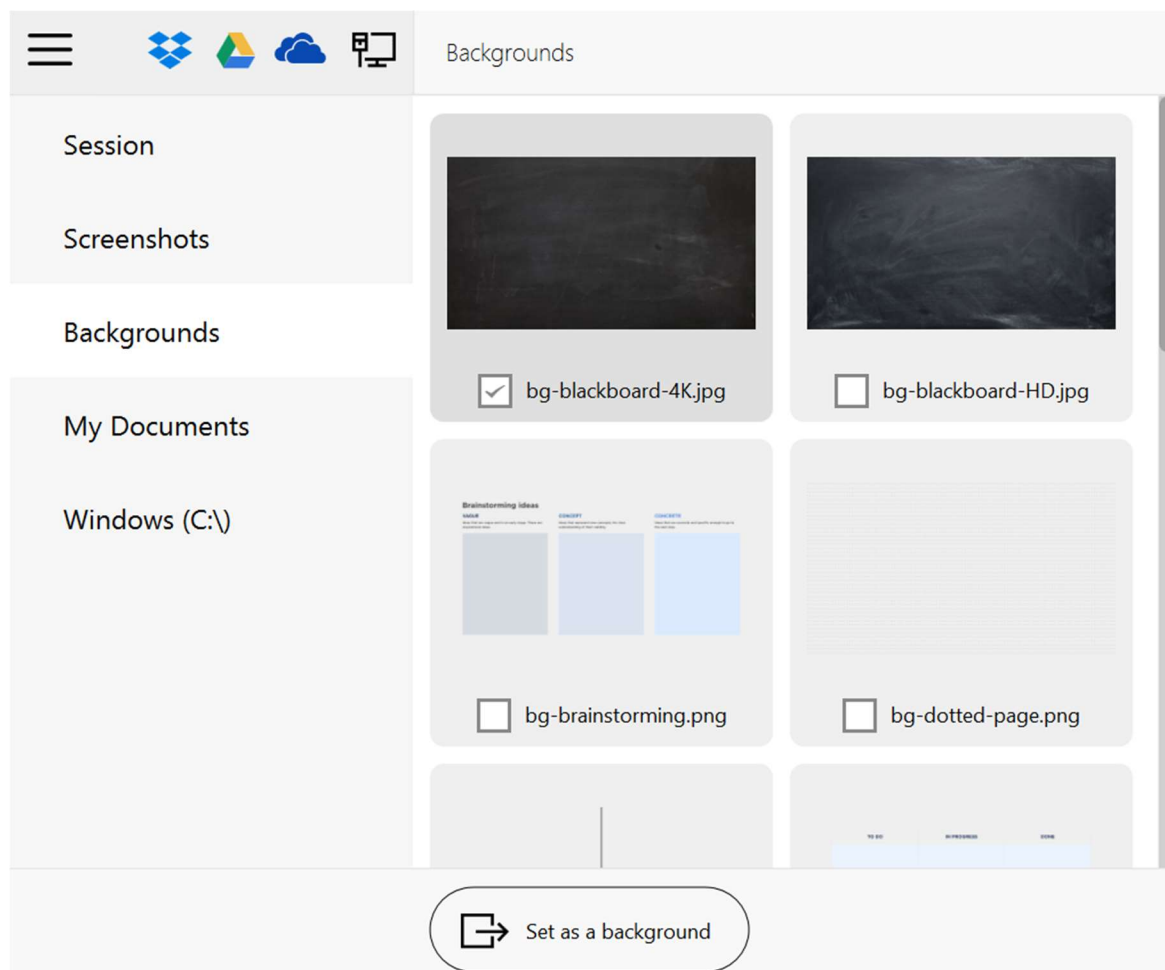
Hi!

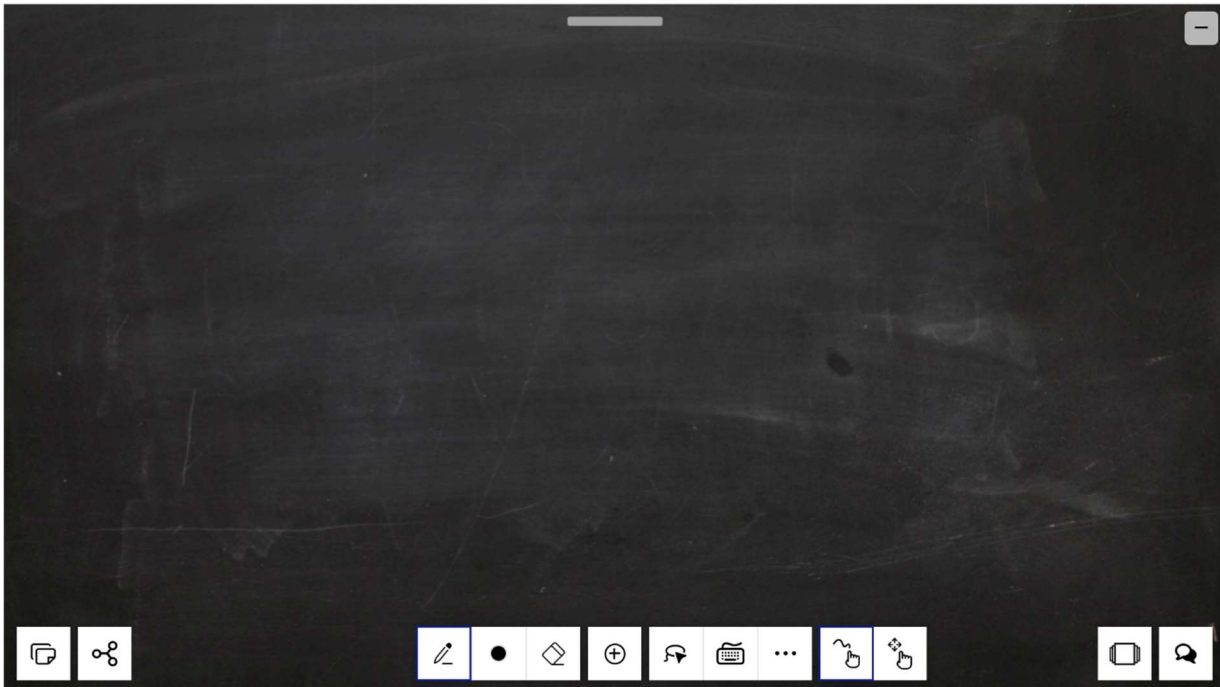



Click the Background tools icon  to choose your page colour and add lined or squared backgrounds. To choose an image already saved on your device, click the Background icon  as you can see below:

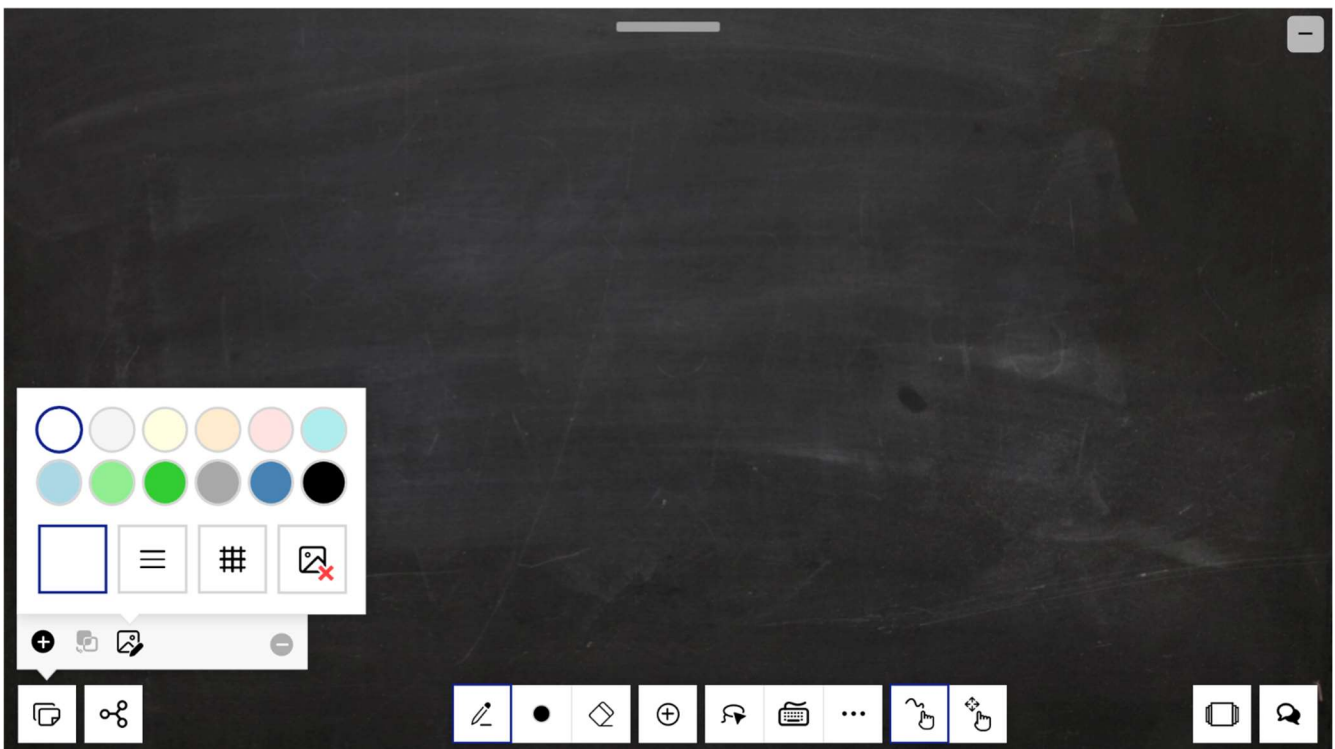



Select and drag the background of your choice onto the whiteboard. Otherwise, select the background and then click on “Set as a background” icon. In this example, the first background has been added. See the images below.





To remove the added background, click on the “Open pages” icon, then on “Background tools” and then on the “Remove background” icon .

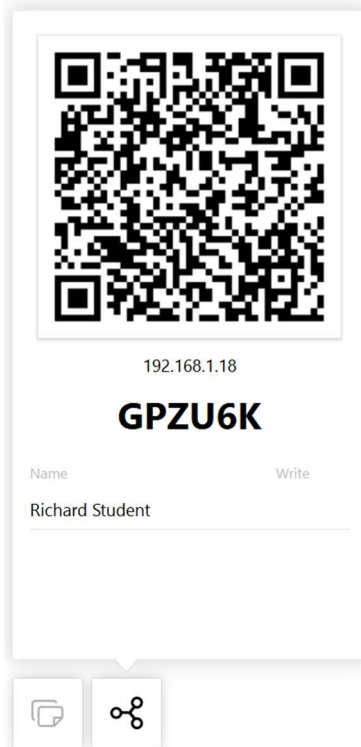


Once the teacher has started a lesson, the **Share session**  icon will be visible.

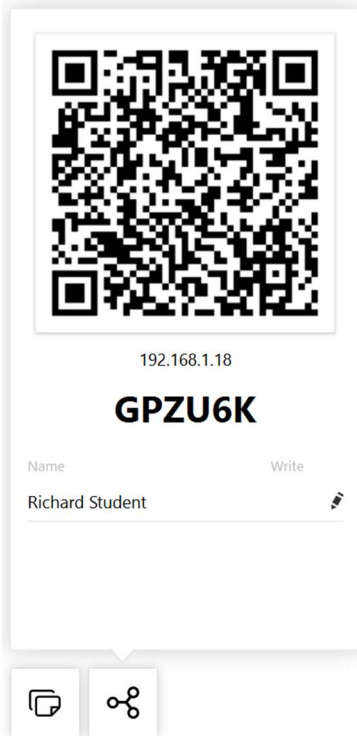
Click the share session icon to share your session via QR code or the access codes.

Here you can see all participating students.

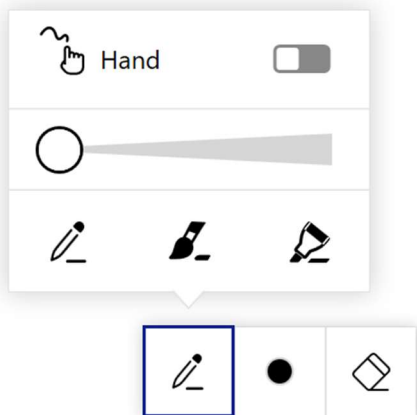
When the teacher hasn't granted you writing rights, you will see the image below:



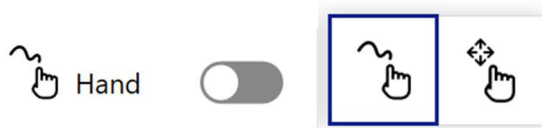
When the teacher has granted you writing rights, you will see beside the student name an ink tool icon as you can see on the image below:



The **Ink tools** icon allows selection of stylus, brush, or highlighter. The horizontal slider changes stroke size.




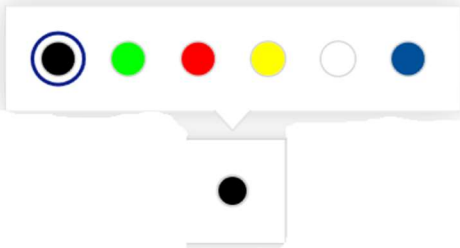
If “Hand” mode is selected, it means that you can draw and move with both fingers and pens.



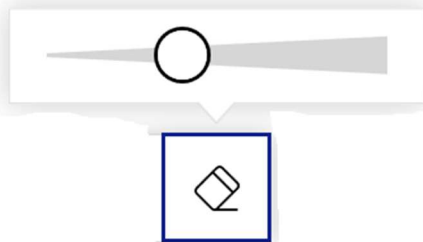
If “Pen” mode is selected, it means that you can draw with pens and move objects with fingers.




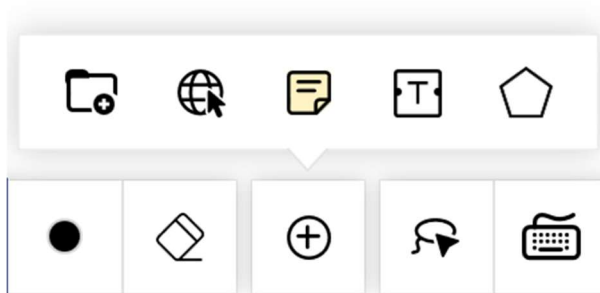
Click on the **Colour**  icon to see the colours bar where it is possible to choose your writing colour.



Eraser icon: switch to an eraser and select the eraser size.






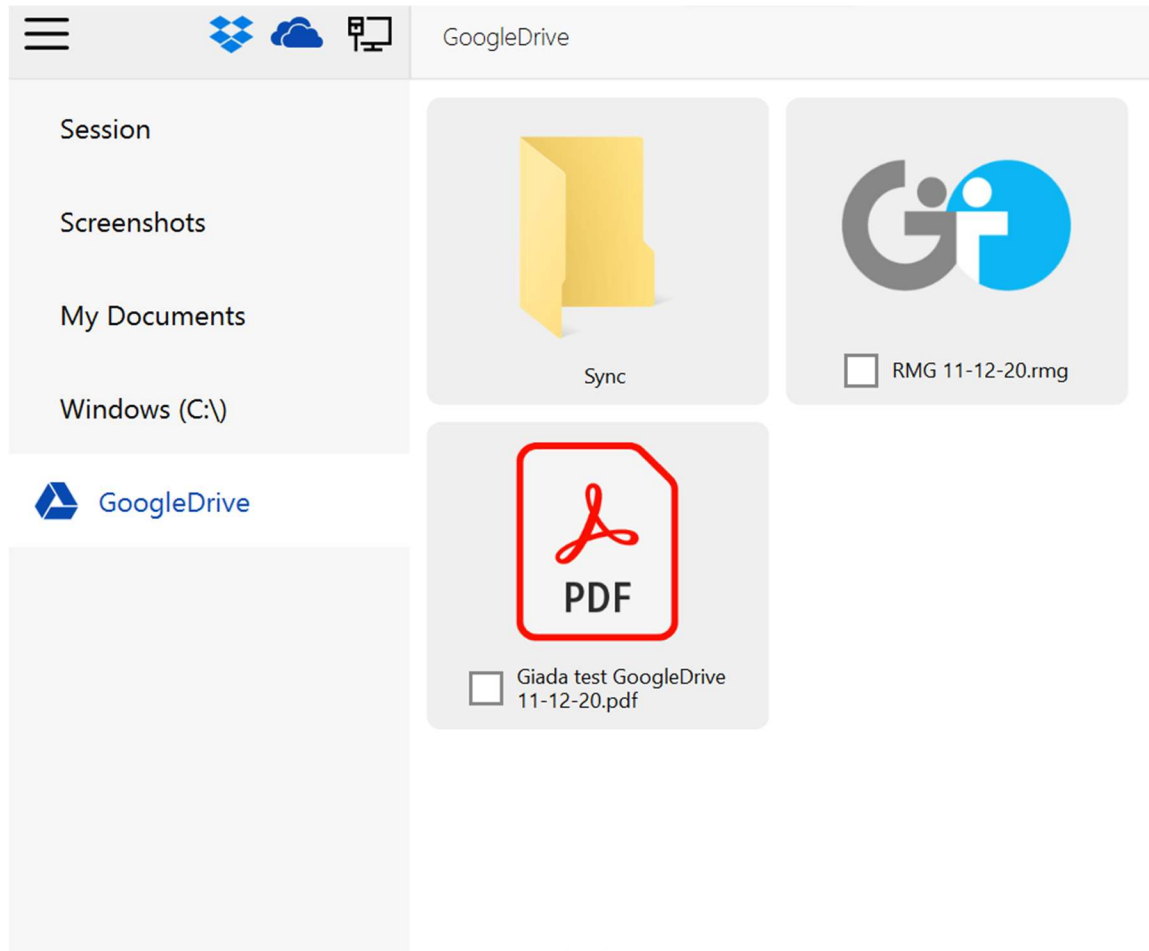
To add content, open a browser, add a note, add a text or a shape, click the **Elements**  icon.






Content manager

The Content manager shows all documents that can be selected, dragged and dropped onto the whiteboard. You can add OneDrive , Dropbox  and Google Drive  to your Content Manager. Here is an example of a GoogleDrive account that has been added.



It is also possible to add a map network folder by clicking on Map network folder  icon. Insert Network URL, Network user and Network password, then click on the checkbox to add the map network folder in the Content manager.

Map network folder

Network URL

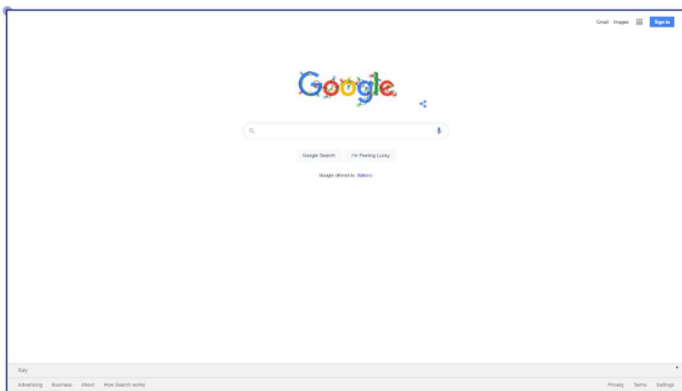
Network user

Network password



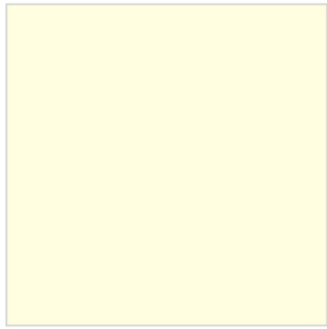
Browser icon

The Browser icon enables you to open your default browser inside the whiteboard.



Note icon

By clicking the note icon, a sticky note will appear on the whiteboard.



Text icon

To enter text on your whiteboard, click the Text icon and a three-dot menu will appear.

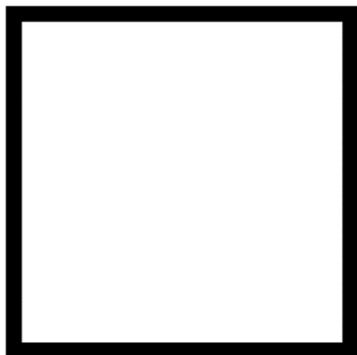


Type your text



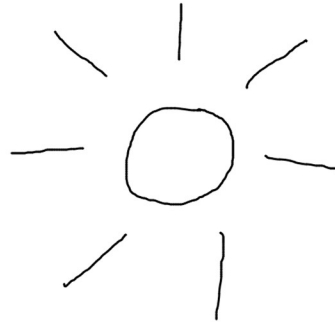
Shape icon

To enter a shape on your whiteboard.

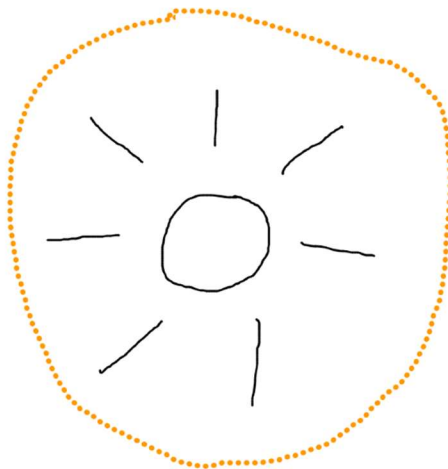


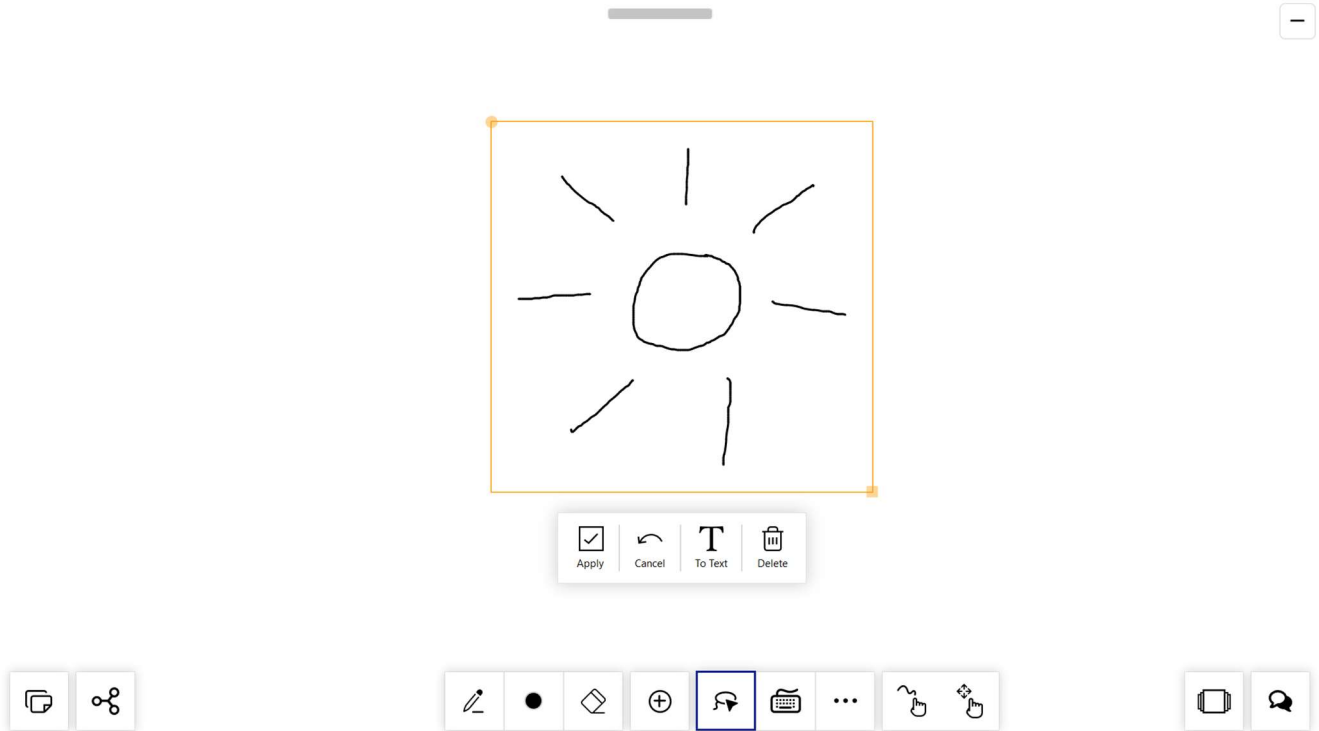
This icon is called “**Lasso**”, here below is an example of how it works.

Draw a sun on the whiteboard and select the lasso icon.




Encircle the sun and a menu will appear.







Lasso menu




Apply to apply changes.


Cancel to go back to the standard position.


To Text to convert a drawing into a text.



Delete

to delete what has been drawn.



Click the **keyboard** icon to enter a text or to write a chat message.



Click on the **Three-dot** menu and you will see the following options:



Voice command icon: use to command your whiteboard with your voice. When clicked, the icon will turn to red from black and a blue microphone will appear. This means that voice command has started listening.



Voice commands list:

1. **Help (to view the voice commands list)**
2. **Pen**
3. **Marker**
4. **Eraser**
5. **Highlighter**
6. **Black colour**
7. **Green colour**

8. Red colour
9. Yellow colour
10. White colour
11. Blue colour
12. Whiteboard
13. Close whiteboard
14. Clear page (to clear the whiteboard content)
15. Create recap
16. Screenshot
17. Print screen
18. Keyboard



Print page icon: use to print the selected page.



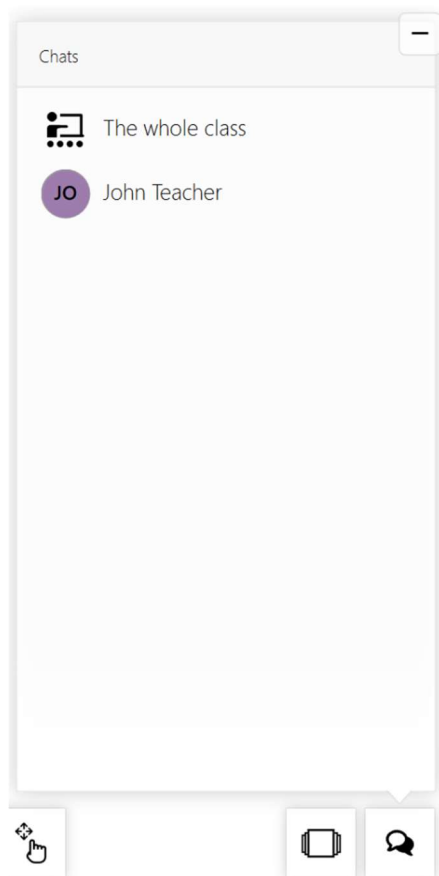
Create recap icon: use to create a recap in PDF or a zip file.




Applications: use to view all your open applications. Same as pressing Alt-Tab in Windows.

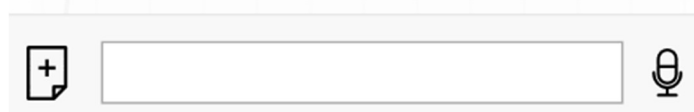


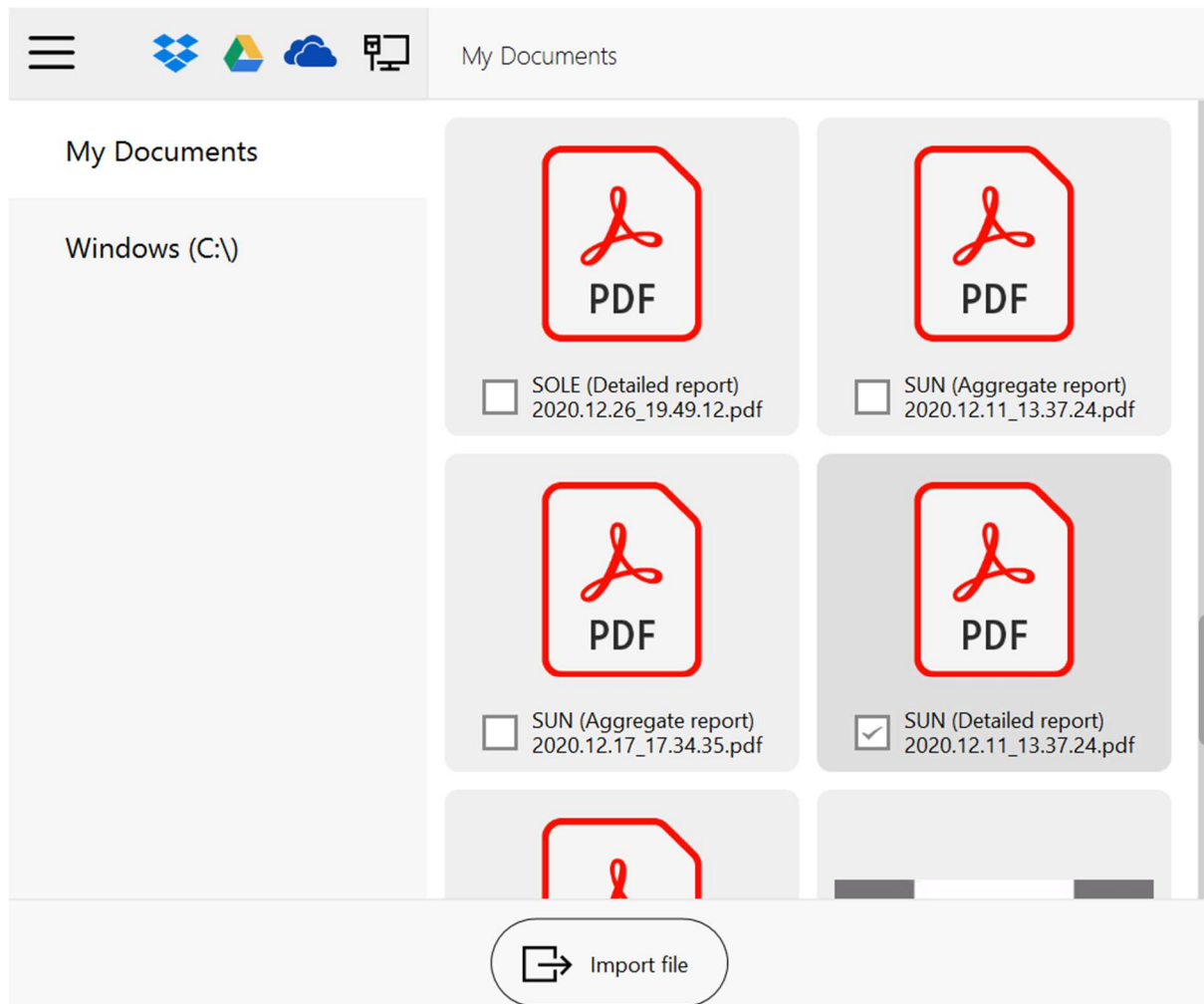
Chat icon: the student can write and send a chat message to the teacher and can only read chat messages from the “The whole class” chat.




In addition to sending text messages, the student can also send to the teacher some elements by clicking on the chat items icon  .

Select your preferred element and click on “Import file” “to send the item to the chat.






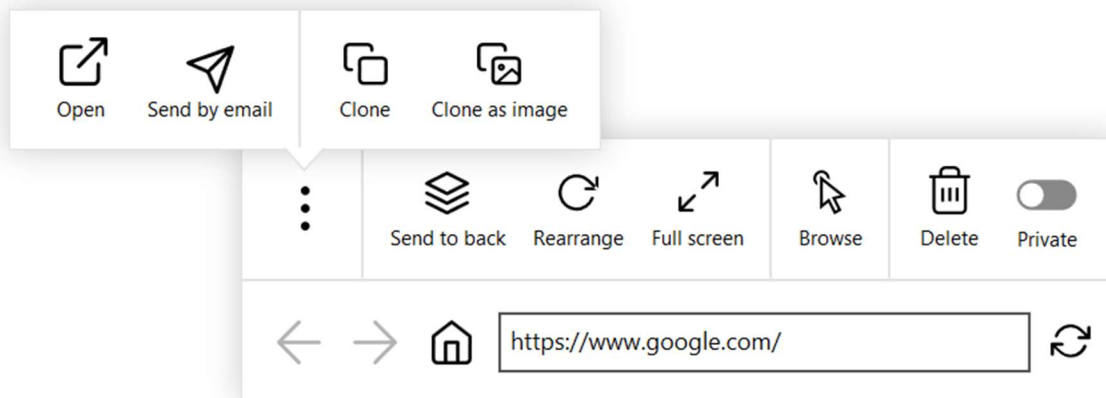
The student can also record voice messages by clicking on the “Microphone record” icon . Click again on the same icon to send the voice message to the chat.

Menus that appear after an element is selected on the whiteboard using Windows

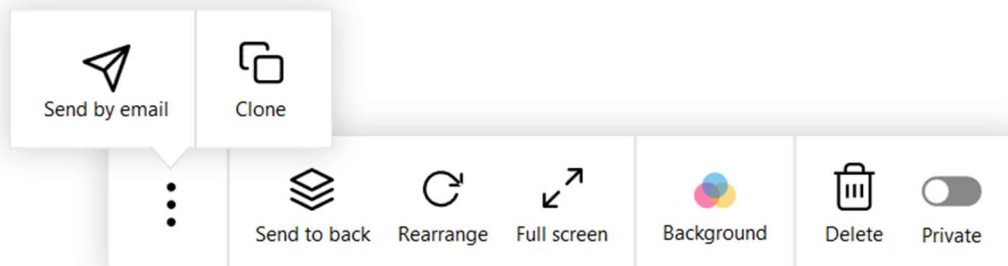
NOTE:

1. Click on the element to view the menu.
2.  **Three-dot:** select the Three-dot menu to see more options.

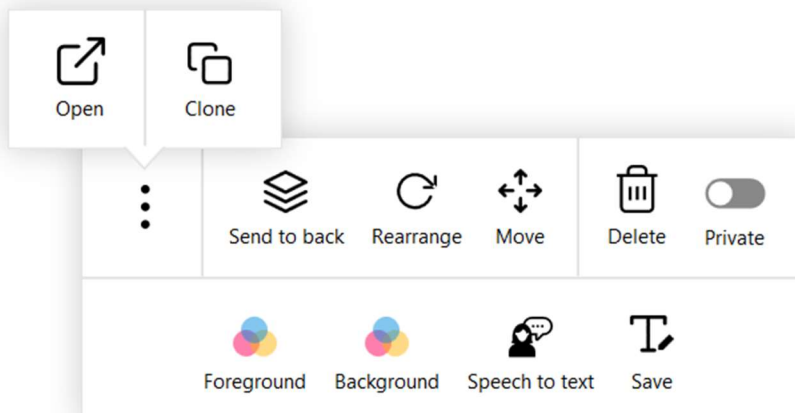
Browser menu:



Note menu:



Text menu:



Shape menu:

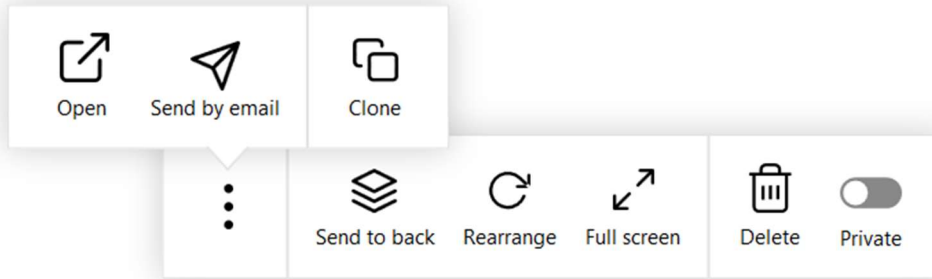
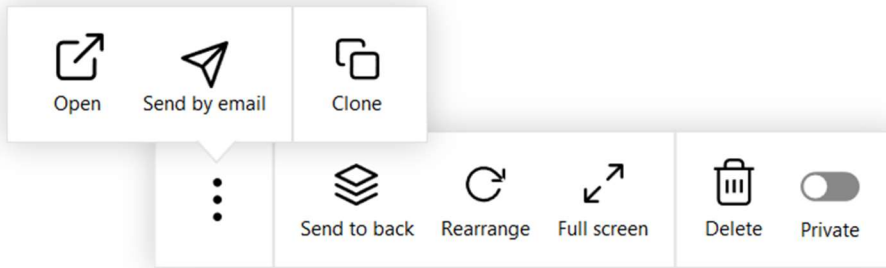
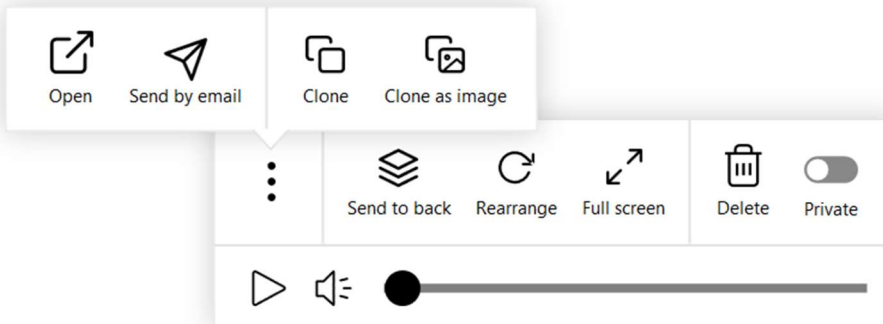


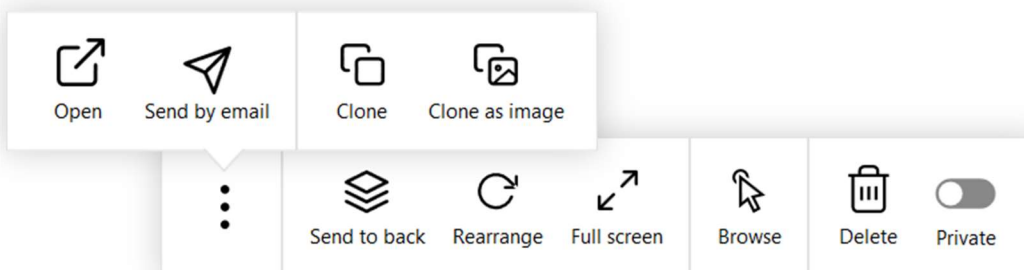
Image menu:



Video menu:



PDF document menu:



NOTE: When you set from the “Email” settings section the SMTP settings, you will also see



the “Send by email” **Send by email** icon. Use this icon to send an element by email (browser page, note, image, video, shape, PDF document).



Open **Open:** click the Open icon to open the element (browser page, text, shape, image, video, PDF document).



Clone **Clone:** to clone your element (browser page, note, text, shape, image, video, PDF document).



Clone as image **Clone as image:** to clone your element as an image (browser page, video, PDF document).



Send to back **Send to back:** to send your element to the background. Your element will now be behind the other elements present on the whiteboard (browser page, note, text, shape, image, video, PDF document).

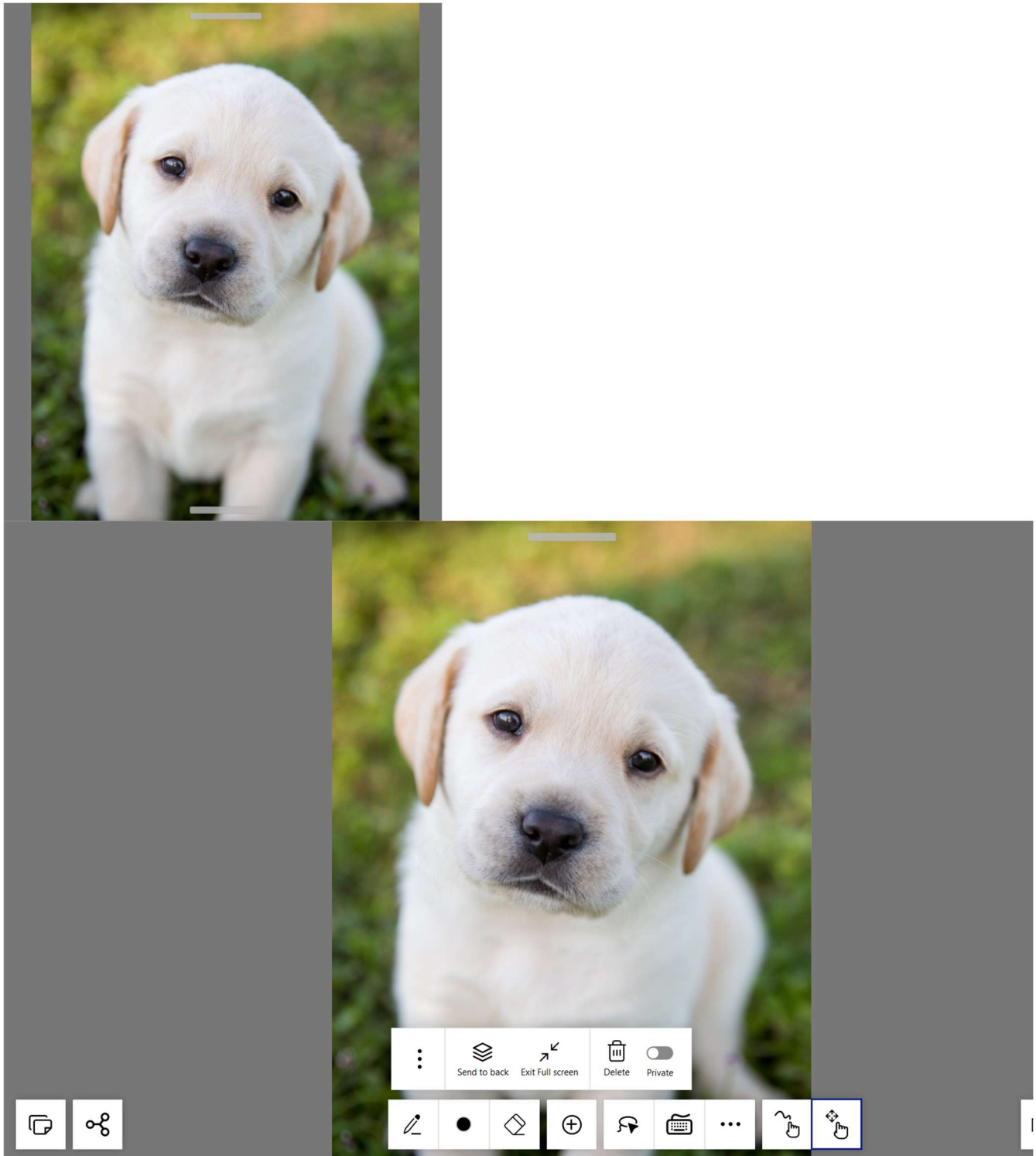


Rearrange **Rearrange:** when the element is selected, a small circle will appear at the top left corner of your element. By selecting and dragging it, the element can be spun to the angle you require. To return to the original angle, select the element again and click on “Rearrange” (browser page, note, text, shape, image, video, PDF document).



Full screen **Full screen:** to see the element in full screen (browser page, note, shape, image, video, PDF document).

NOTE: When an element is in full screen mode, to exit from the full screen mode double click on the element or click on the toolbar at the bottom of the item and select “Exit Full screen”.



Browse

Browse:

1. when this icon is selected, it is possible to browse on the web page directly from the whiteboard (a button with three dots will appear). Then, to enter a URL in the browser on the whiteboard, click on the three-dot button. Input your desired web address and

enter. To exit from this option, click on the three-dot button, then on “Move” and you won’t be able to browse in the **browser page**.

2. to view a **PDF** page by page, click ‘Browse’ and a three-dot button will appear. Scroll or use fingers to turn the pages. To exit from this option, click on the three-dot button, then on “Move” and the browser menu box will disappear.



Delete

Delete: to delete the element (browser page, note, text, shape, image, video, PDF document).



Private

Private: to hide the element from participants using the companion app (browser page, note, text, image, video, PDF document).



Double arrows: to go backward or forward while browsing (browser page).



Homepage icon: to return to the default **browser page**.



Refresh icon: to refresh the browser (browser page).



Background

Background:

1. use to change the background colour of your **note**.
2. use to change the highlight background colour of your **text** box.



Foreground

Foreground: use to change the colour of your **text**.



Move

Move: to move the **text**, the **browser page** and the **PDF document**.



Speech to text

Speech to text: use to dictate speech to text. Once selected, your speech will be converted to **text**. Speak slowly and clearly. To stop the dictation, click the three-dot button and click on “Stop speech”.



Edit/Save: use to edit or save **text**. Once the text has been edited, click the three-dot button to save the text.

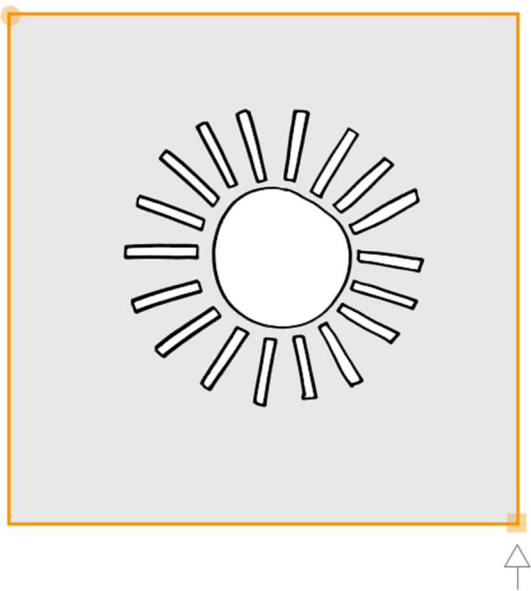


Play: click the play button and the **video** will start to play in loop. To stop the loop, click Pause.



Audio: use to disable audio. Click again to reactivate audio (video).

NOTE: To resize an element on the whiteboard, use the square on the bottom right corner to enlarge or reduce.



Download Student App GoBoard for iOS

To connect to lessons as a participant via your Apple device, you must download the GoBoard app from the Apple App Store. Search for “GoBoard” on the store.



Link and QR code: <https://apps.apple.com/app/goboard/id1529617339>



Student App for iOS

iOS Student app

Minimum Requirements

- iOS 11.3
- Screen 4.7"

NOTE: The language set on the device is the language that will be seen in the app.

This image below shows a hub that is available for students to connect to.

JT

Current session

1A

History - Middle Ages


The theme of this lesson is Middle Ages.

15:00:35

Wed, 13 Jan 2021

Whiteboard

Open Whiteboard




192.168.1.9

Access code

9N2V73

Disconnect hub



Students

No connected students

After downloading and installing GoBoard for iOS, you must insert your first and last name, then click on “Save” as you can see below:

Cancel

Profile

Please insert your name

First name

Last name

Save

[Cancel](#)

Profile

Please insert your name

John

Student

Save

You can always edit the name by clicking on “Edit”. To store a classroom, you must click on “Add new Classroom Hub”.



John Student

EDIT

Favourites

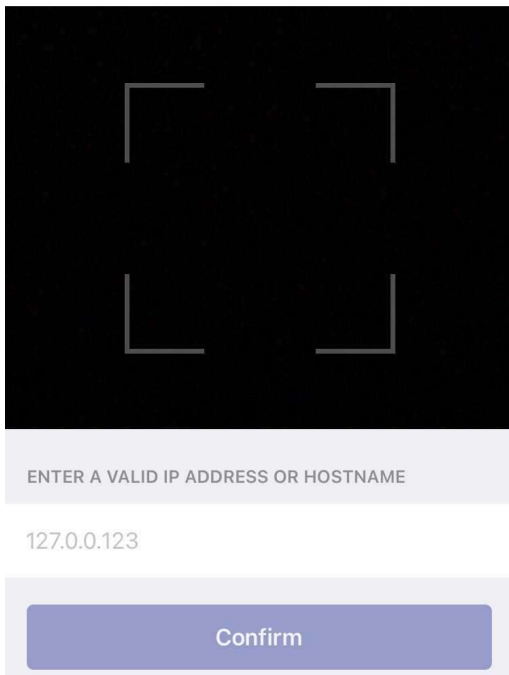
No Classroom Hubs stored

Add new Classroom Hub

Once the teacher has started a lesson, you click on “Add new Classroom Hub” to find the hub to connect to. You can choose between:

1. Scanning the QR code
2. Entering IP address and access code, and then click on confirm.

[Cancel](#) **Add new Classroom Hub**

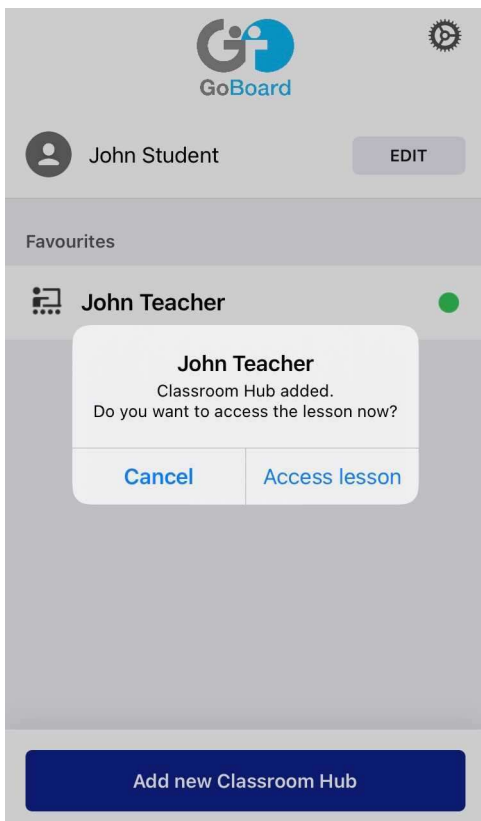


ENTER A VALID IP ADDRESS OR HOSTNAME

127.0.0.123

Confirm

Once you've added the classroom hub, you will be asked to access to the lesson. Click on "Access lesson":



GoBoard

John Student EDIT

Favourites

John Teacher

John Teacher
Classroom Hub added.
Do you want to access the lesson now?

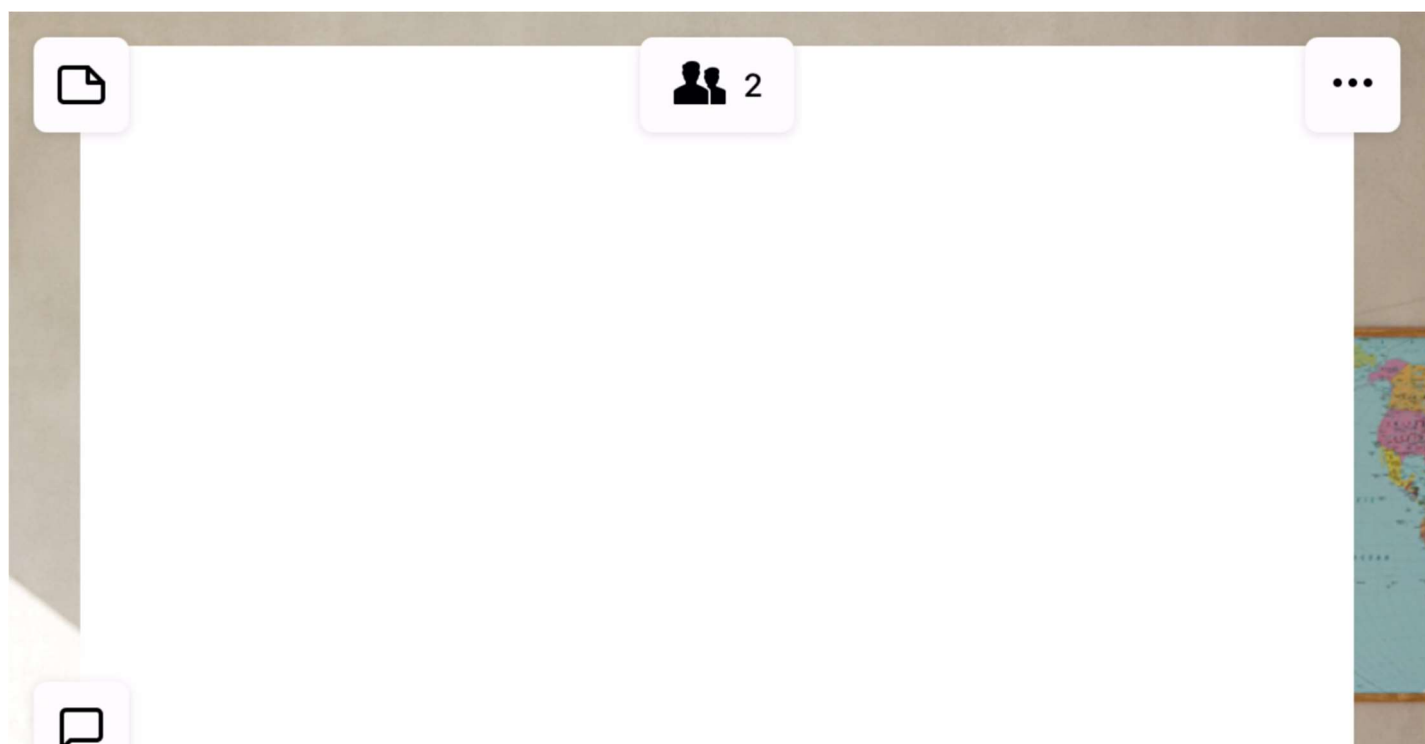
[Cancel](#) [Access lesson](#)

Add new Classroom Hub

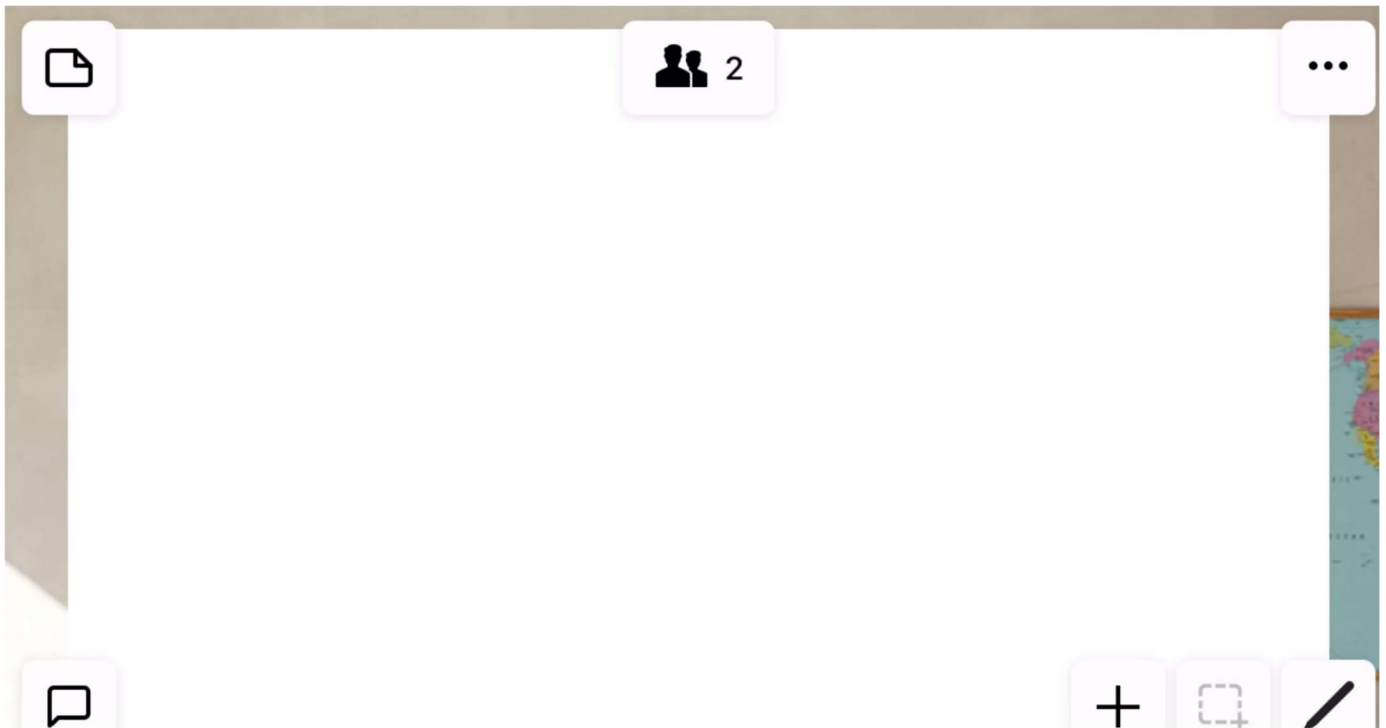
John Teacher
Please, enter the lesson access code

[Cancel](#) [Access lesson](#)

You will be asked to enter the lesson access code. This is viewable on the classroom display, which is connected to the hub device. After clicking on “Access lesson”, you are connected to the lesson and will see the whiteboard:



Once the teacher has given you writing rights, this is how you will see the whiteboard:



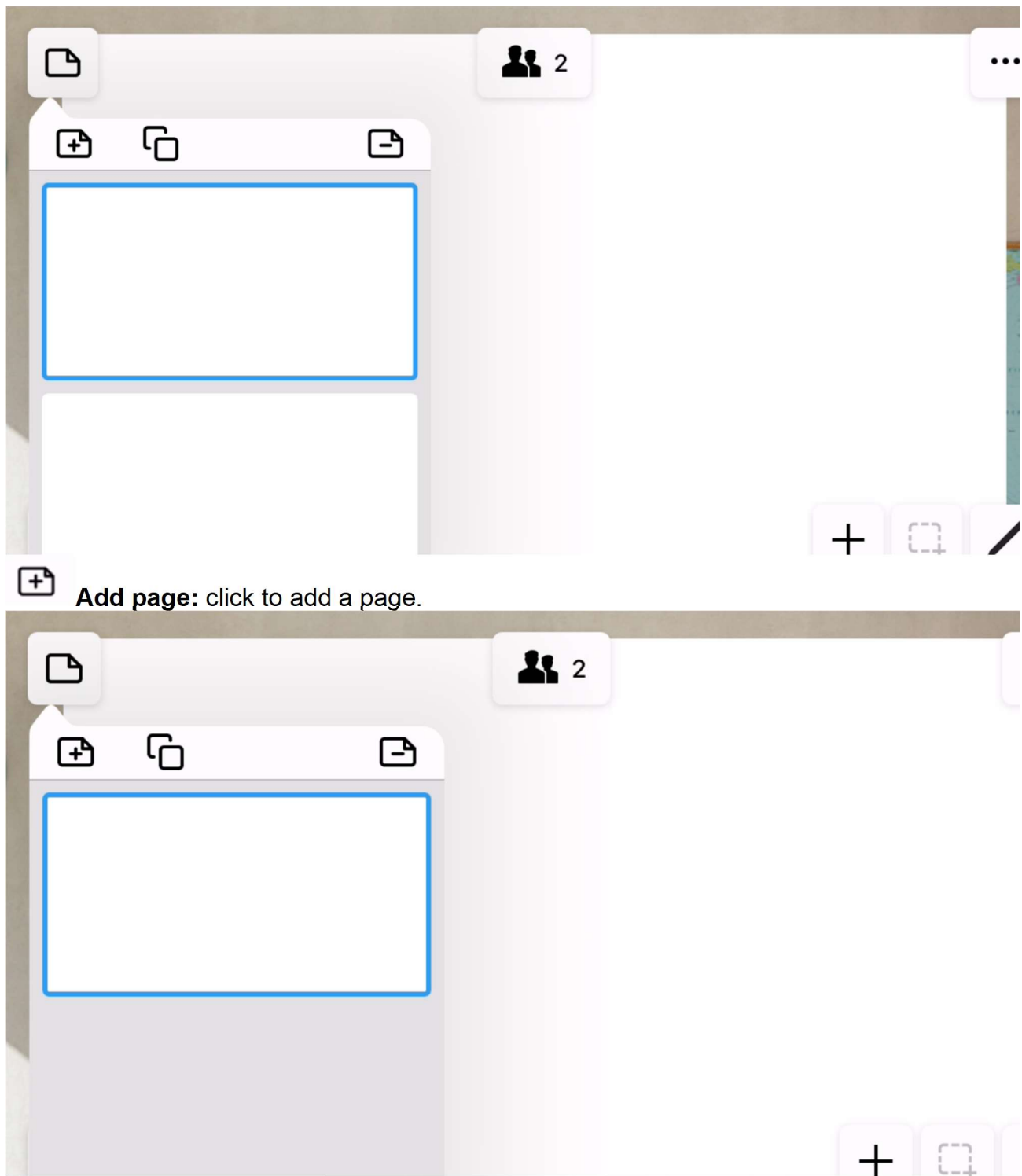
Use of the whiteboard for iOS

The student is able to write on the whiteboard and to manipulate the contents of the whiteboard once the teacher has granted the student writing rights.

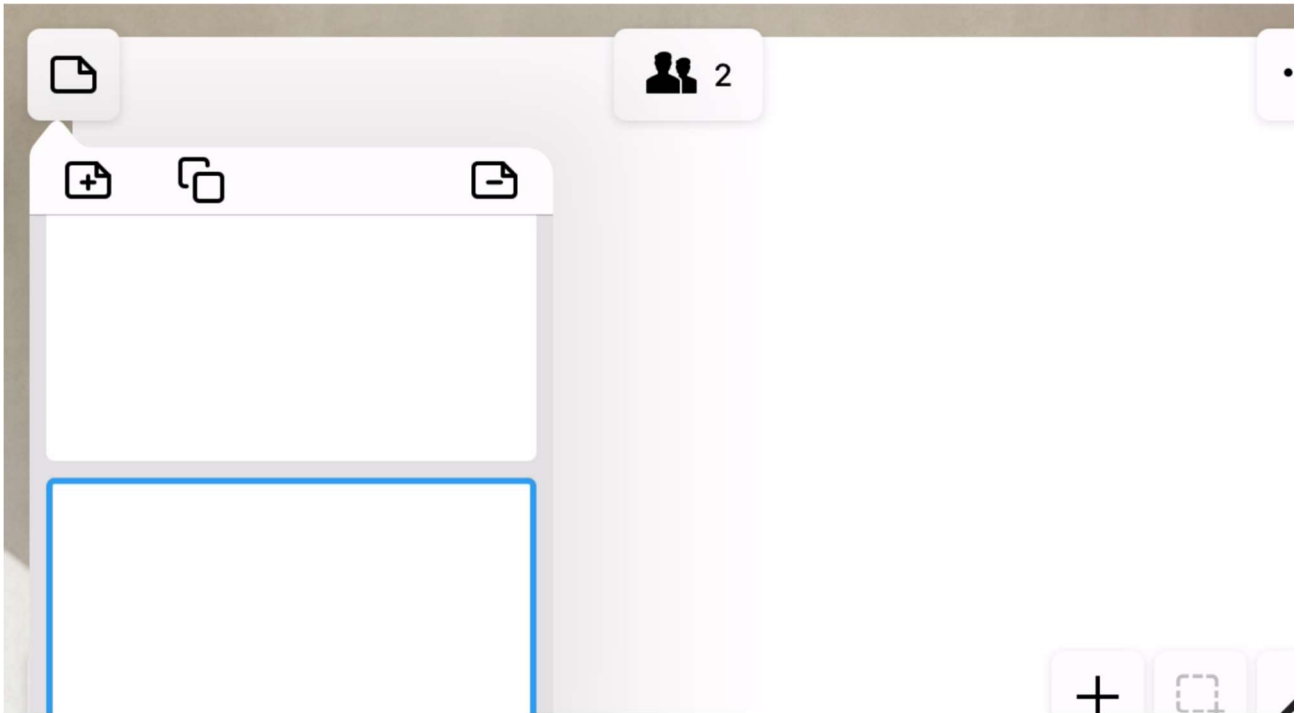
NOTE: It is advisable to rotate the device horizontally to see the larger whiteboard.




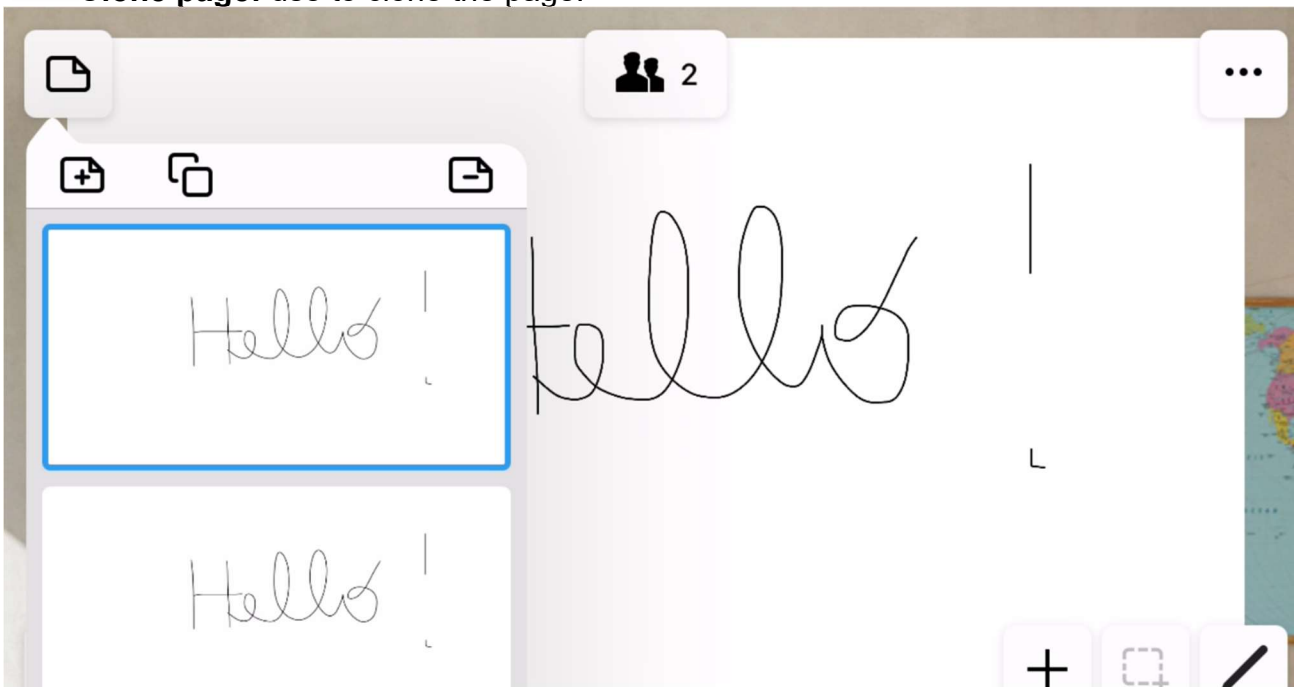
Pages menu: click on the pages menu to see these few options to select:




If you add a new page, this is what you will see:



 **Clone page:** use to clone the page.



 **Delete page:** use to delete the page.



2

Participants: use to view the participants of the lesson.

[Done](#)

Participants

John Teacher

Moderator

WRITE

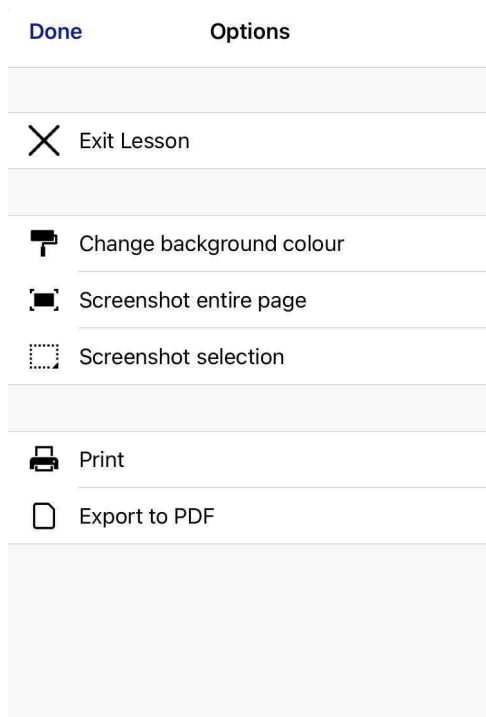
Jack Student

Writer

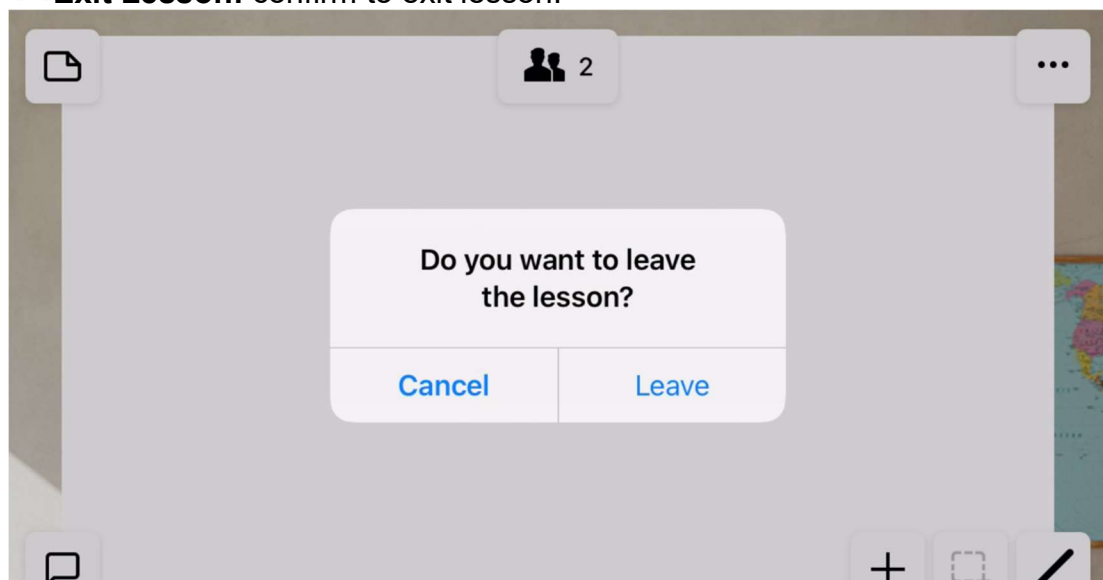
WRITE



Three-dot Menu: select action from drop down list.

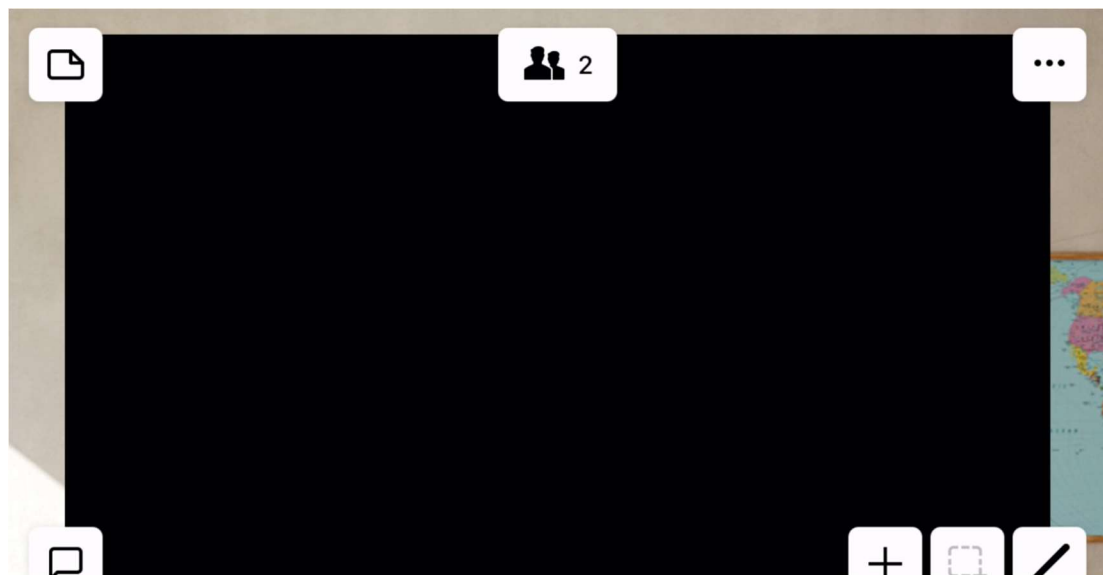


✕ **Exit Lesson:** confirm to exit lesson.



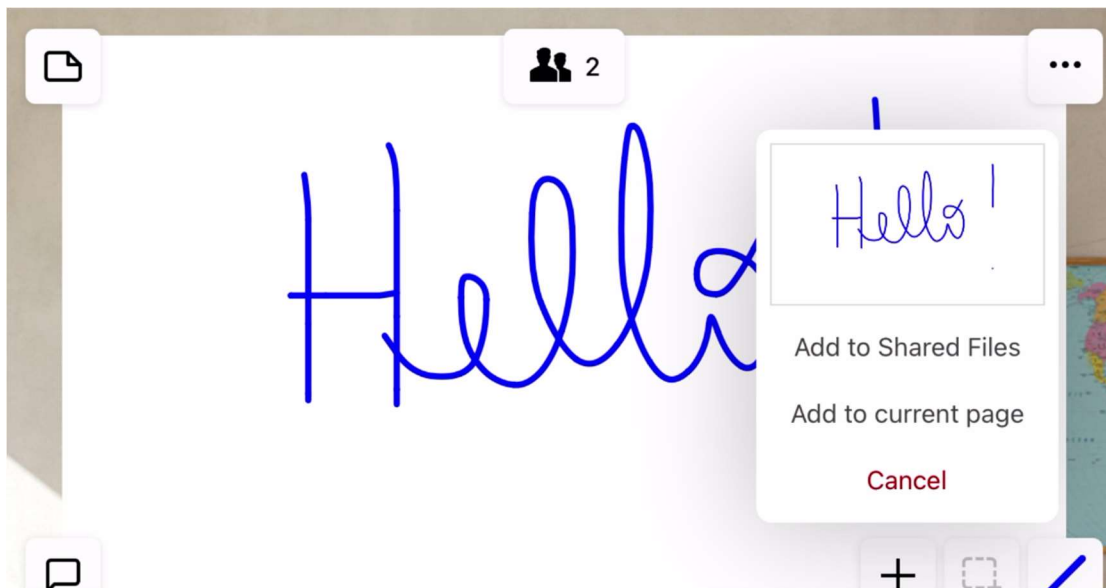
Change background colour: choose your preference from the list & select done to insert on whiteboard.

	Colour	Done
<input type="radio"/>	Black	
<input type="radio"/>	Steel Blue	
<input type="radio"/>	Dark Grey	
<input type="radio"/>	Lime Green	
<input type="radio"/>	Light Green	
<input type="radio"/>	Light Blue	
<input type="radio"/>	Pale Turquoise	
<input type="radio"/>	Misty Rose	
<input type="radio"/>	Blanched Almond	
<input type="radio"/>	Light Yellow	
<input type="radio"/>	White Smoke	
<input type="radio"/>	White	

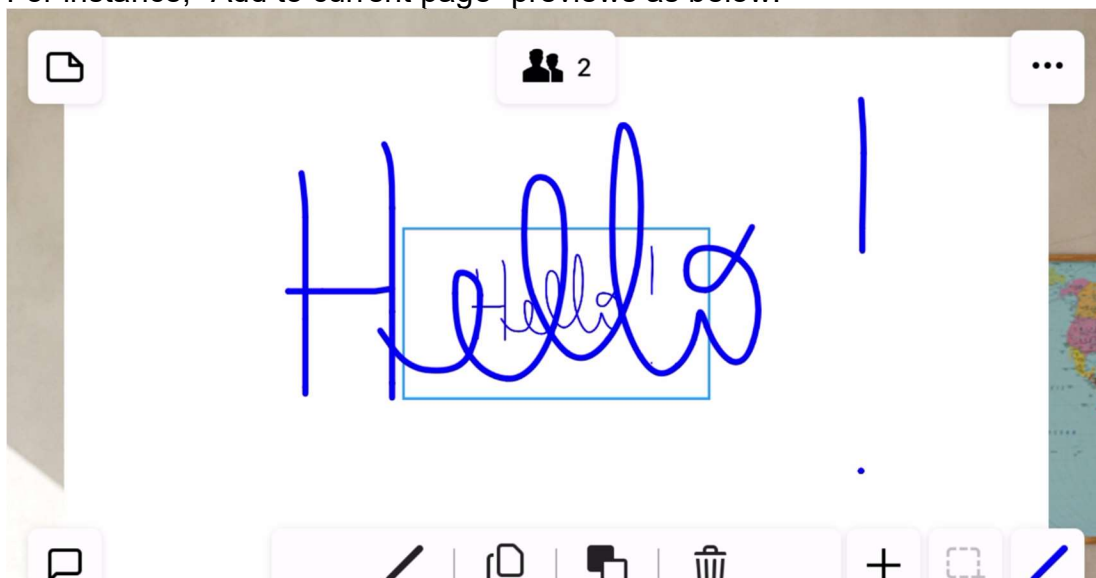


🖼️ Screenshot entire page: screenshot the entire page.

Choose to “Add to Shared Files”- this saves to your “Shared files folder” in the Elements menu or “Add to current page”.



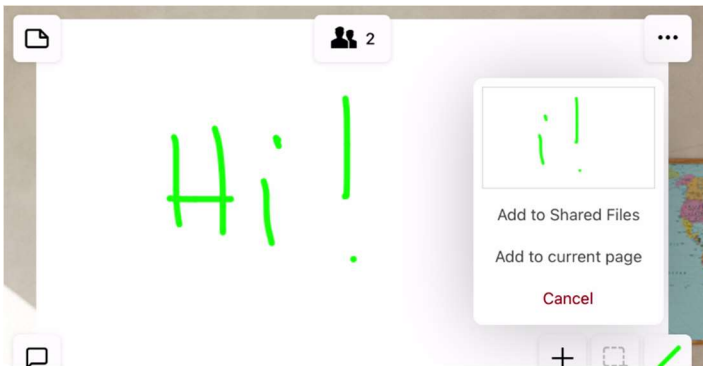
For instance, “Add to current page” previews as below:



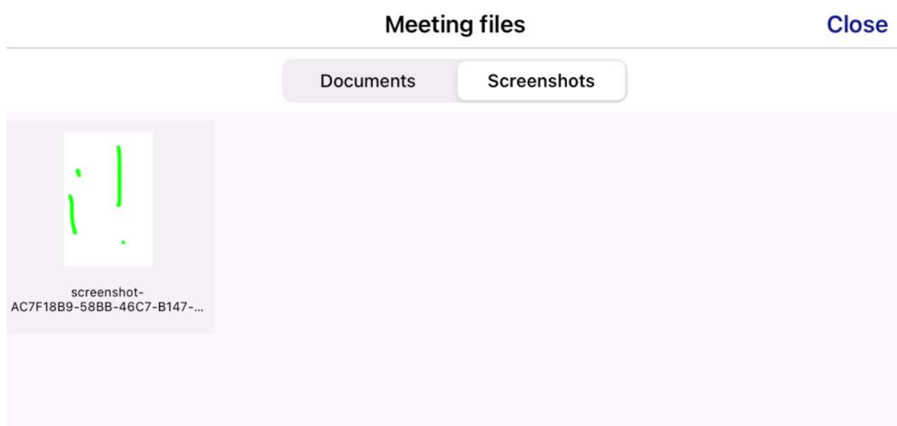
 **Screenshot selection:** this captures your selected area.


Choose to “Add to Shared Files”- this saves to your “Shared files folder” in the Elements menu or “Add to current page”.

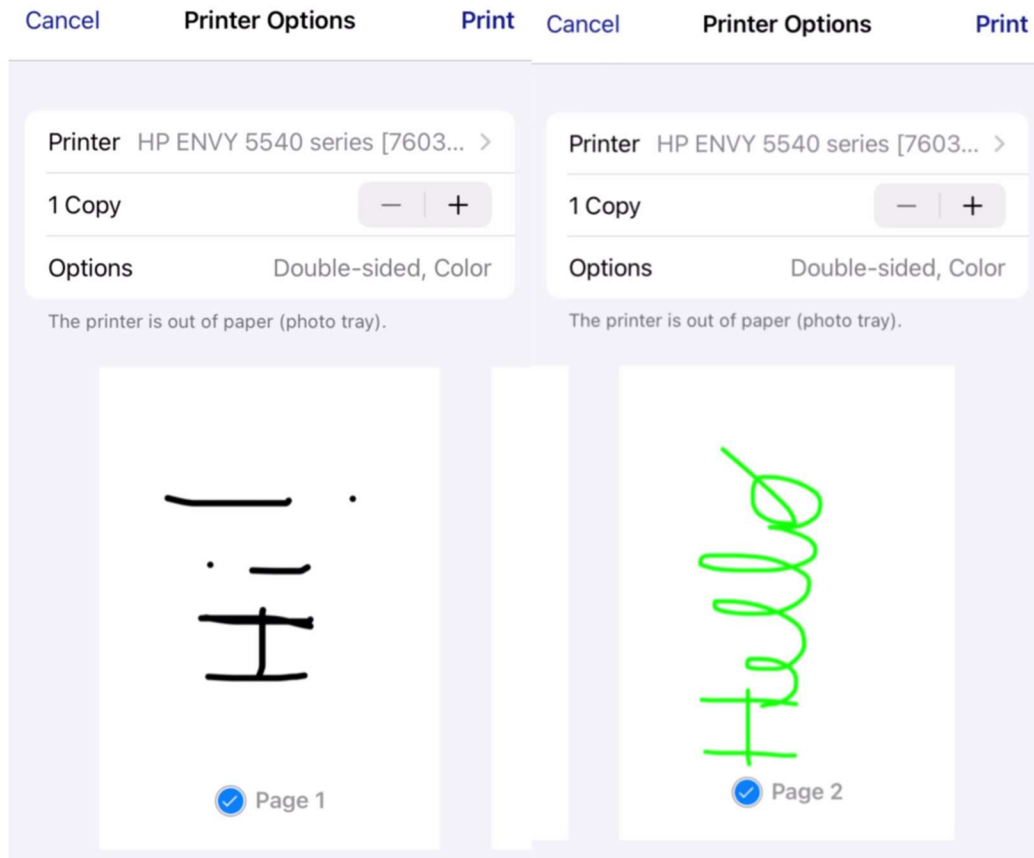
Hi! Hi!



For instance, “Add to Shared Files” previews as below:



 **Print:** Print to create a recap on the pages you added. “Select Printer” and choose the number of copies you wish to print.



Click on “Options” to view other options to select.

Cancel
Printer Options
Print

Printer HP ENVY 5540 series [7603... >

1 Copy
- +


Options Double-sided, Color

Range All Pages >

Double-sided
☒

Black & White
☐

The printer is out of paper (photo tray).



☒ Page 1

To customise, select from Range “All Pages” or selected Pages as below and click to Print.

< Back
Page Range

All Pages ✓

Pages 1-2

1 to 2

 **Export to PDF:** Export to PDF to create the recap and to share via text, chat or e-mail.



Chat Log

[Close](#)

Chats

The whole class



John Teacher



Unread messages will be numbered.

[Close](#)

Chats

The whole class

1



John Teacher

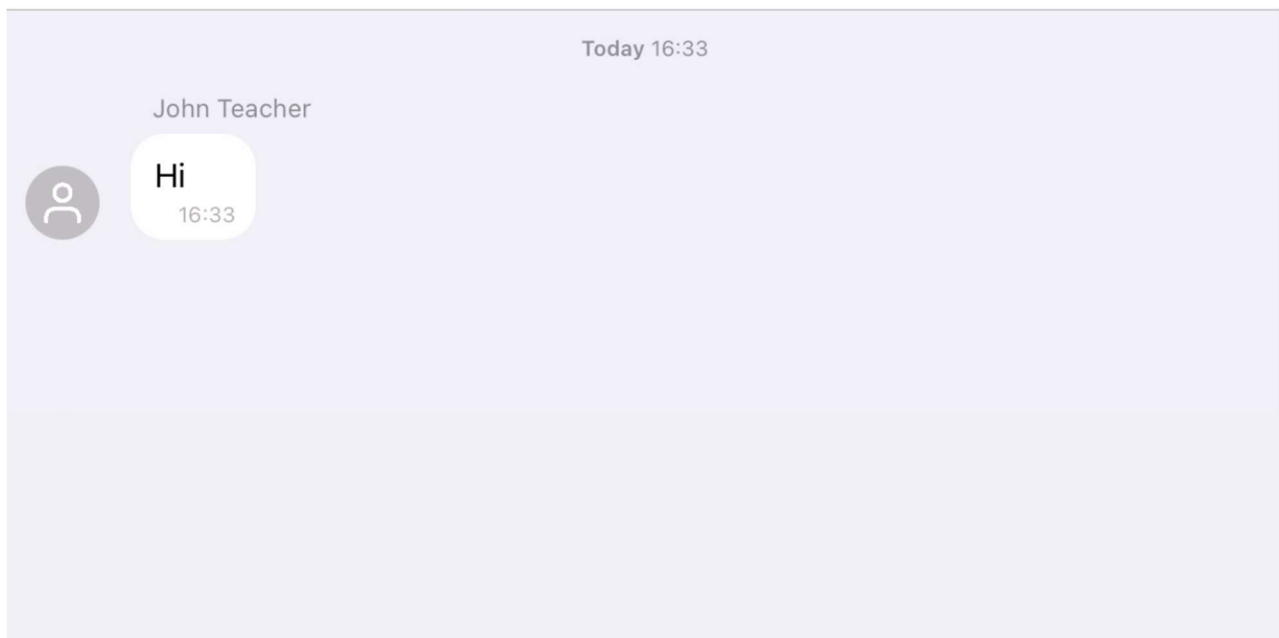
1



The whole class: read only.

< Chat

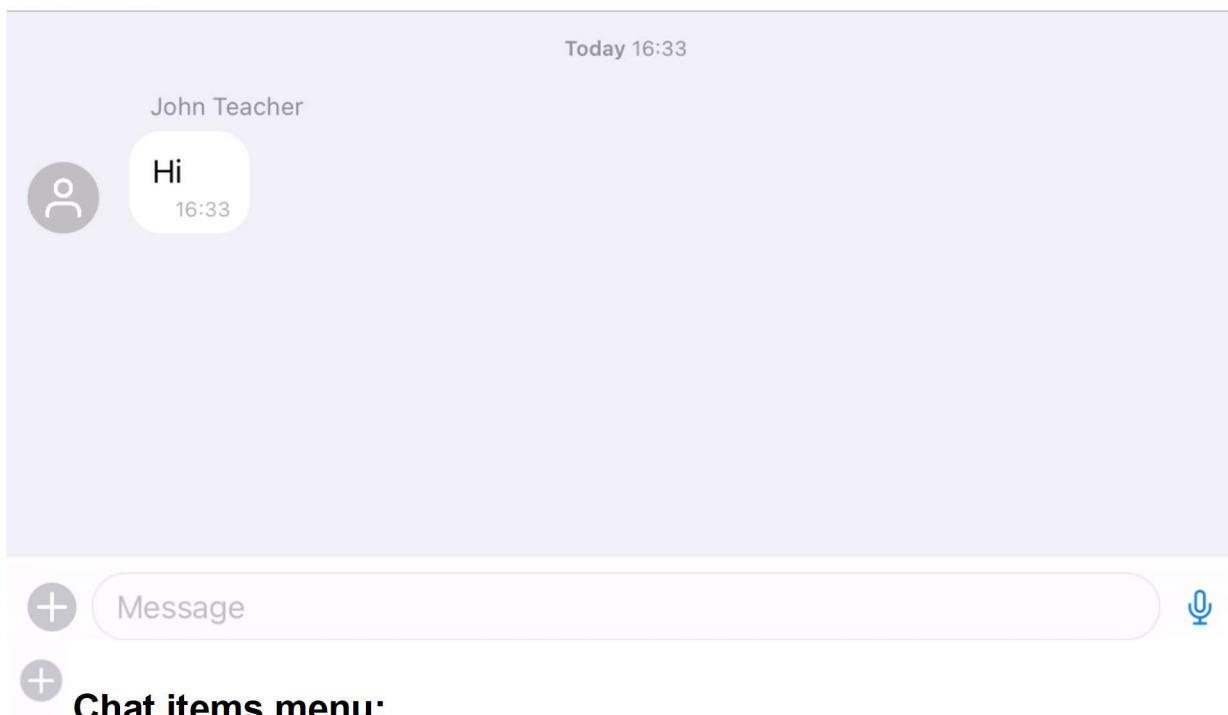
The whole class

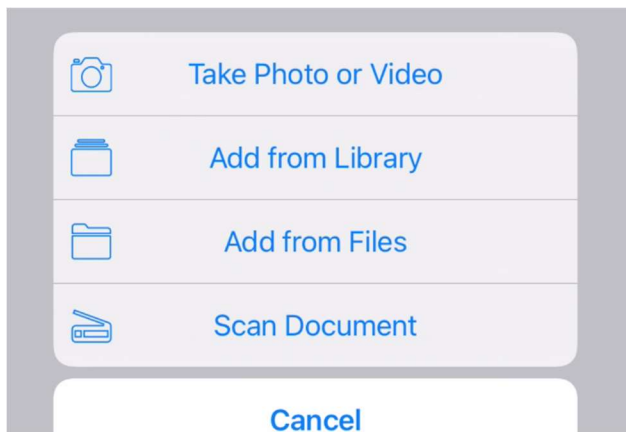


Teacher: students can send and receive messages.

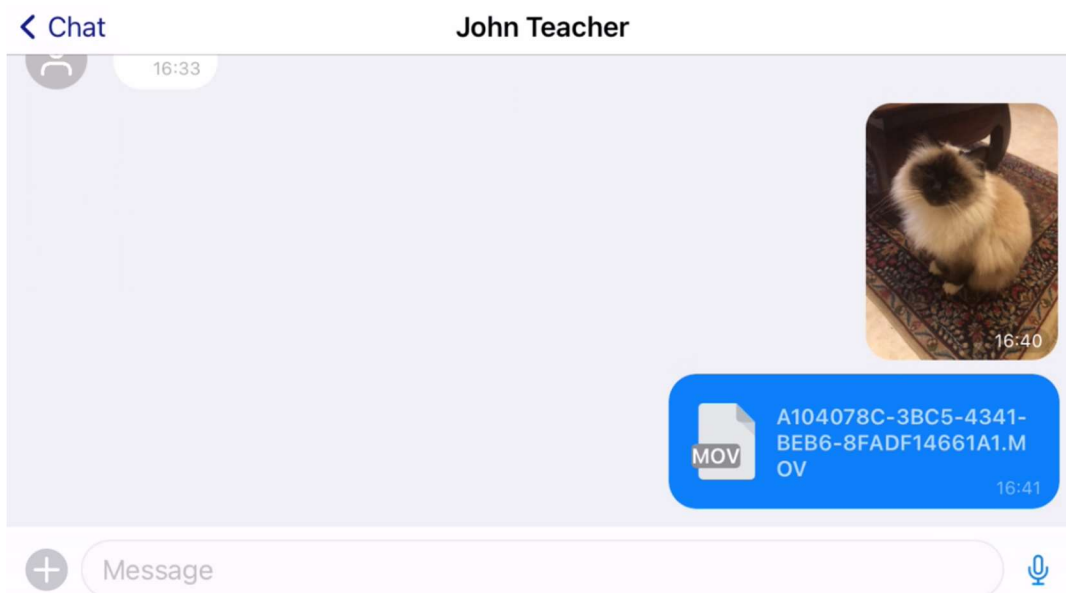
< Chat (1)

John Teacher

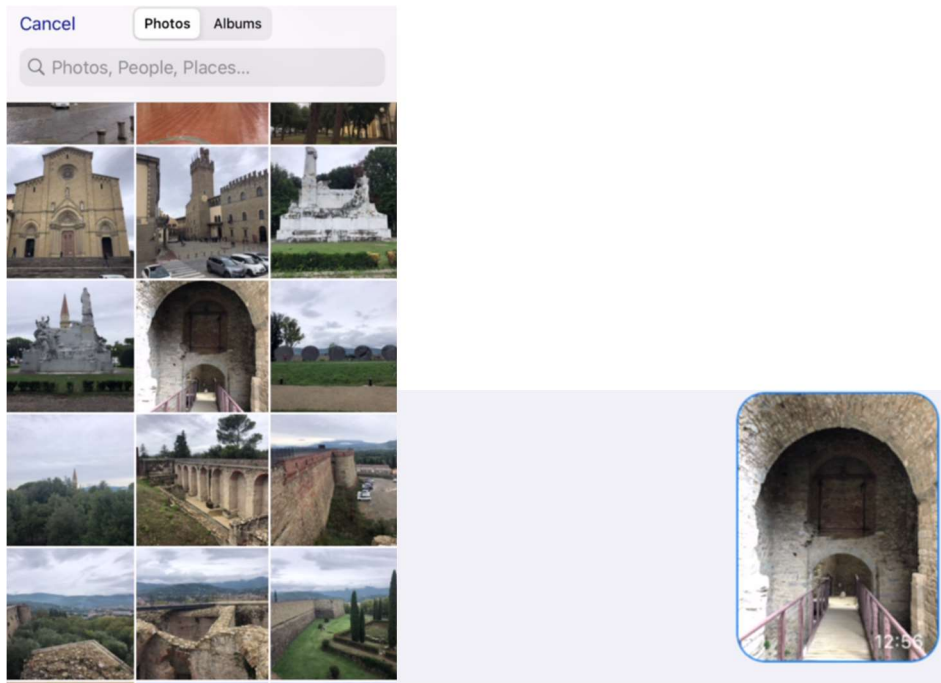




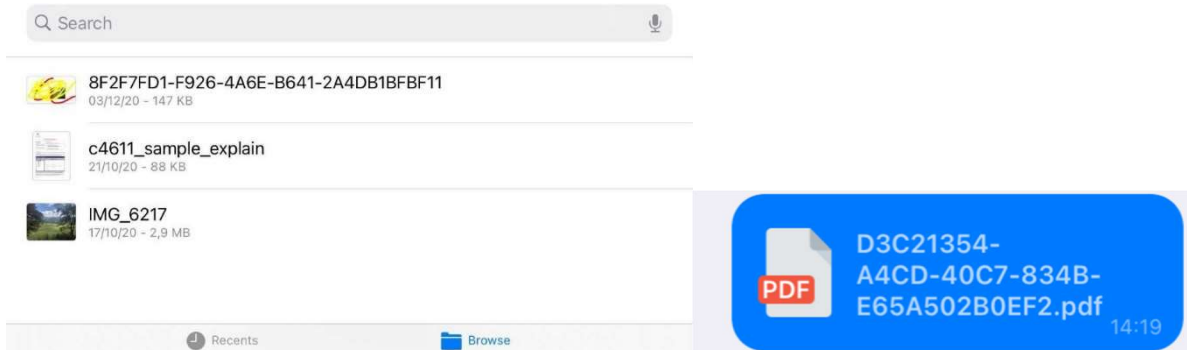
Take Photo or Video: take a photo/video and instantly send to the chat.



Add from Library: select an item as below and add to chat.



Add from Files: select a file to send to the chat.



Scan Document: scan a document to send to the chat.

NOTE: page 87 - Scan Document.

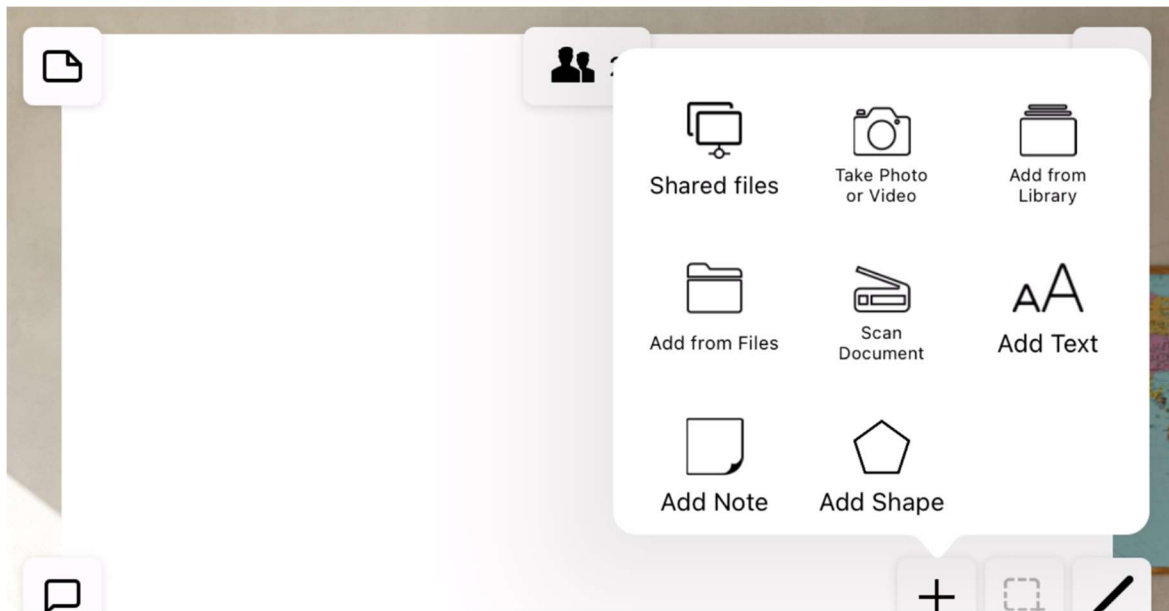


Voice message: hold down on microphone to record and release to send.

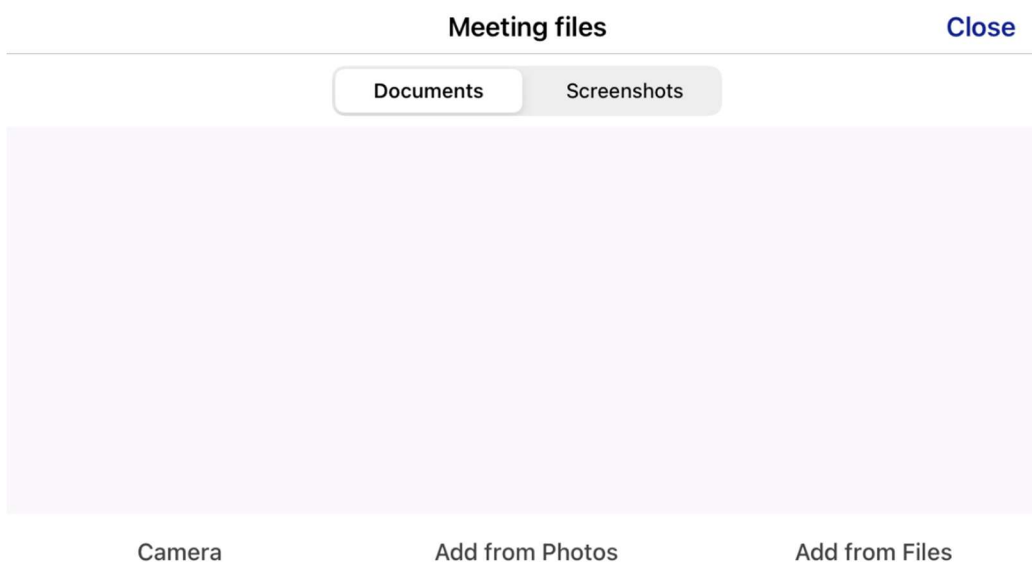


+ Elements menu: select from, “Shared files”, “Take Photo or Video”, “Add from Library”, “Add from Files”, “Scan Document”, “Add Text”, “Add Note” and “Add Shape”

buttons.



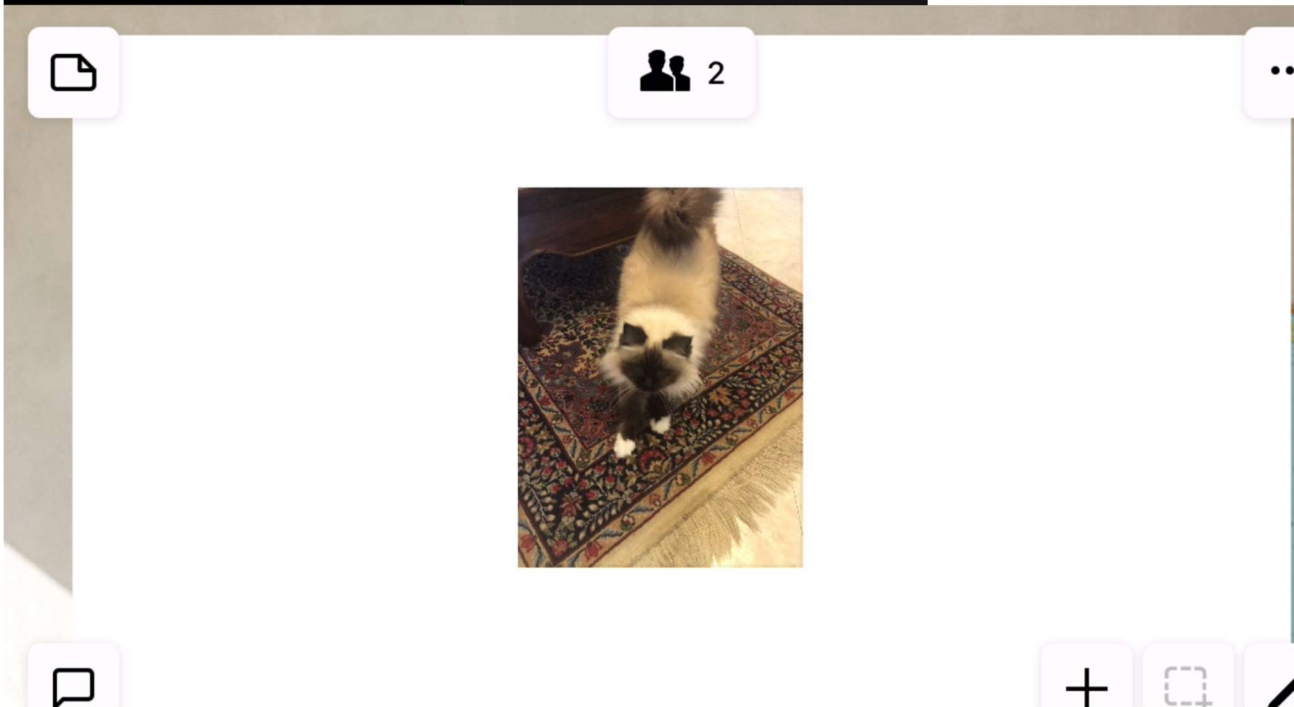
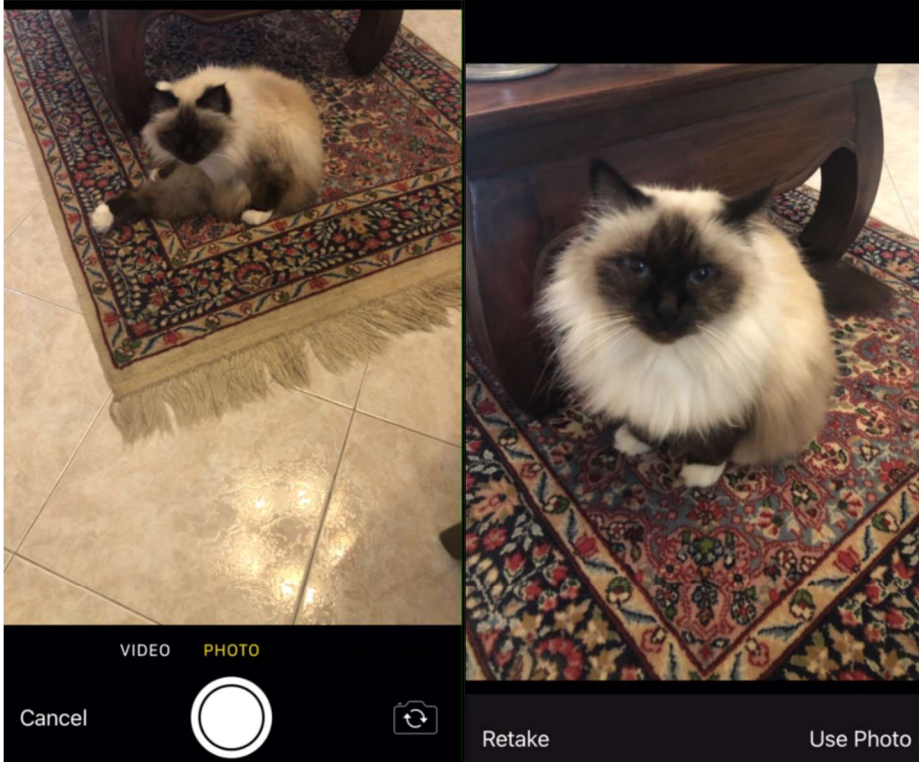
Shared files **Shared files:** inside Shared files is the Content manager. Here are two folders “Documents” and “Screenshots”. Documents and Screenshots created will be saved in their respective folder. Click on the folder to see its content. To save a photo or to record a video directly to the Documents folder, open the Camera and take your picture or record your video. You can also add from Photos or Files to the Documents folder from the options at the bottom of your screen.





Take Photo
or Video

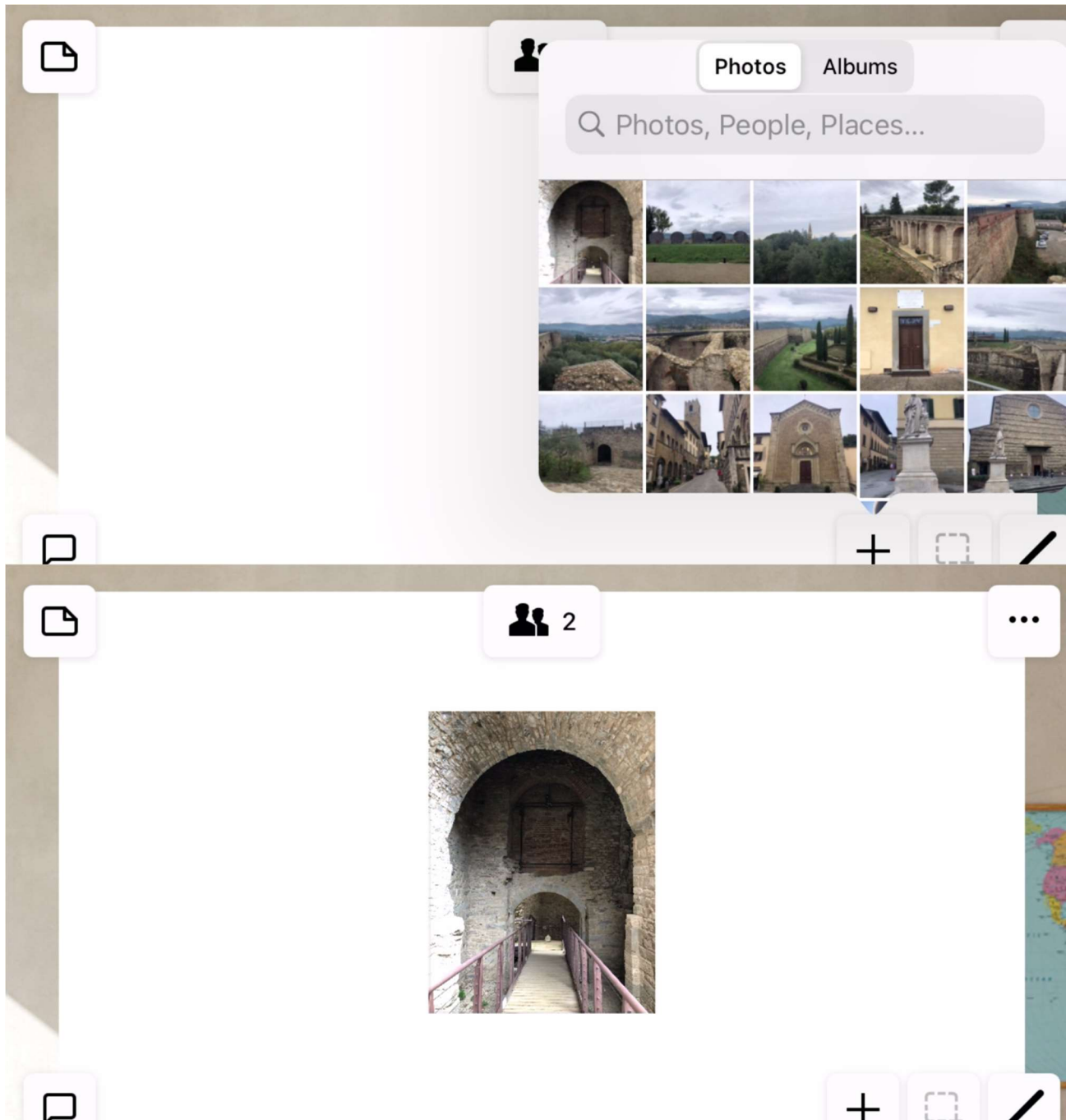
Take Photo or Video: select Use Photo or click to Retake.





Add from Library

Add from Library: from here, you can select a picture from your device and add it to the whiteboard.



Add from Files

Add from Files: here, you can select a file from your device and upload onto the whiteboard.

< On My iPhone

Pages

⋮ Cancel

🔍 Search



8F2F7FD1-F926-4A6E-B641-2A4DB1BFBF11
03/12/20 - 147 KB



c4611_sample_explain
21/10/20 - 88 KB



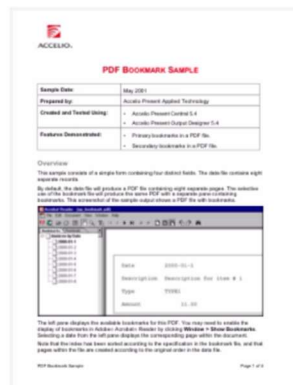
IMG_6217
17/10/20 - 2,9 MB

🕒 Recents

📁 Browse



👤 2





Scan
Document

Scan Document: this allows you to scan a document from your device, which inserts itself on the whiteboard.

< Back

Edit Scan

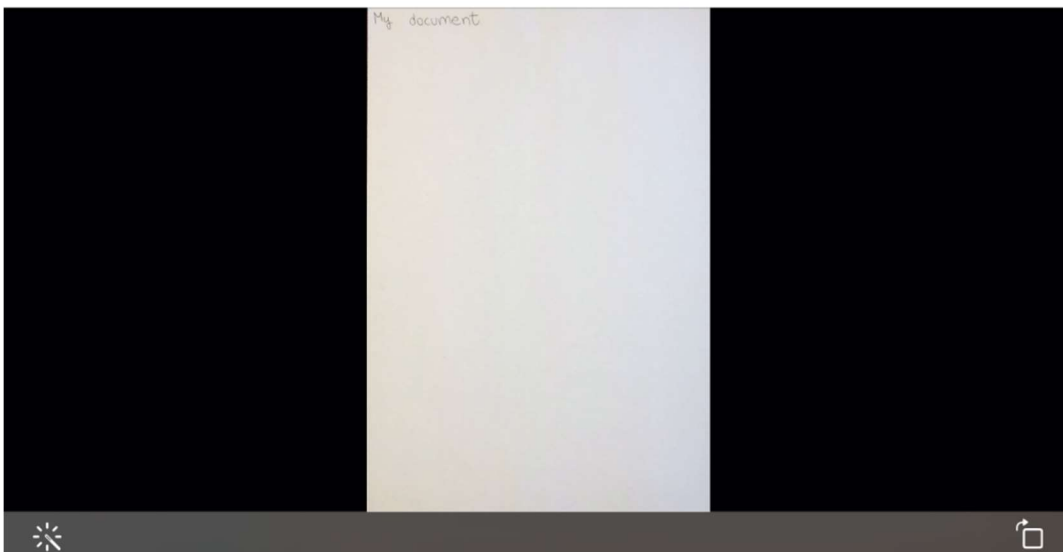
Next



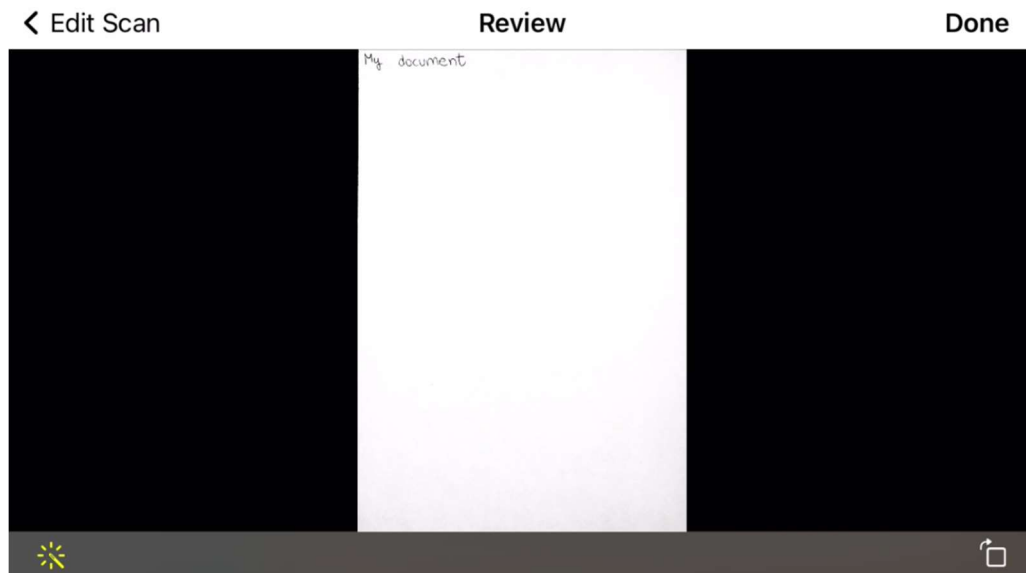
< Edit Scan


Review

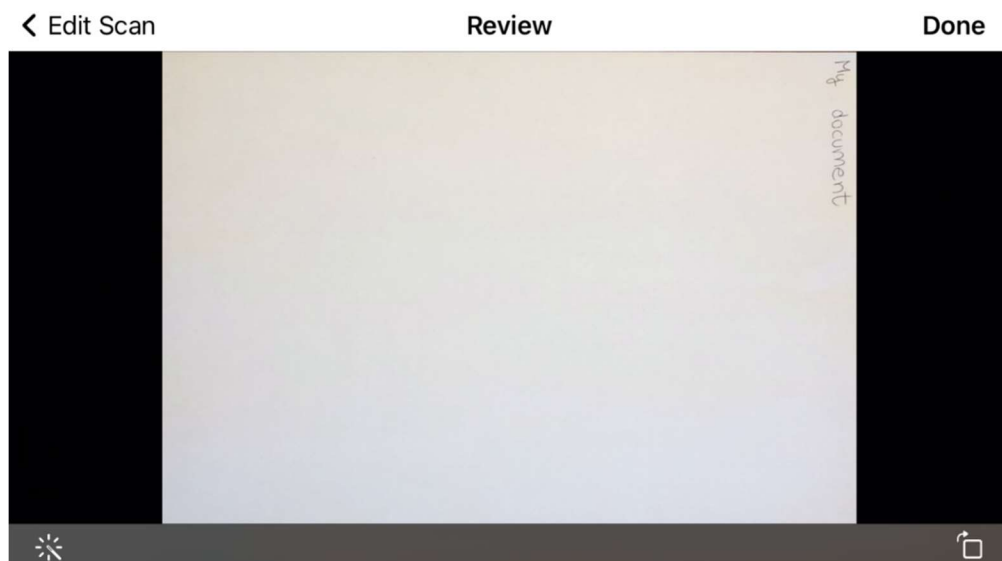
Done



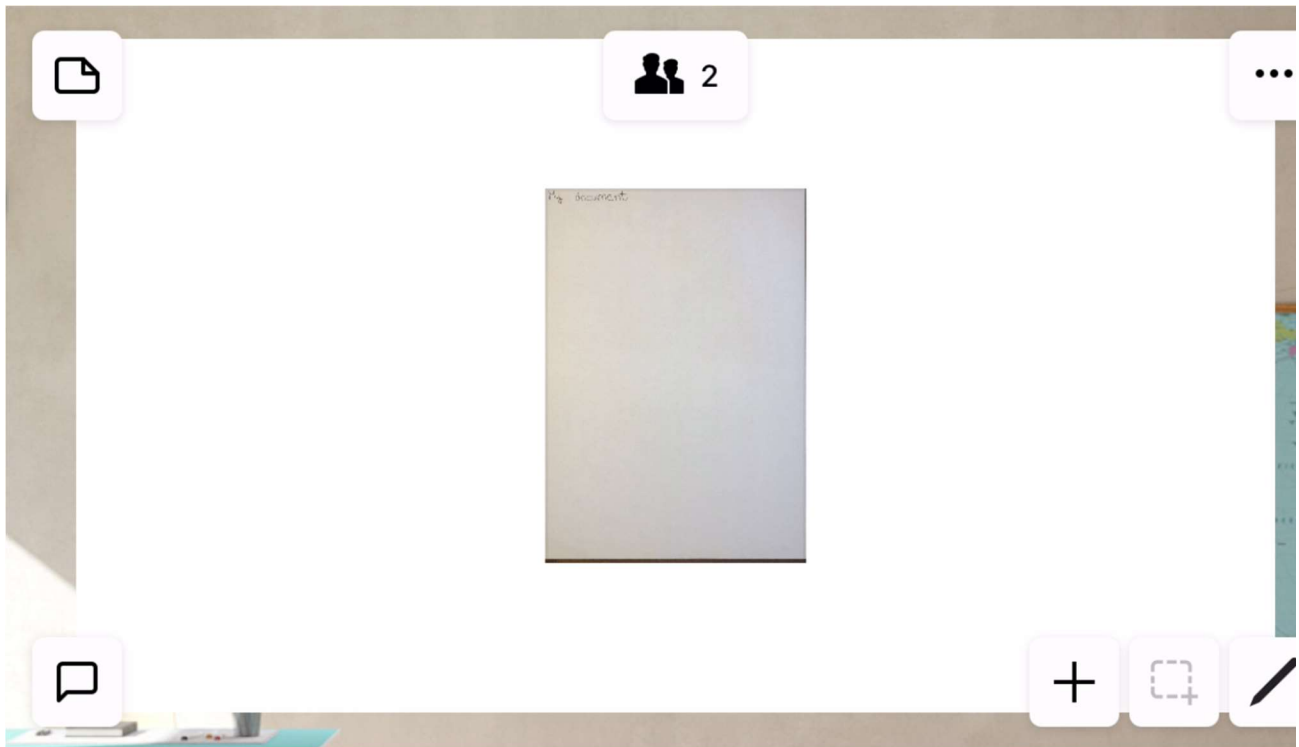
Brightness: click for a brighter image.



 **Rotation:** 360° preview on added document.



Once done, it will be inserted on the whiteboard.



T

Add Text **Add Text:** enter text and save to insert on whiteboard.

Cancel

Text

Save

Enter your text



T

"text"

texts

texting

q

w

e

r

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y

u

i

o

p

a

s

d

f

g

h

j

k

l

↑

z

x

c

v


b

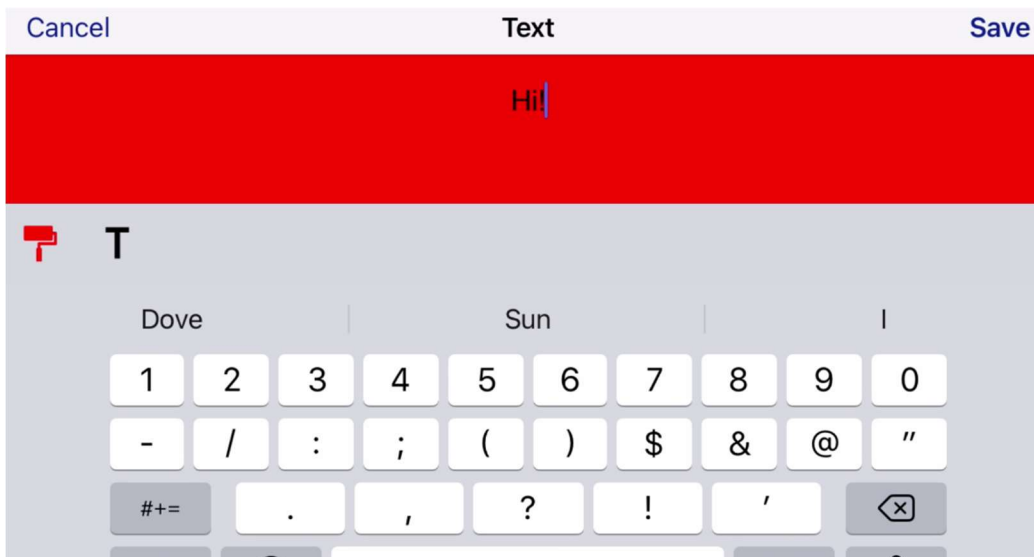
n


m

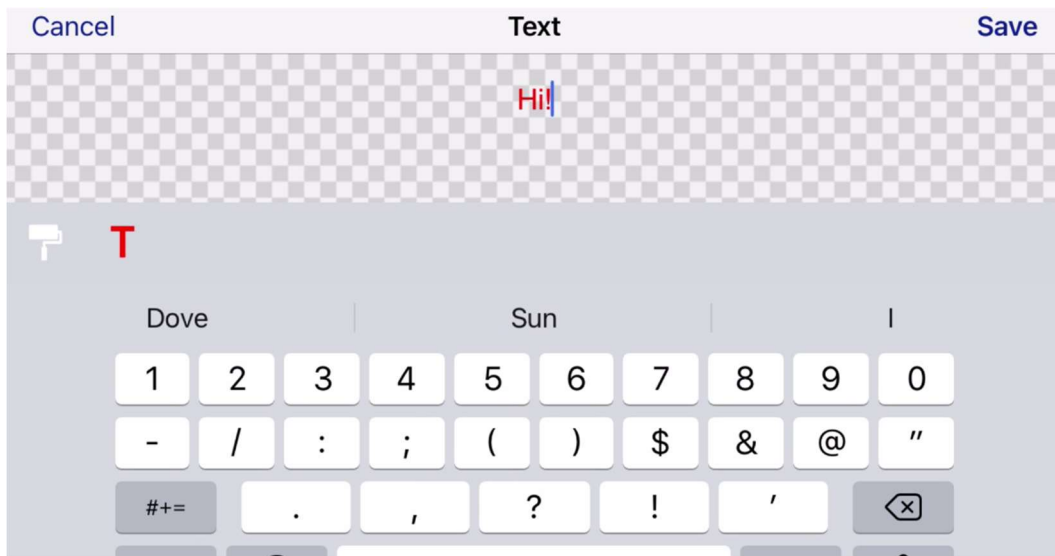
⌫



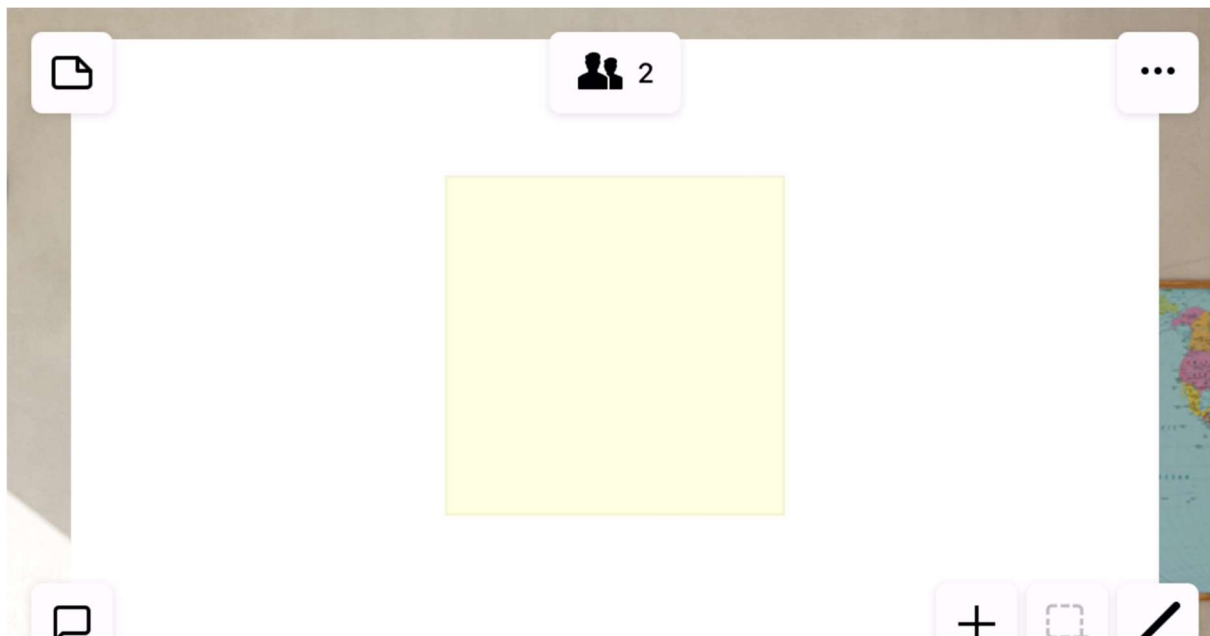
 **Background colour:** use to edit the background colour.



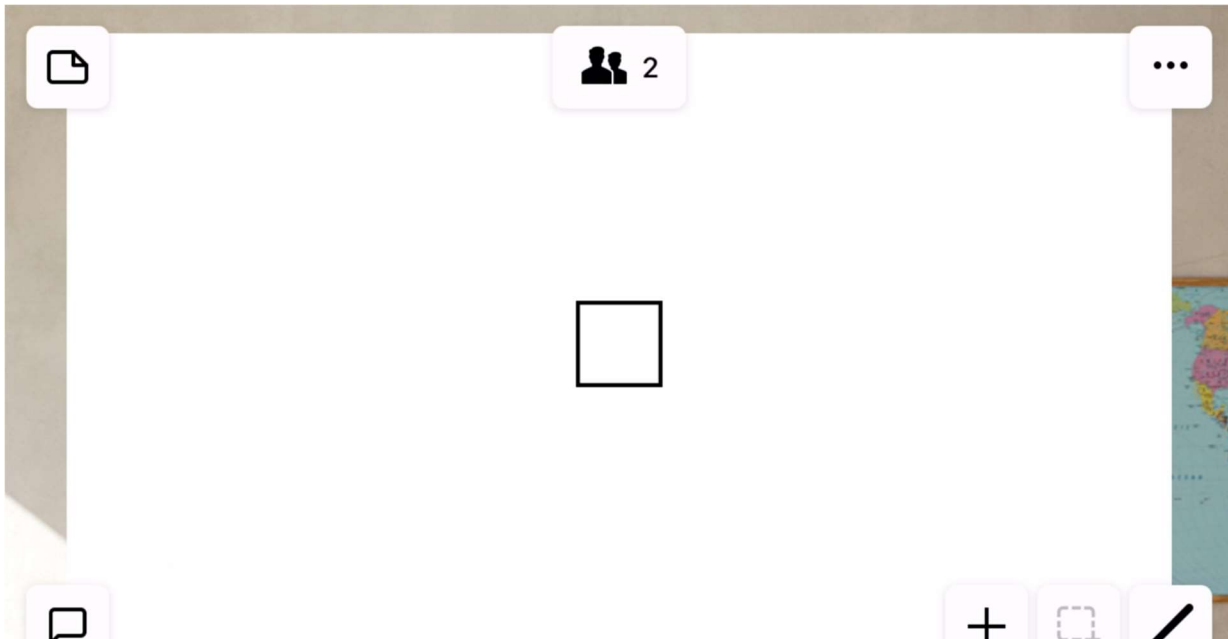
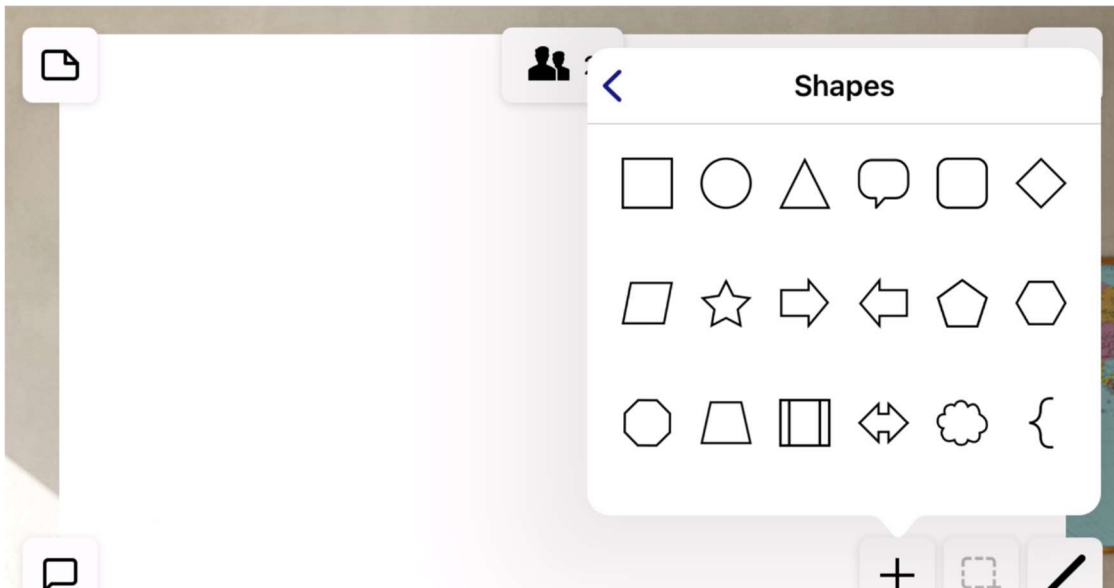
 **Text colour:** use to edit the text colour.



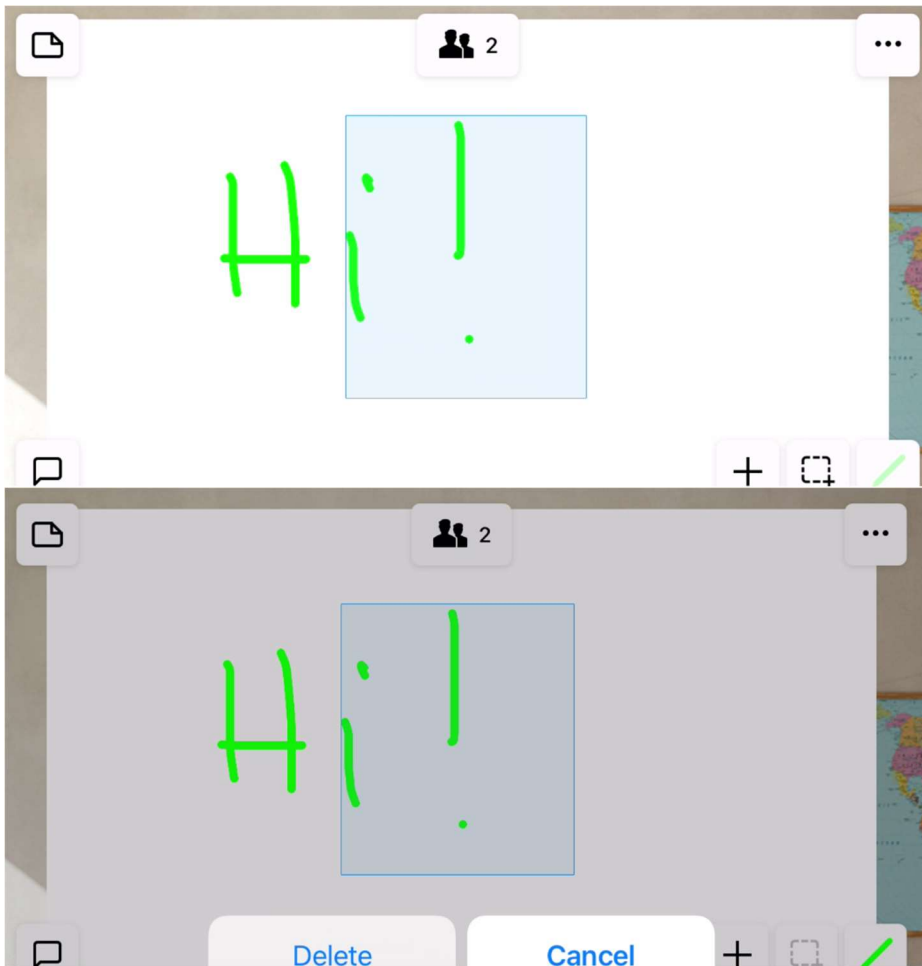
Add Note **Add Note:** add note to insert a post-it.



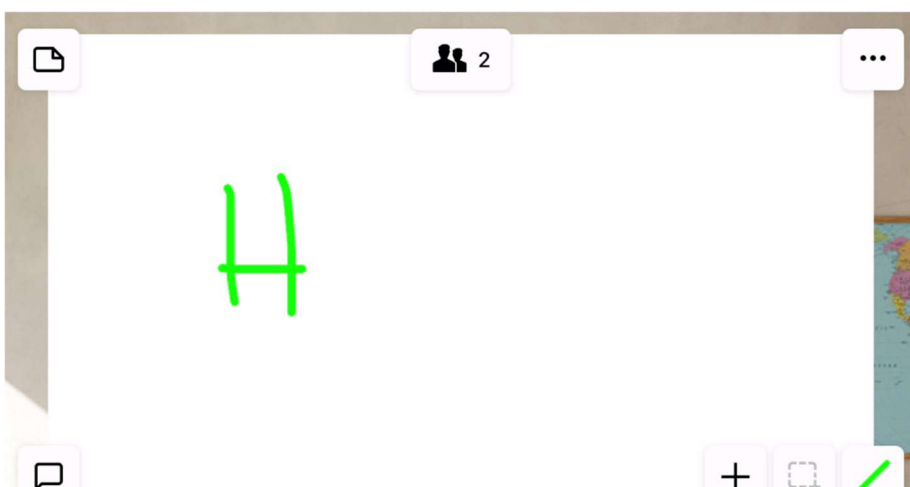
Add Shape **Add Shape:** choose from shapes and select to insert.



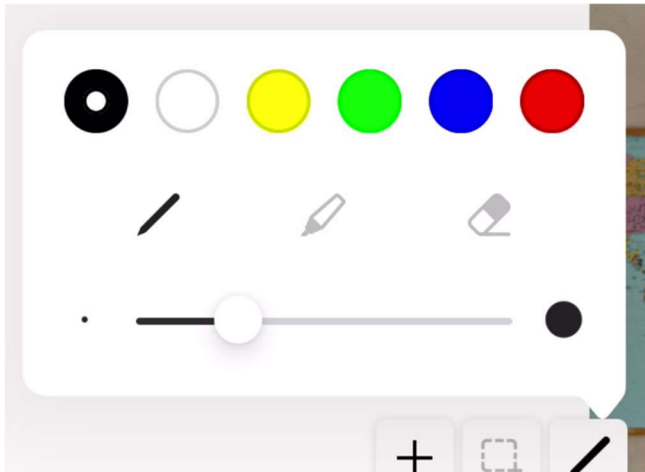
Delete area: drag to select area you wish to delete.





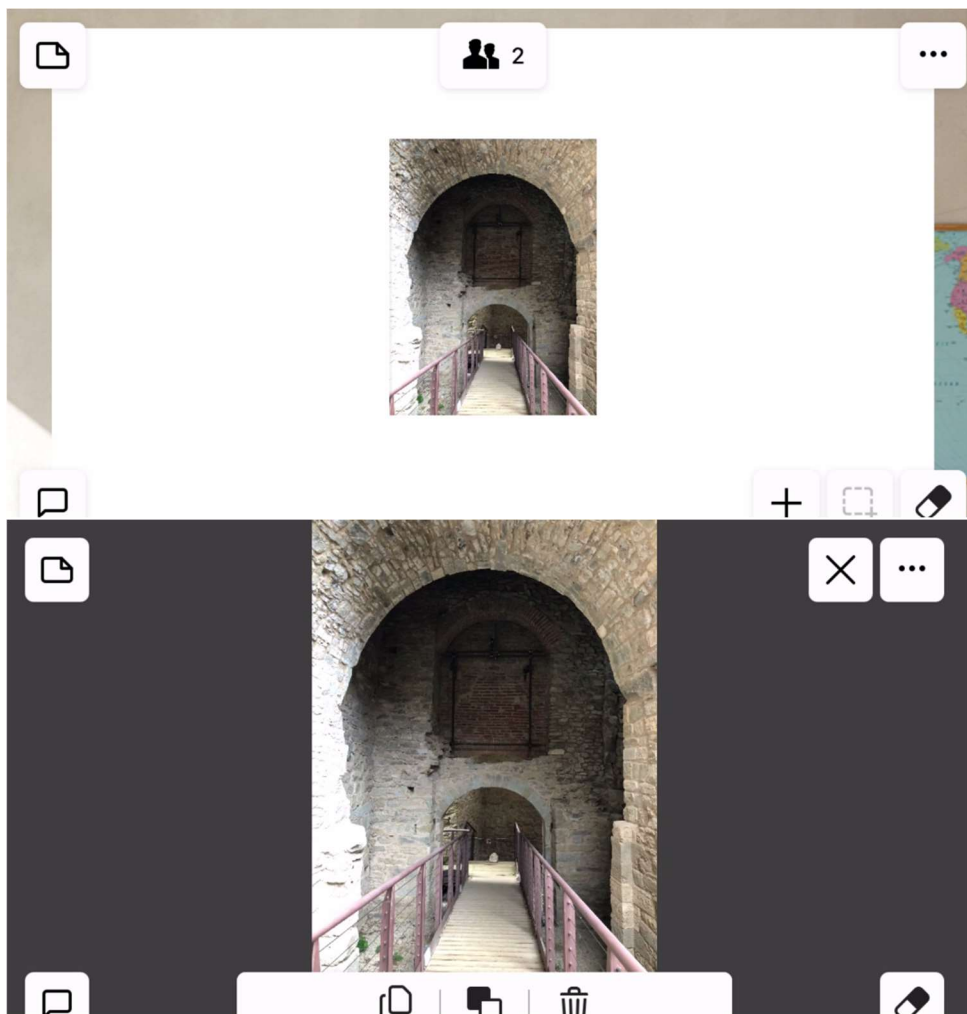
After clicking on “Delete”, see below.



Ink tool: tools include stylus, highlighter and eraser. Use the horizontal slider to edit stroke size.




NOTE: to view an element on the whiteboard in full screen mode, double click on the element. To exit, click on “Back”  icon. On the bottom-right, locate the Ink tool  & click to draw on the element.




Menus that appear after an element is selected on the whiteboard using an iOS device

Browser menu



 **Safari:** to open the browser page on Safari.

 **Browse in the web page:** select and drag pages to browse in the web page.


 **Send to back:** this sends your selected web page to the back of other elements.

 **Delete:** to delete the web page.

Image menu



 **Ink tool:** to draw on the image.

 **Clone:** to clone the image.


 **Send to back:** this sends your selected image to the back of other elements.


 **Delete:** to delete the image.

NOTE: **Notes** and **shapes** have the same menu.

Video menu



 **Ink tool:** to draw on the video.

 **Play:** the video plays.



Clone: to clone the video.



Send to back: this sends your selected video to the back of other elements.



Delete: to delete the video.

Text menu



Speech: to listen to your written text.



Clone: to clone the text.



Send to back: to move the text behind another element.



Delete: to delete the text.

PDF document menu



Browse in the document: select and drag pages to browse in the PDF.



Clone: to clone the PDF.



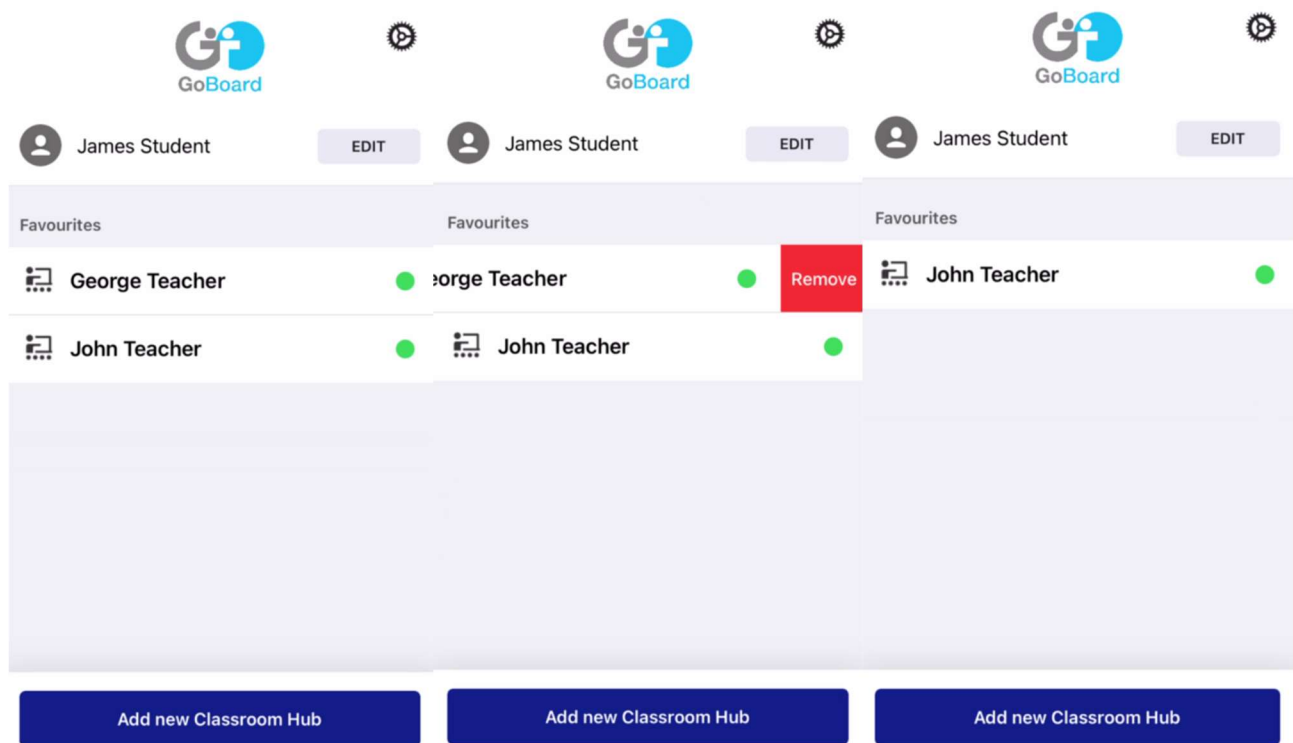
Send to back: to move the PDF behind another element.



Delete: to delete the PDF.



Find, add and delete a Classroom hub using an iOS device

To delete, slide option (e.g. George Teacher) to the left of the screen & “Remove”.




To find a new Classroom hub, scroll down to refresh to start the search.

Click to “Add new Classroom Hub”, scan the “hub QR code” or enter IP or address”.




Cancel

Add new Classroom Hub

James Student

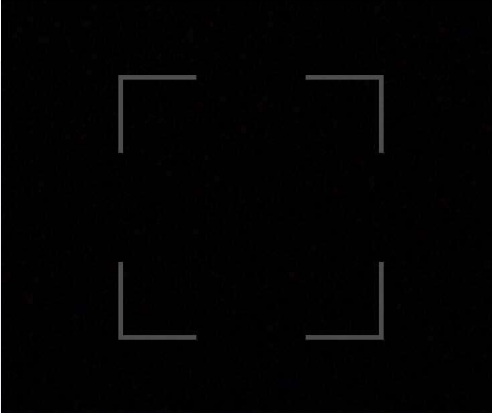
EDIT


Searching Hubs

Favourites

No Classroom Hubs stored

Add new Classroom Hub

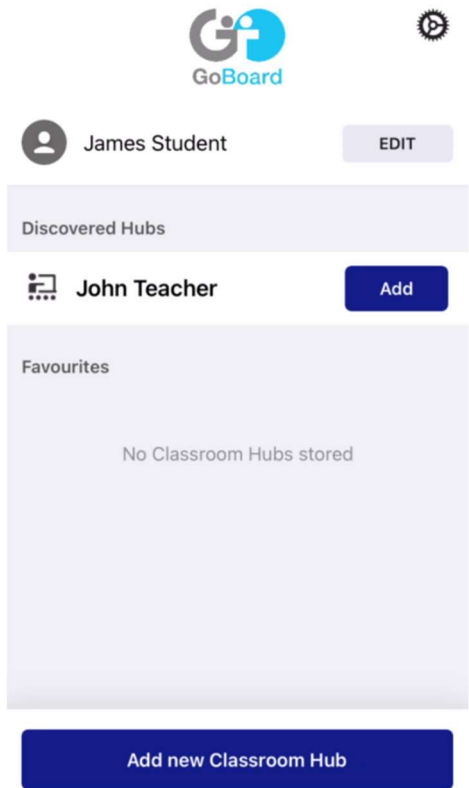


ENTER A VALID IP ADDRESS OR HOSTNAME

127.0.0.123

Confirm

Add from your search option.



Settings

Flag to enable HTTPS secure connection verification and High-quality images and documents.

Select “Support” and you’ll be directed to the epson.co.uk website.

[Close](#)

Settings

SESSIONS

HTTPS secure connection verificati... ☐

WHITEBOARD

High quality images and documents ☐

OTHER

[Diagnostic tool](#) >

[Support](#) >

Select “Diagnostic tool” to run these tests:

- UDP 8036 port test “Discovery on local network”
- UDP 8033 port test to verify that the hub is reachable from the discovery
- Test to obtain the information of the active hub (name, status, etc.)
- Server reachability - Licence activation (AirServer)
- TCP 7000 port test for AirServer
- Server reachability - Google Drive
- Server reachability - Dropbox
- Server reachability - Microsoft OneDrive
- Server reachability - Drawing (AutoDraw)
- Server reachability - Assets (AutoDraw)

When you select “Diagnostic tool”, firstly you see “Connect” from the device, and after a few seconds you will automatically see the screen to scan the hub QR code or to enter the address.

NOTE: Scan the hub QR code or enter the address that you see in the “System diagnostic” feature of the settings of the Hub only or the Combined Teacher Console with Hub modes.

Cancel Connect diagnostic tool

Cancel Diagnostic tool

Connect >

ENTER A VALID IP ADDRESS OR HOSTNAME

127.0.0.123

Confirm

JT

Settings



General

Whiteboard

Email

Video conferencing

Backup

System diagnostic

About

Support

Scan the QR code below with your app and start the diagnostic tool

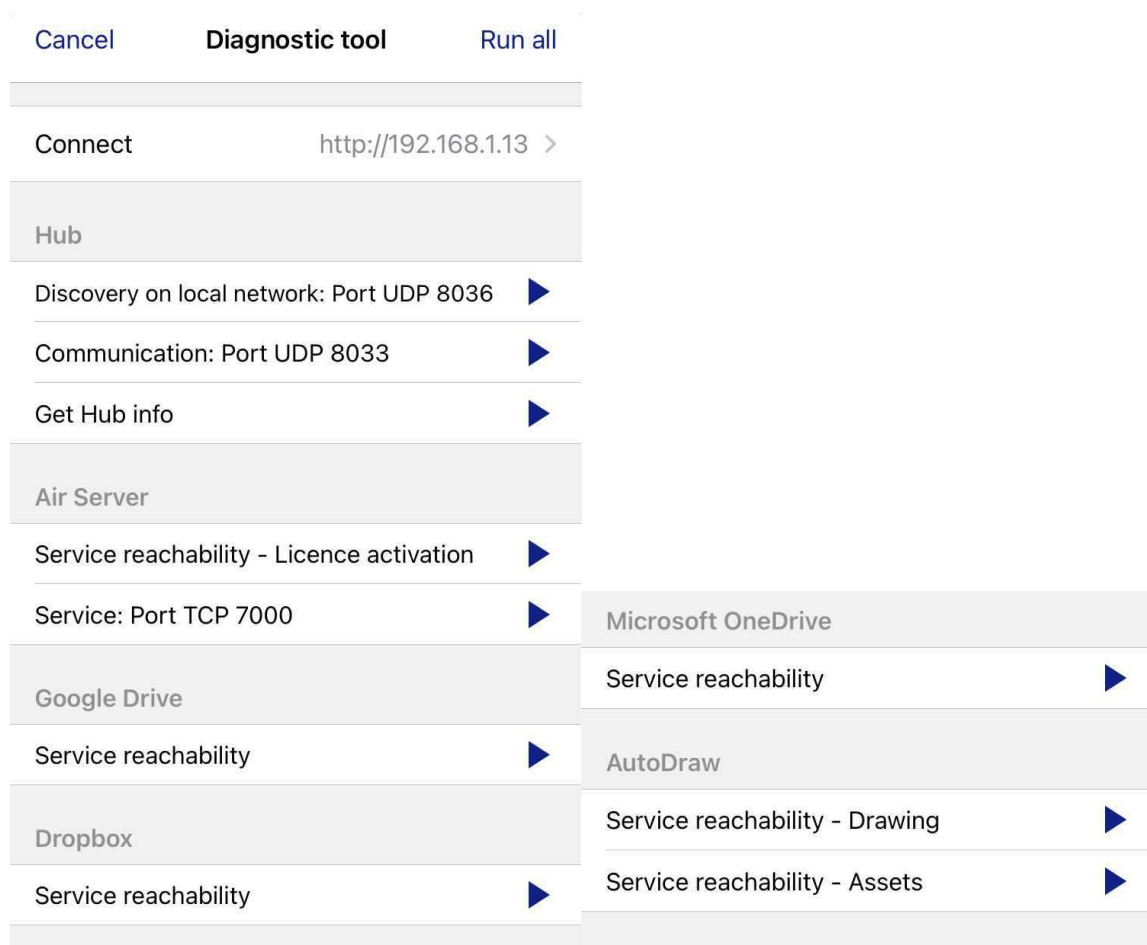
CLASSROOM HUB


192.168.1.13



Start self diagnostic

After scanning the hub QR code or entering the address, you will see the screen below. Select “Run all” to run all tests.



Click on “Show results” to view your results. Select the “Share results” icon  to share your results of the tests. UDP and TCP ports work differently. The TCP port is more secure. When you test UDP ports, you can’t really know if they are correctly configured, so you could see a “WARNING” message as you can see on the “Diagnostic Result” image below. Network and Windows Firewalls must allow incoming communication on that port. If the tests found no problems, you will see “SUCCESS”. If the tests found any problems, you will see “ERROR”.

Cancel
Diagnostic tool
Run all

Connect
http://192.168.1.13 >

Hub	Dropbox
Discovery on local network: Port UDP 8036	Service reachability
Communication: Port UDP 8033	
Get Hub info	Microsoft OneDrive
	Service reachability
Air Server	AutoDraw
Service reachability - Licence activation	Service reachability - Drawing
Service: Port TCP 7000	Service reachability - Assets
Google Drive	
Service reachability	

Show results

Done
DiagnosticResult

GoBoard 1.0.0 (355)
Diagnostic tool
5 February 2021, 09:44
Test: http://192.168.1.13

Hub

- Communication: Port UDP 8033: [WARNING] UDP 8033: No problems were found on this UDP port but this test does not ensure that the port is configured correctly, also check on the device.
- Discovery on local network: Port UDP 8036: [SUCCESS]
- Get Hub info: [SUCCESS]

Air Server

- Service: Port TCP 7000: [ERROR] TCP 7000: Unreachable port
- Service reachability - Licence activation: [SUCCESS]

Google Drive

- Service reachability: [SUCCESS]

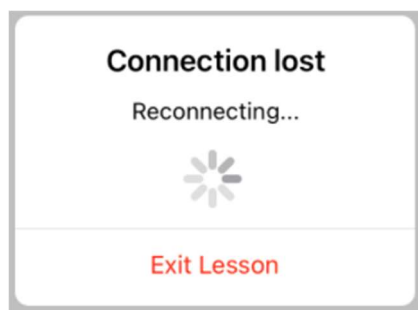
Dropbox

- Service reachability: [SUCCESS]

Microsoft OneDrive
- Service reachability: [SUCCESS]

AutoDraw
- Service reachability - Drawing: [SUCCESS]
- Service reachability - Assets: [SUCCESS]

NOTE: During a lesson, if you lose Wi-Fi connection, you will see this message:



Download Student App GoBoard for Android

To connect to lessons as a participant via your Android device, you must download the GoBoard app from the Google Play Store. Search for “GoBoard” on the store.



Link and QR code: <https://play.google.com/store/apps/details?id=com.remago.goboard>



Student App for Android

Chromebook Student app

Minimum Requirements

- FullHD 10" screen
- RAM 3 GB
- eMMC 64 GB
- CPU quad-core 1.5 GHz
- Google Play Store enabled

Optimal Specs

- FullHD 12"+ touchscreen
- RAM DDR4 8 GB+
- Dedicated graphics card
- eMMC 128 GB+
- CPU quad-core 2 GHz+
- Stylus (for best handwriting/drawing experience)

Android Student app

Minimum Requirements

- Android 7.0
- Screen 5"
- RAM 3 GB
- CPU quad-core 1.5 GHz

NOTE: The language set on the device is the language that will be seen in the app.

The image below shows the available hub for students to connect.

JT

Current session

1A

History - Middle Ages


The theme of this lesson is Middle Ages.

15:00:35

Wed, 13 Jan 2021

Whiteboard

Open Whiteboard




192.168.1.9

Access code

9N2V73

Disconnect hub



Students

No connected students

After downloading GoBoard for Android, enter your name and surname in the fields provided, then proceed to “Save” as below:

Please insert your name

Please insert your name

Name
James

Surname
Student

SAVE

You can always edit the name by clicking on “Edit”. To store a classroom, click on “Add new Classroom Hub”.



James Student

EDIT

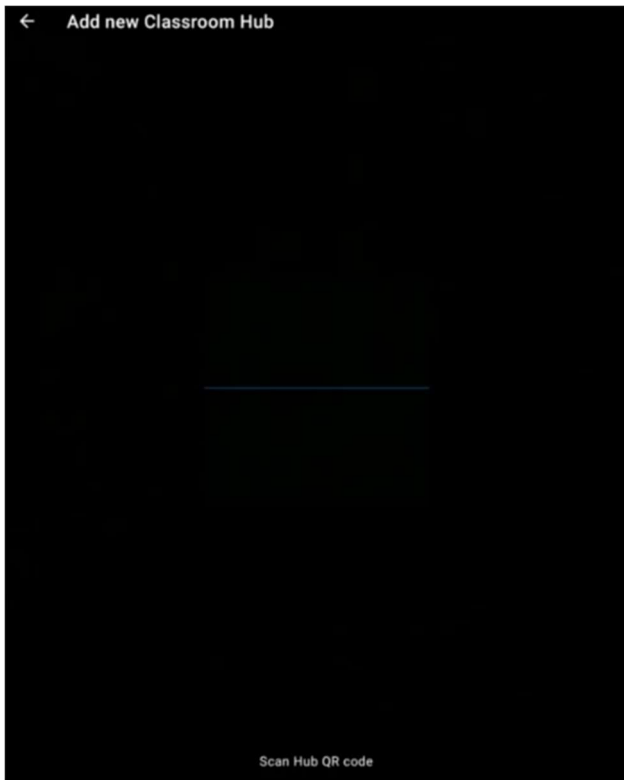


No Classroom Hubs stored

ADD NEW CLASSROOM HUB

Once the teacher starts a lesson, click on “Add new Classroom Hub” to find the hub to connect. You can then choose between the options below as shown in the images:

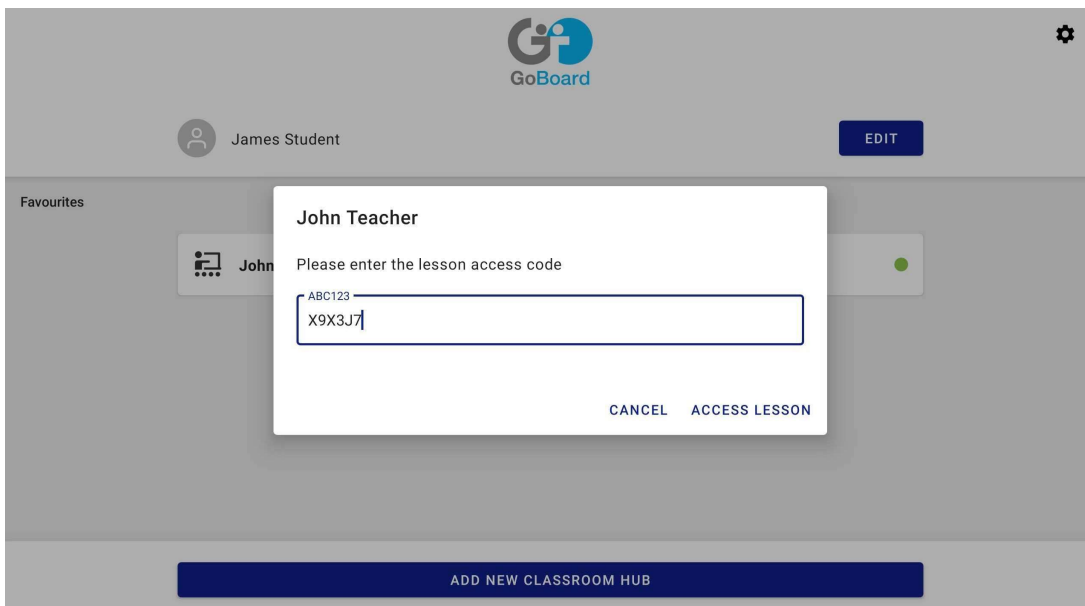
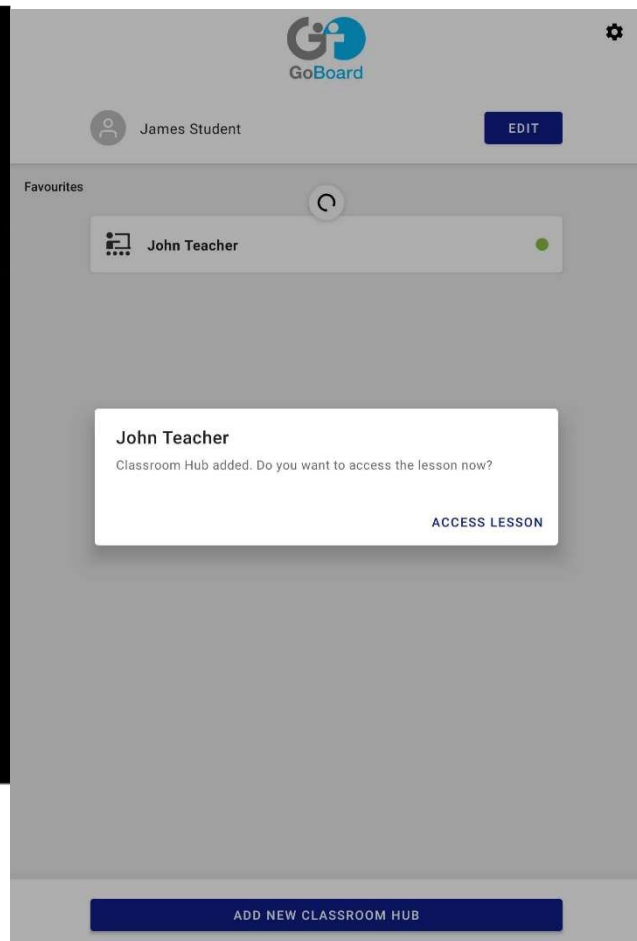
1. Scanning the QR code
2. Entering IP address or hostname, and then you click on confirm.



Insert a valid IP address or hostname

127.0.0.123

CONFIRM



After clicking on “Access Lesson”, you will enter the lesson seeing a blank whiteboard. When first connected, you will have Read-only access. From the Hub, the teacher can select student devices and provide Read/Write access.



Should the teacher give you “Writing Rights”, your whiteboard will appear as below:



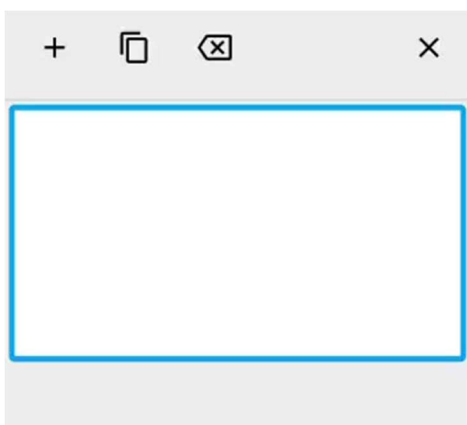
Use of the whiteboard for Android

The student is able to write on the whiteboard and to manipulate the contents of the whiteboard once the teacher has granted the student writing rights.

NOTE: It is advisable to rotate the device horizontally to see the larger whiteboard.

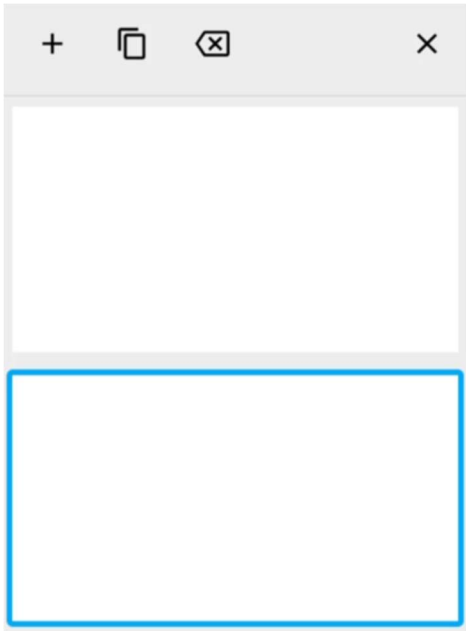


Pages menu: click on the pages menu to see these options to select:





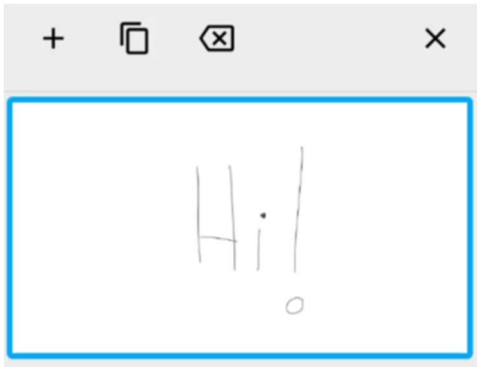
Add page: a new page will be added.



Clone page: to clone an identical page.

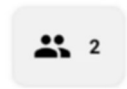


Delete page: to delete selected page.



 **Close Pages menu:** to close menu.



 **Participants:** use to view the participants of the lesson.

 **Close Participants menu:** to close menu.

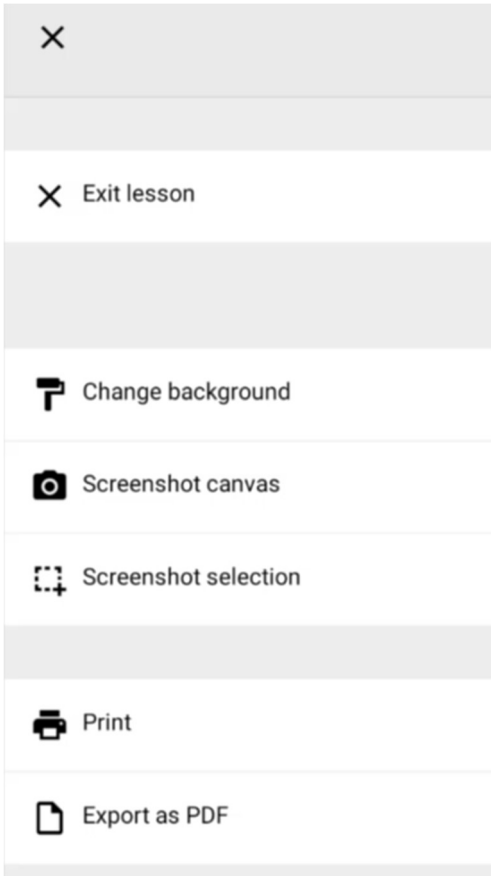
 Users		
	John Teacher Moderator	WRITE
	James Student Writer	WRITE



Three-dot menu: click this for the following options.



Close Three-dot menu: to close menu.



Exit lesson: use to exit from the lesson.



Change background: choose your preferred background colour.

Change background

White

White Smoke

Light Yellow

Blanched Almond

Misty Rose

Pale Turquoise

Light Blue

Light Green

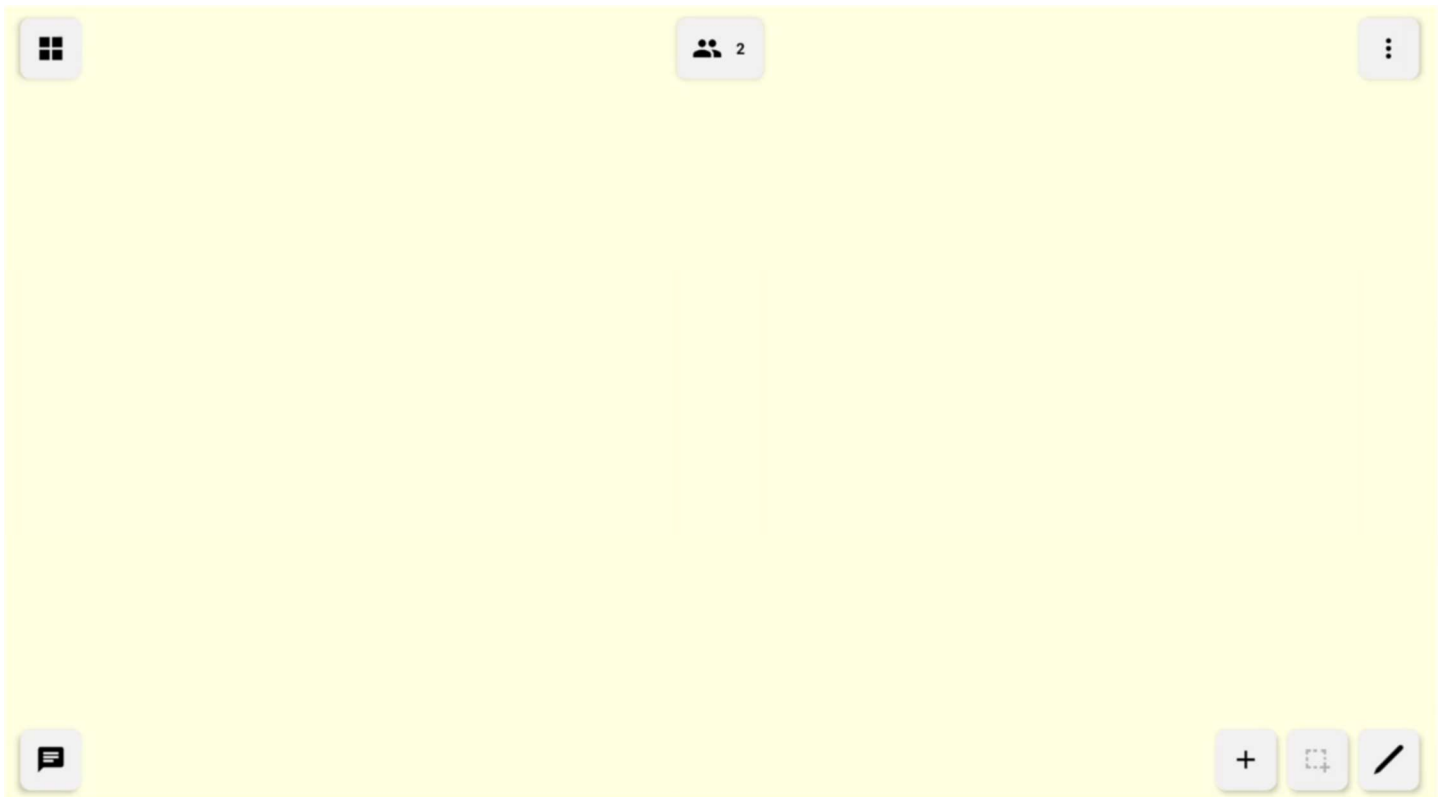
Lime Green

Dark Grey

Steel Blue

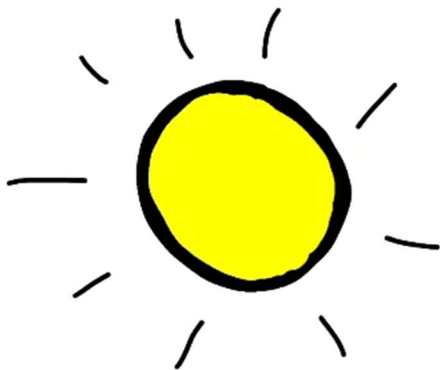
Black

For instance, a “Light Yellow” background will be like this:



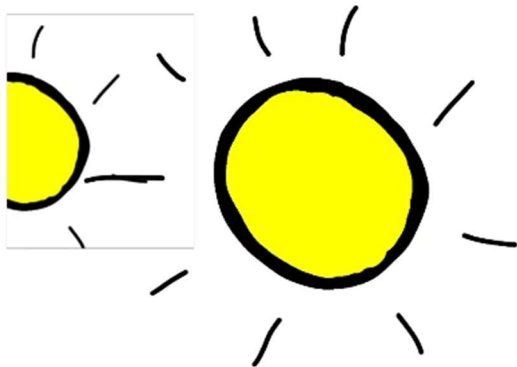
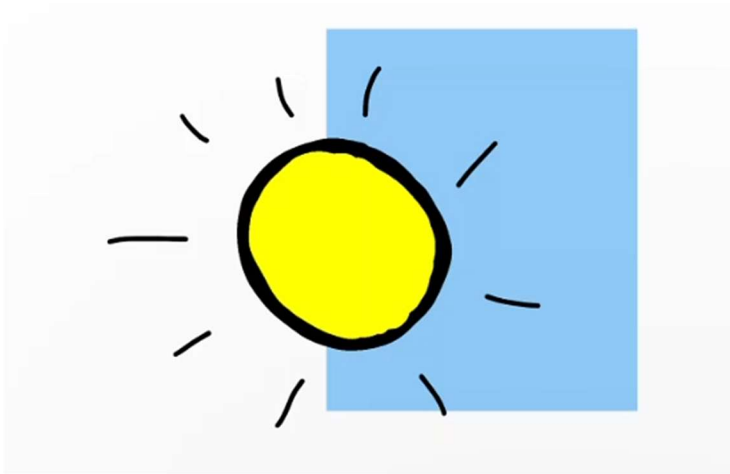
Screenshot canvas: screenshot the entire page.

NOTE: The screenshot will be added to the “Shared files” folder.



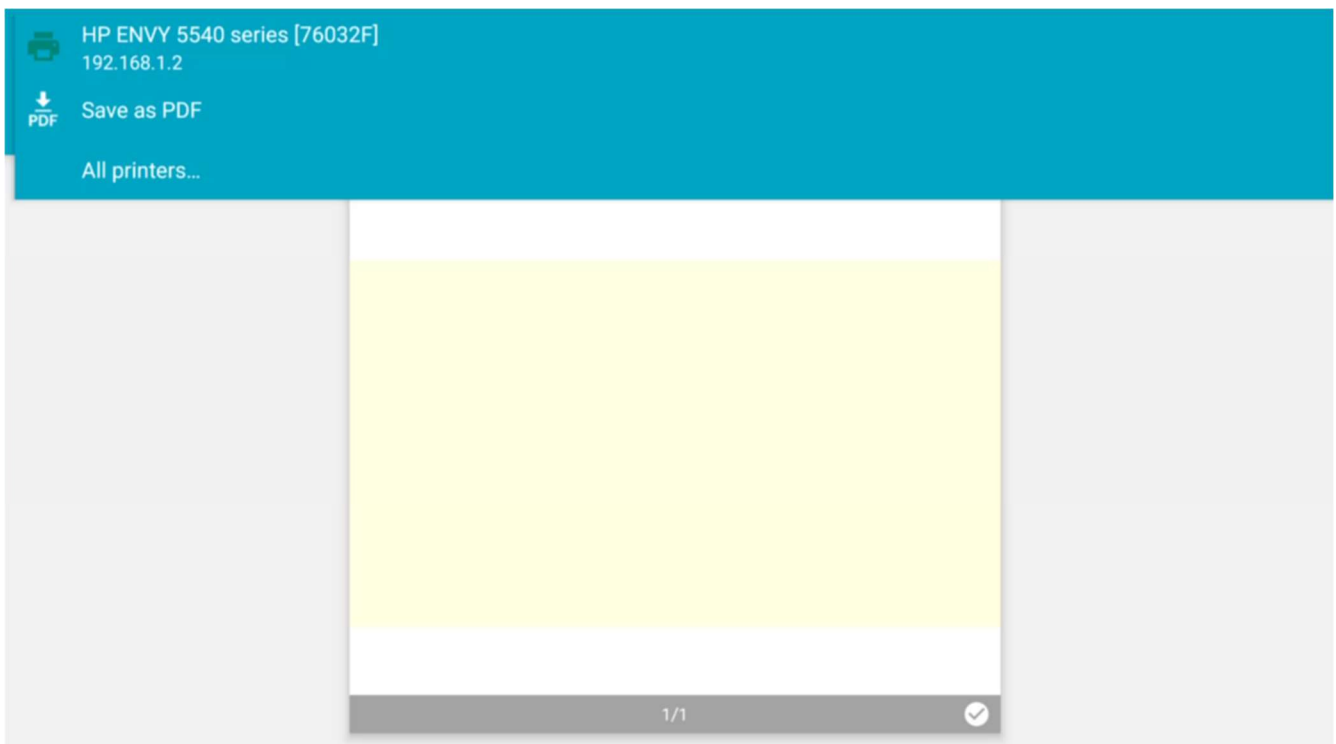
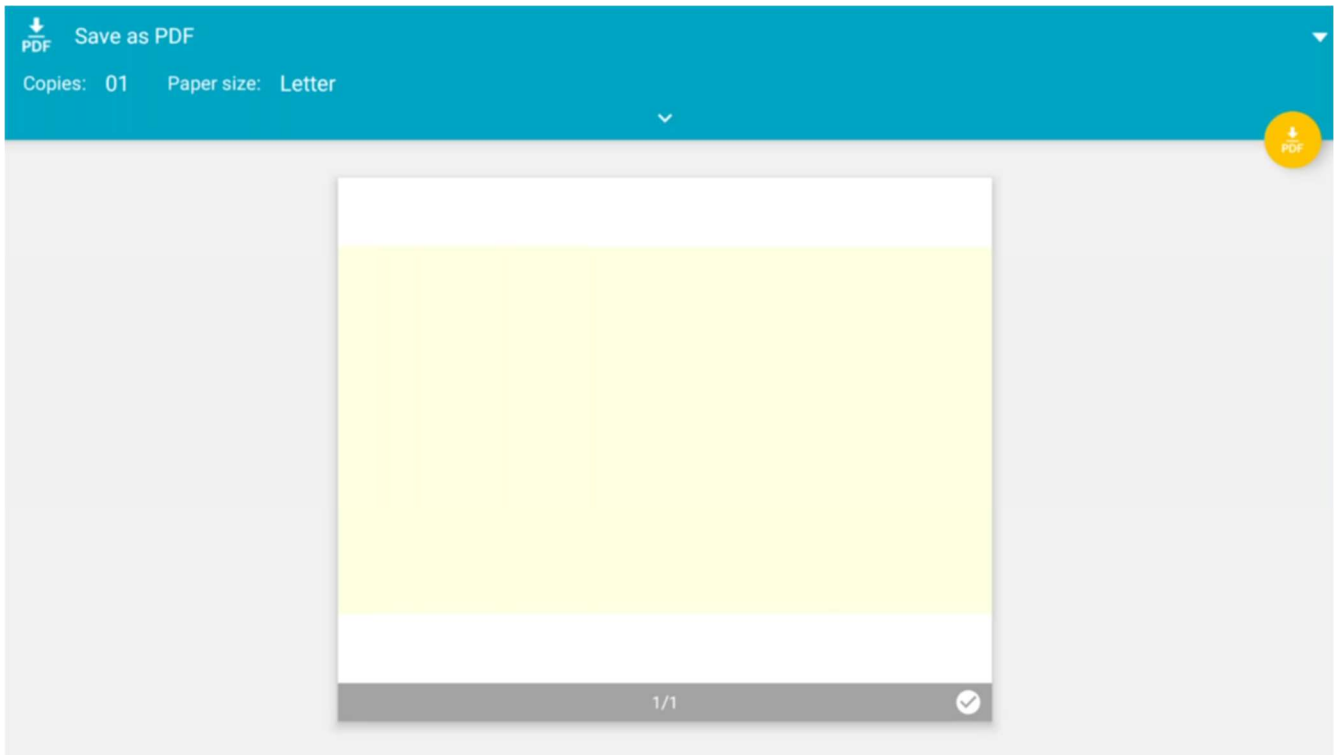
Screenshot selection: this captures your selected area.

NOTE: The screenshot will be added to the current page.

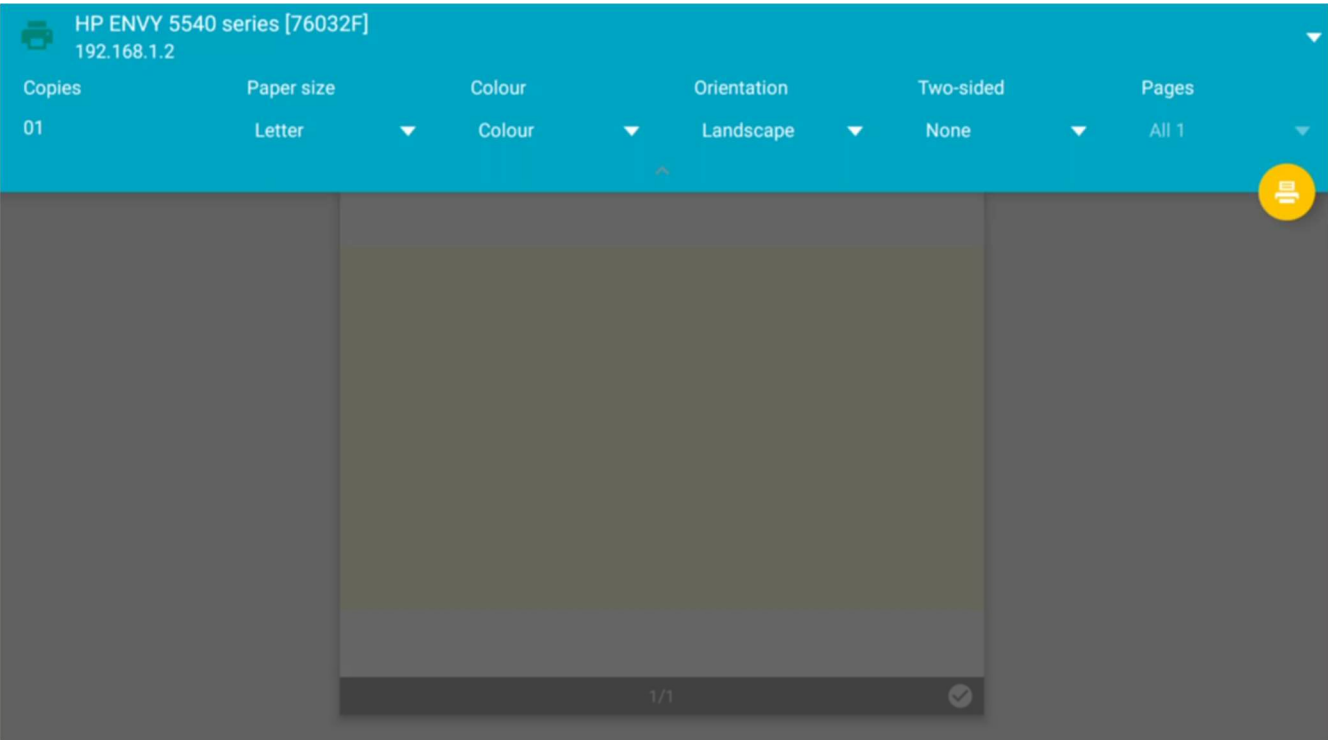



Print: to print or to save one or more pages as a PDF document.

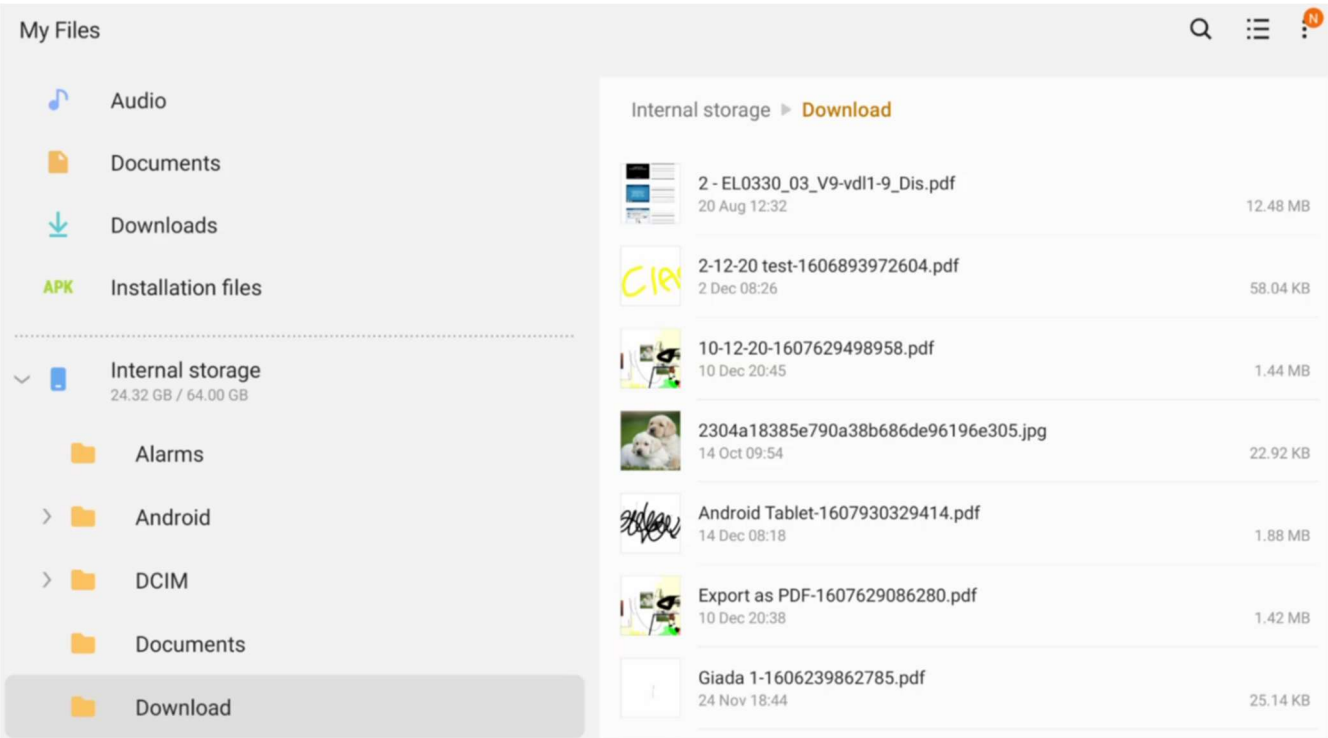
Click on arrow in line with Save as PDF to bring up printer options:



Click on the central arrow to select printer options:



 **Export as PDF:** to export your page(s), the document will save in your Download folder of your Android device.

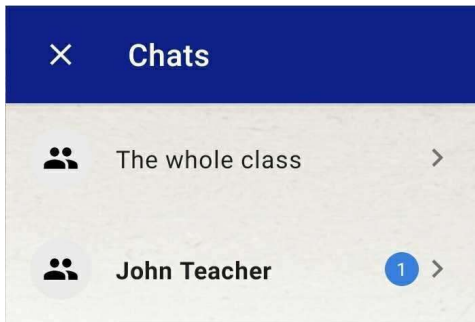




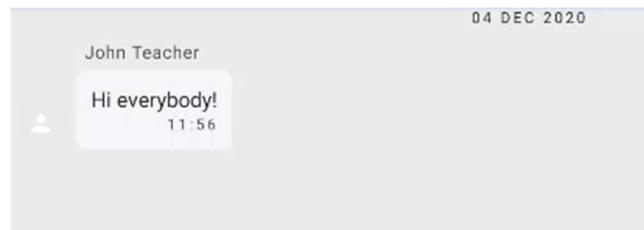
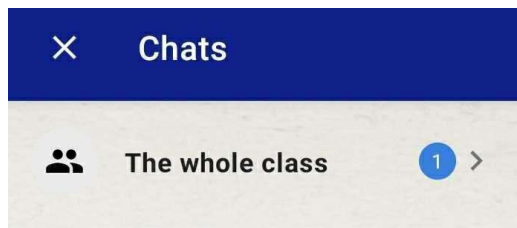
Chat Log: note that, unread messages will be numbered.



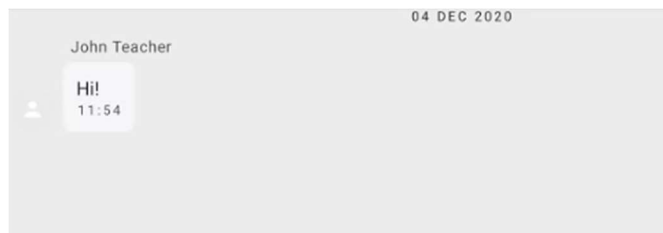
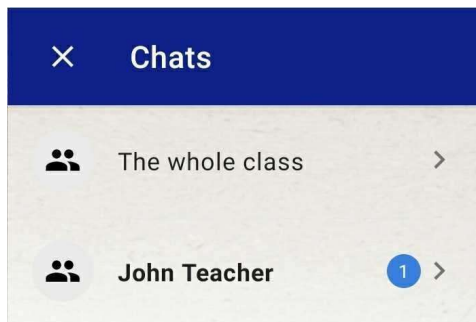
Close Chat menu: to close menu.



The whole class: read only.



Teacher: students can send and receive messages; voice messages can be used too.



Voice message: hold down on microphone to record and release to send.



Click on **Chat items menu:**  button to see chat options.

Options



Take photo



Take video



Choose image



Choose file



Take photo

Take photo: take a photo and instantly send to the chat.



Take video

Take video: take a video and instantly send to the chat.





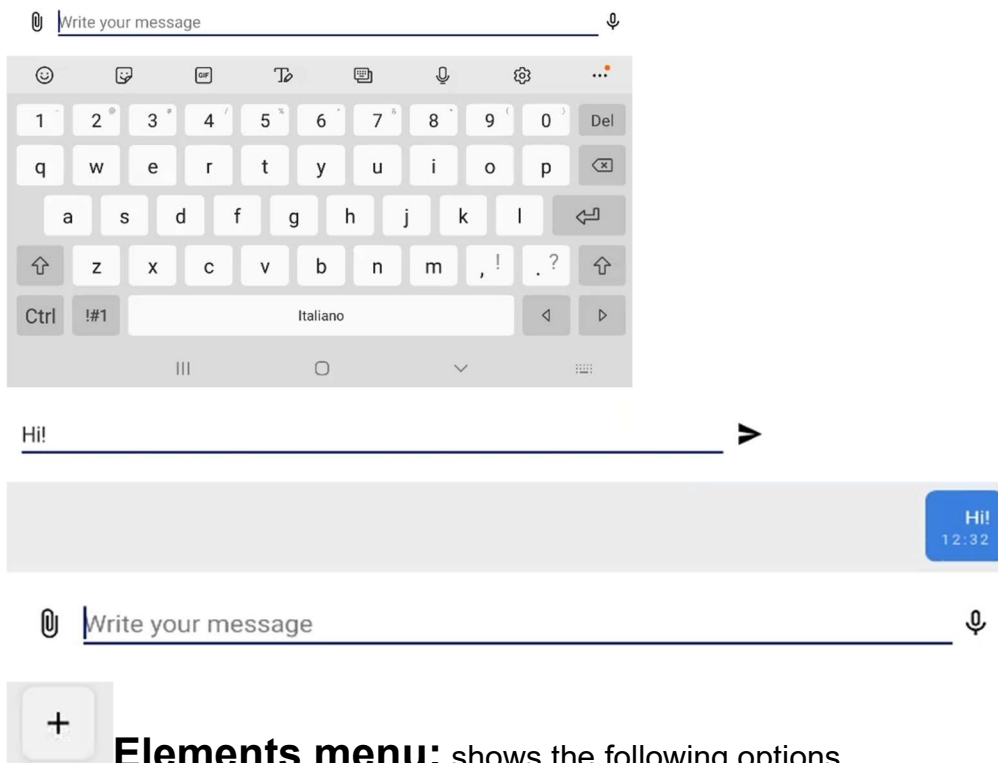
Choose image **Choose image:** select an item and add to chat.



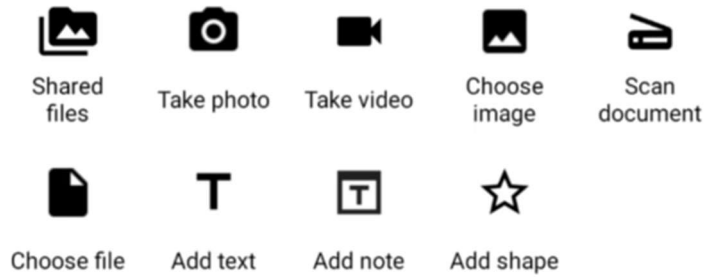
Choose file **Choose file:** select a file to send to the chat.



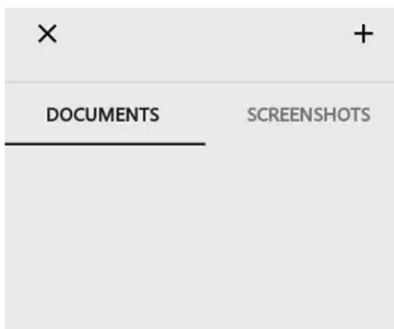
Write your message and send.







Elements menu: shows the following options.



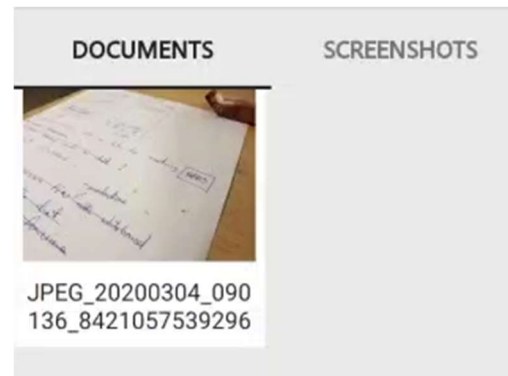
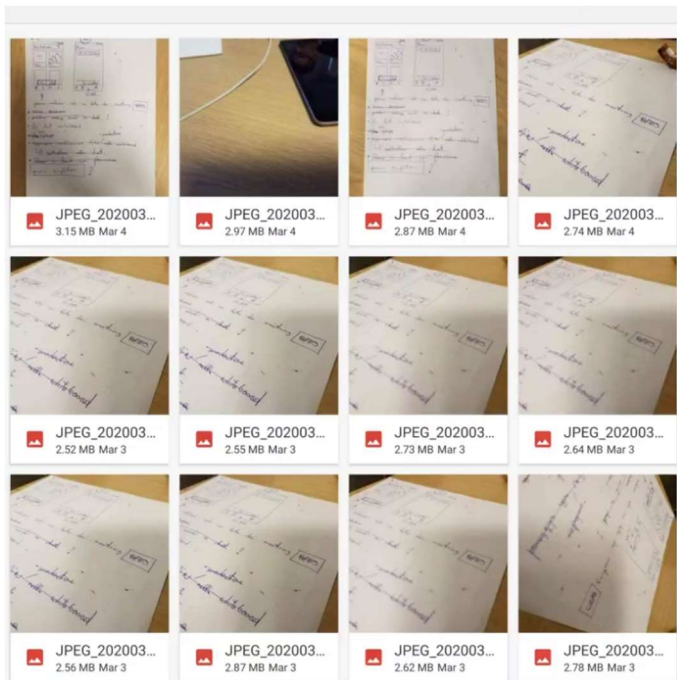
Shared files: to view your documents and screenshots.



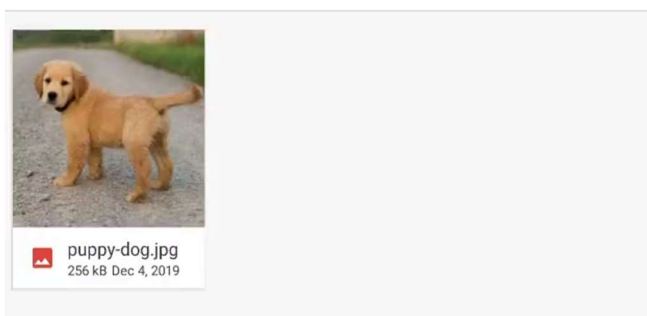
+ Shared files items menu: for the following options.

-  Choose file
-  Choose image
-  Take photo
-  Take video

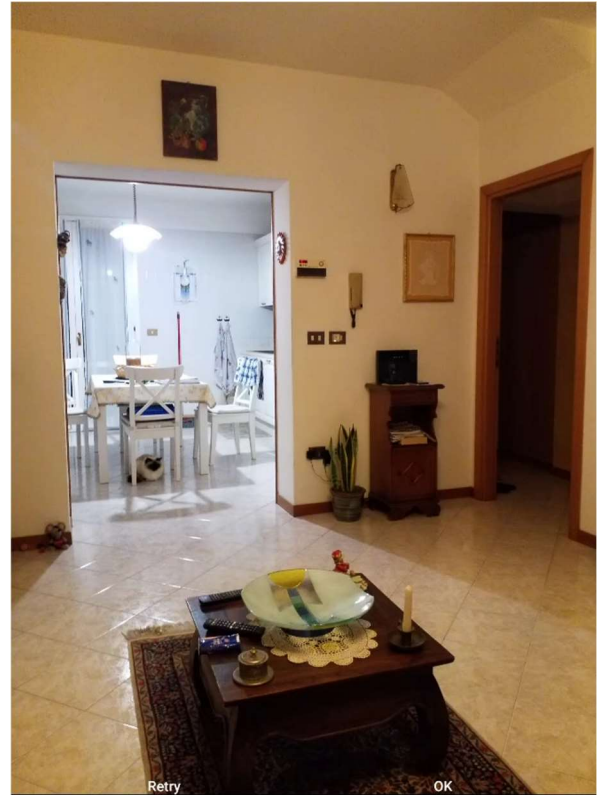
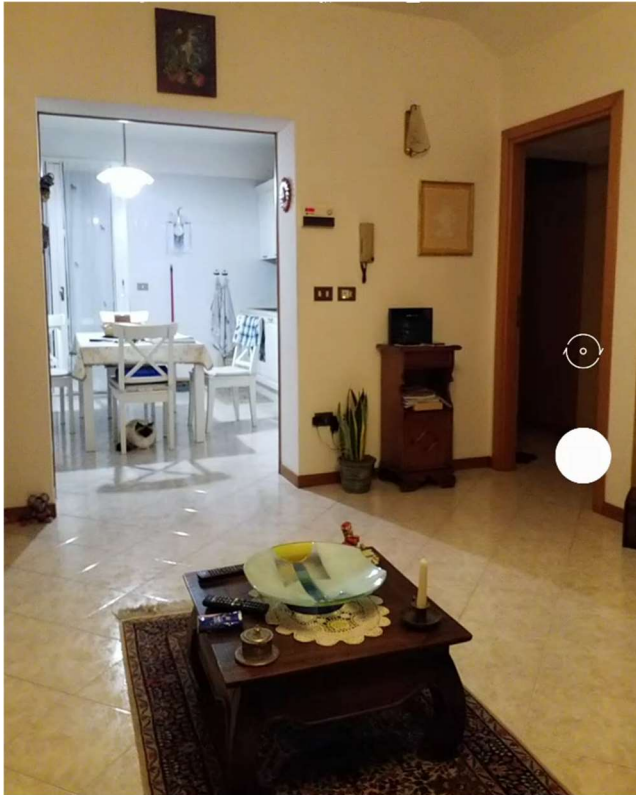
Choose file: to add a file, select from your device for it to be added to the Documents folder.



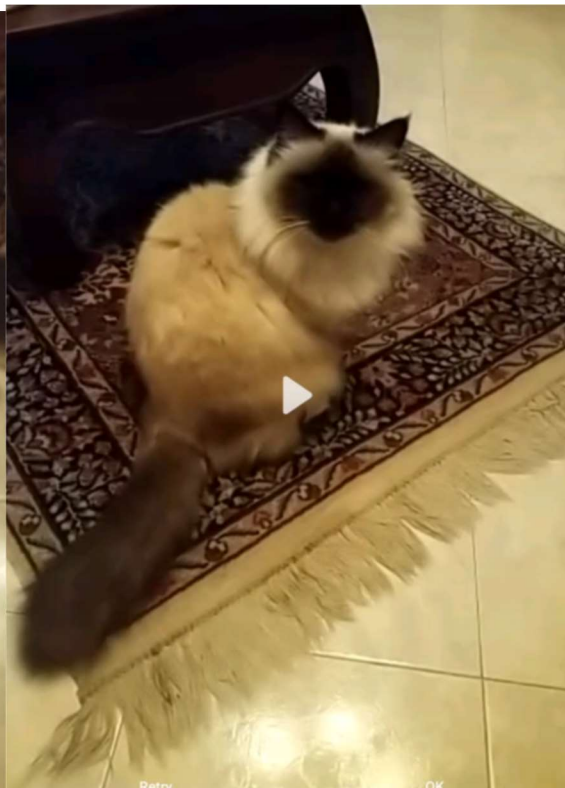
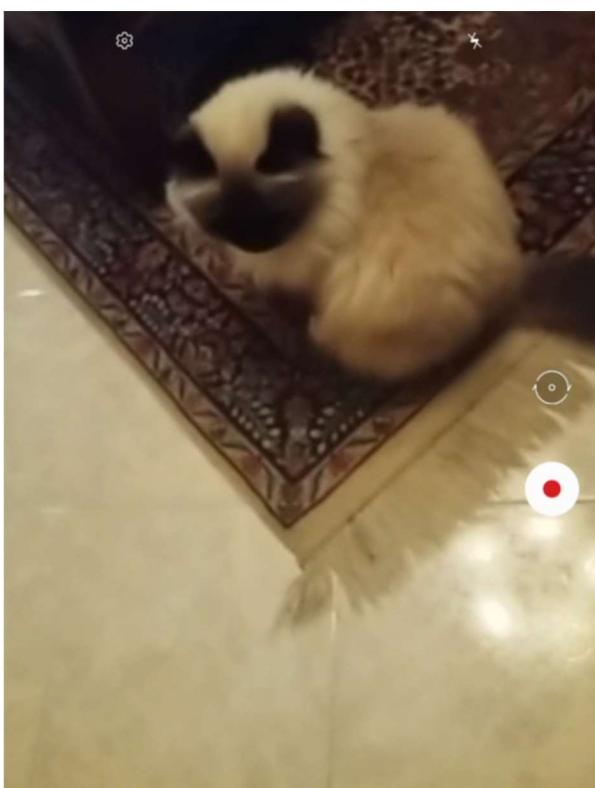
Choose image: to add an image, select from your device for it to be added to the Documents folder.



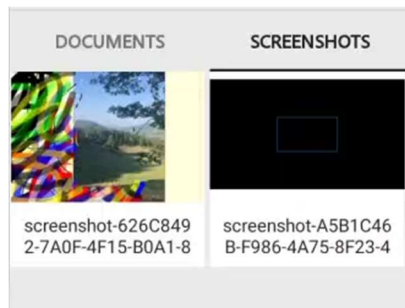
Take photo: instantly take a photo and click “OK” for it to be added to the Documents folder.



Take video: instantly record a video and click “OK” for it to be added to the Documents folder.

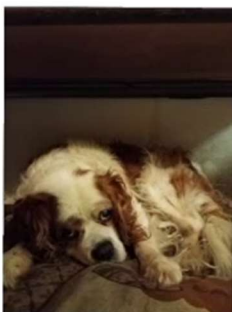


Select Screenshots folder to see the screenshots that you have taken.



Take photo

Take photo: to take a photo to add on the whiteboard.



Take video

Take video: to record a video to add on the whiteboard.



Choose
image

Choose image: choose an image from your device to add on the whiteboard.



Downloads



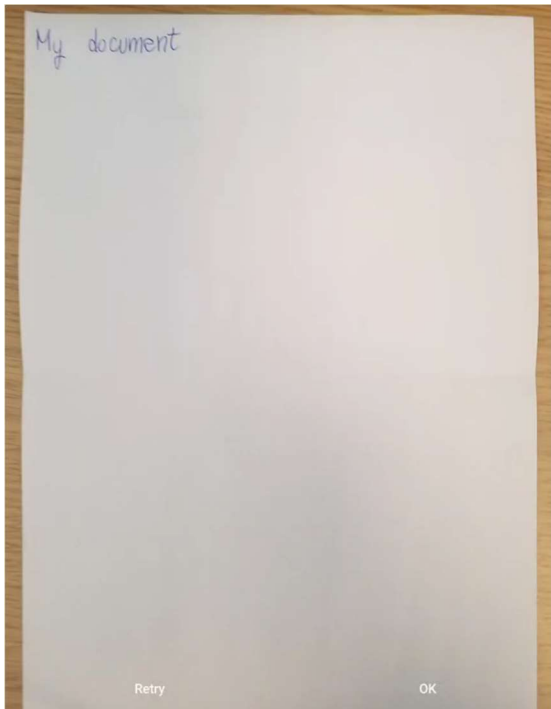
IMAGES ON DOWNLOADS





Scan
document

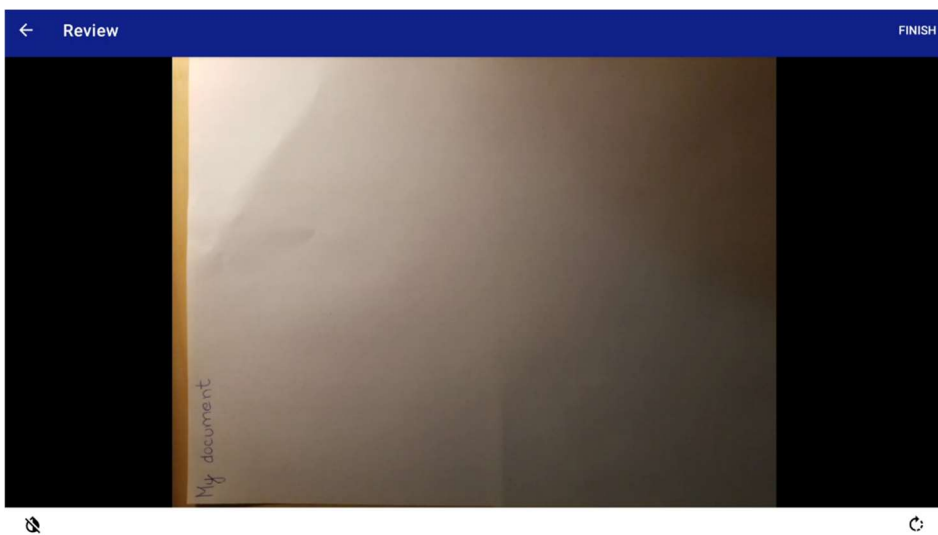
Scan document: scan a document taking a photo and click “OK” to add on the whiteboard.



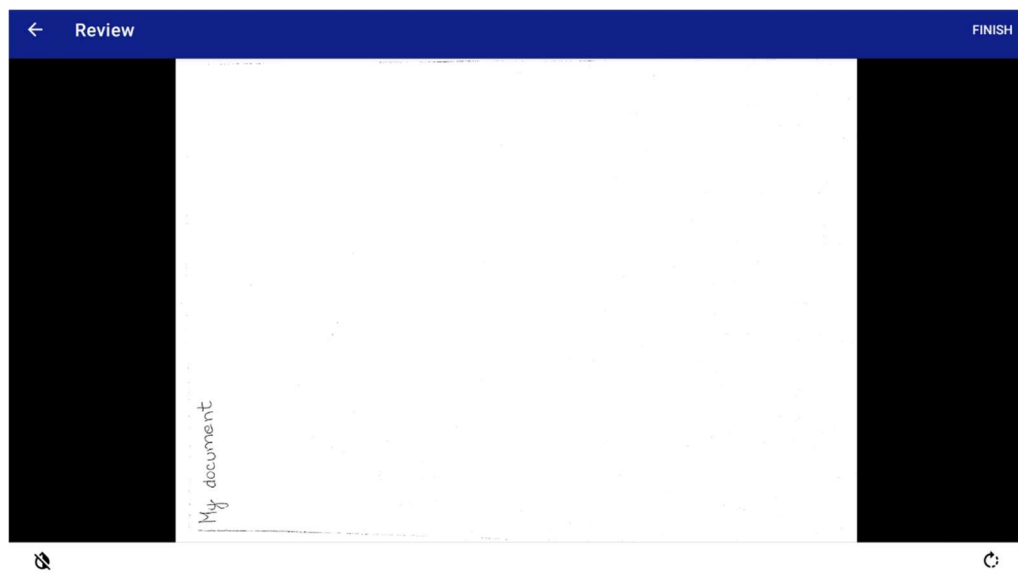
On the top-right, select the right arrow to go further.



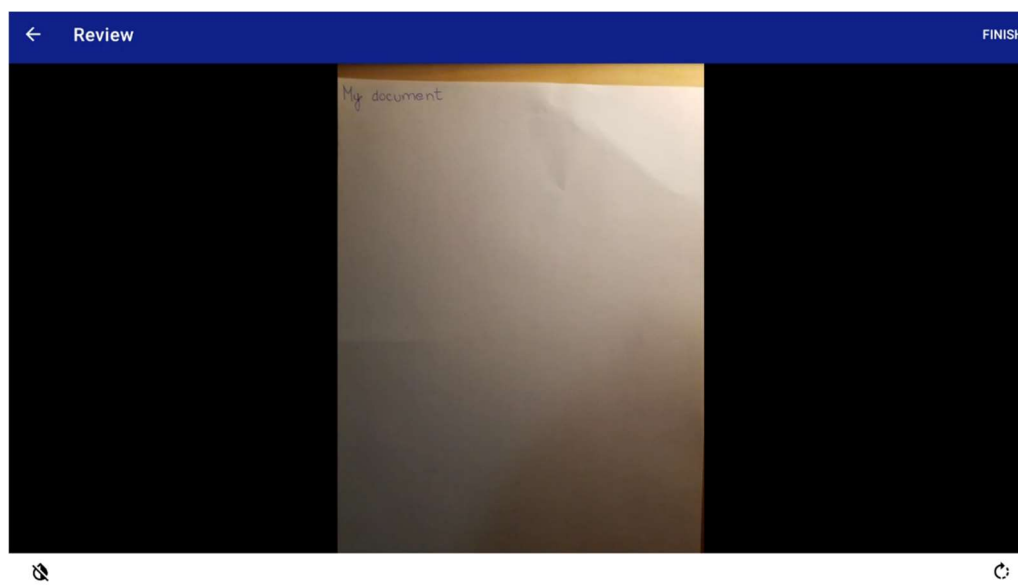
Click on “Finish” and the document will be added on the whiteboard.



Brightness: click for a brighter image.



 **Rotation:** 360° preview on added document.

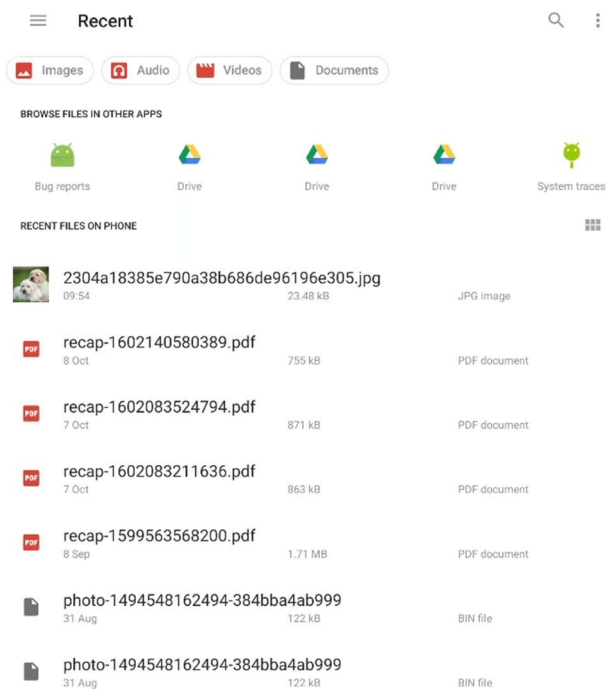


Once done, it will be inserted on the whiteboard.



Choose file

Choose file: choose a file from your device to add to the whiteboard.




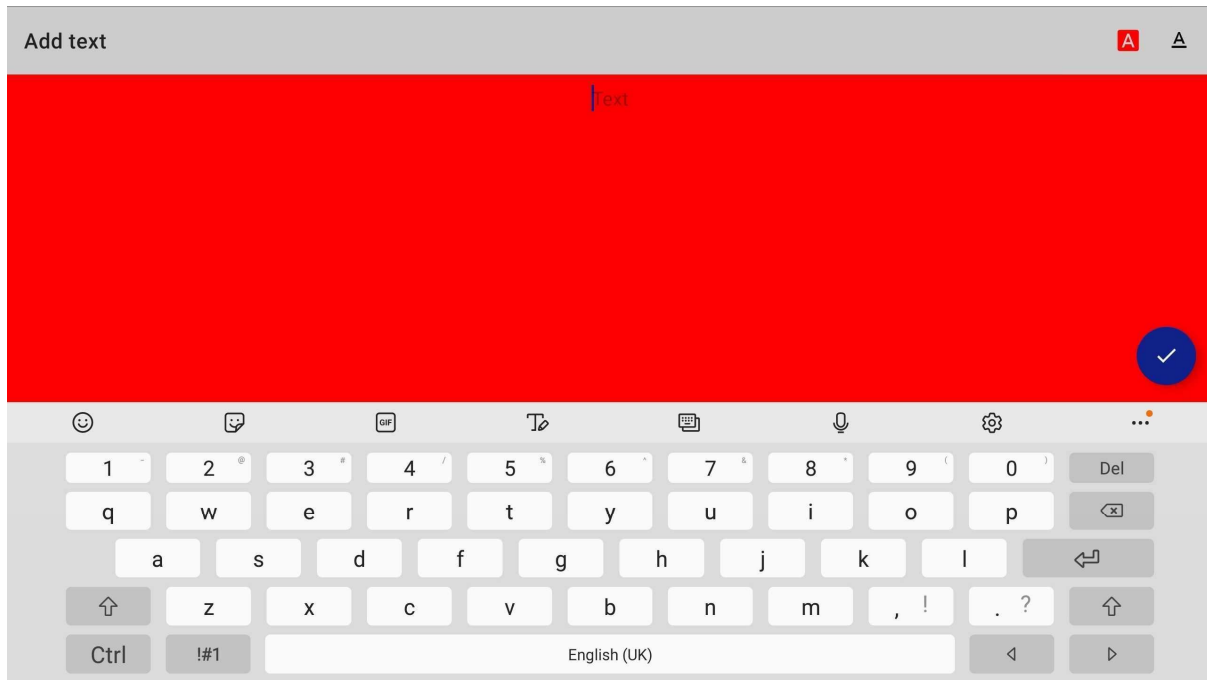
Add text

Add text: write a text to add on the whiteboard and then click to Confirm.

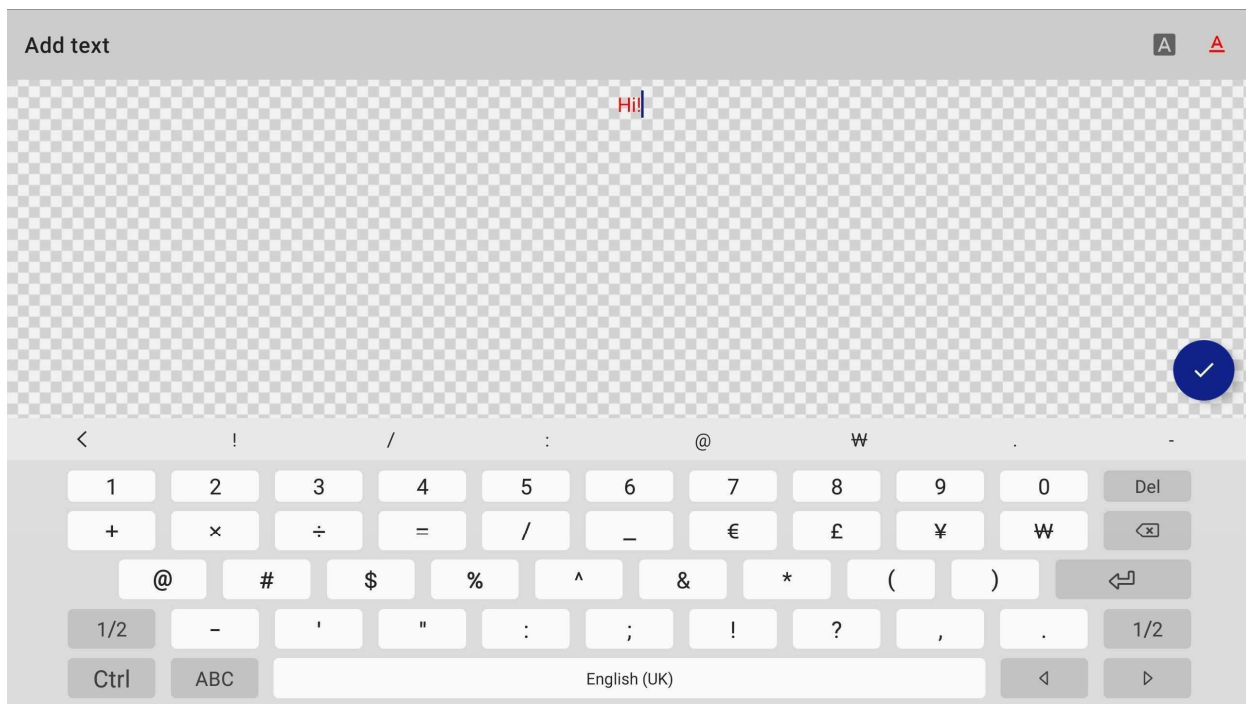


Hi!

 **Background colour:** use to edit the background colour.

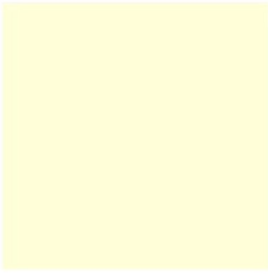


A **Text colour:** use to edit the text colour.



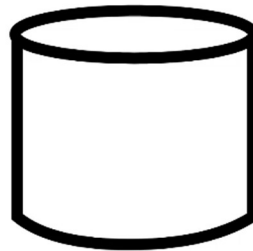
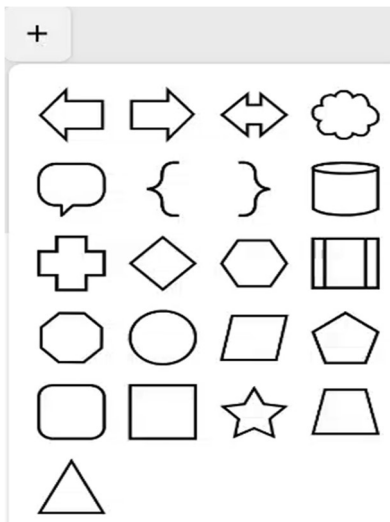
T
Add note

Add note: to add a post-it on the whiteboard.



Add shape

Add shape: to add a shape on the whiteboard, select from the below.

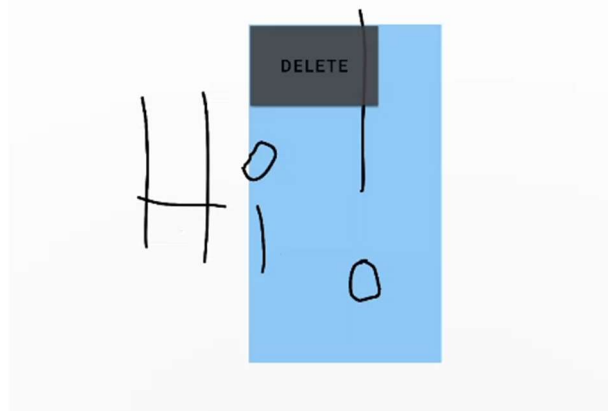
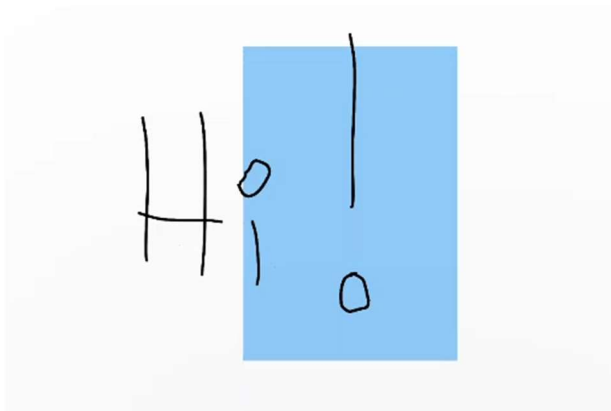


Delete: drag to select area you wish to delete.



Delete area should show icon as dark grey when selected.

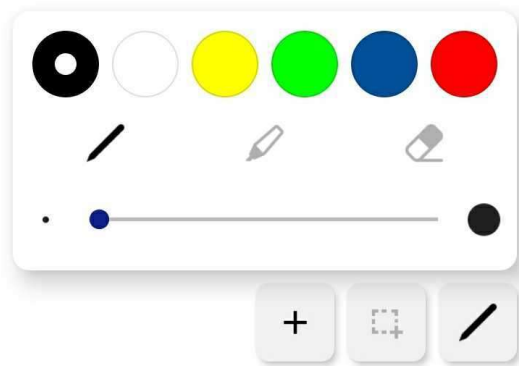
Click on highlighted “Delete” icon.





After clicking on “Delete”, see below.

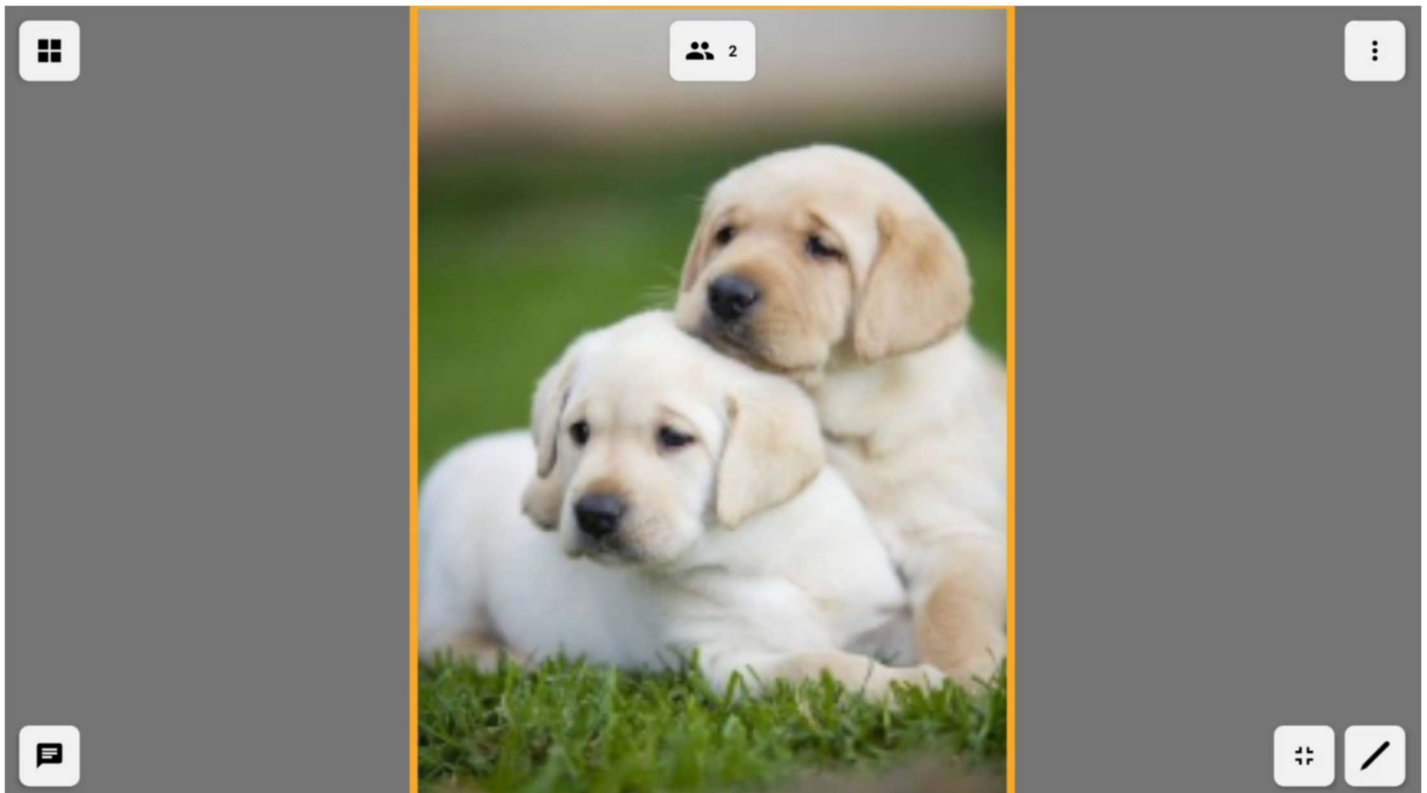


Ink tool: tools include stylus, highlighter and eraser. Use the horizontal slider to edit stroke size.



NOTE: To view an element on the whiteboard in full screen mode, double click on the element. To exit, click on “Back”  icon. On the bottom-right, locate the Ink tool  & click to draw on the element.








Menus that appear after an element is selected on the whiteboard using an Android device


Browser menu



 **Default browser:** to open the default browser page to browse.

 **Clone:** to clone the web page.


 **Ink tool:** to draw on the web page.


 **Send to back:** this sends your selected web page to the back of other elements.

 **Delete:** to delete the web page.

Image menu



 **Clone:** to clone the image.

 **Ink tool:** to draw on the image.


 **Send to back:** this sends your selected image to the back of other elements.


 **Delete:** to delete the image.

NOTE: **Notes** and **shapes** have the same menu.

Video menu



 **Play:** the video plays.

 **Clone:** to clone the video.


 **Ink tool:** to draw on the video.


 **Send to back:** this sends your selected video to the back of other elements.


 **Delete:** to delete the video.


Text menu




 **Clone:** to clone the text.

 **Speech:** to listen to your written text.


 **Edit text:** to edit text.


 **Send to back:** to move the text behind another element.

 **Delete:** to delete the text.

PDF document menu



 **Clone:** to clone the PDF.

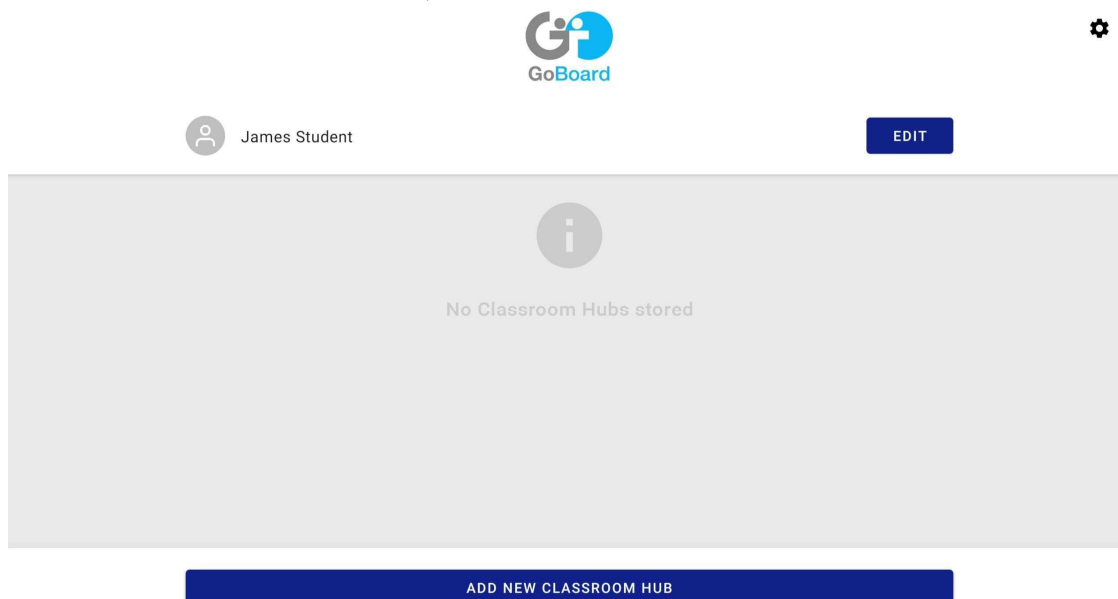
 **Browse in the document:** select and drag pages to browse in the PDF.

 **Send to back:** to move the PDF behind another element.

 **Delete:** to delete the PDF.



Find, add and delete a Classroom hub using an Android device

To find a new Classroom hub, scroll down to refresh to start the search.



If you click on “Add”, you will be asked to “Access Lesson”.

You can also join through clicking the “Add new Classroom Hub” button which will bring up the option to scan a QR code or enter IP address or hostname”.



James Student

EDIT

Hubs found

John Teacher

ADD

No Classroom Hubs stored

ADD NEW CLASSROOM HUB

Add new Classroom Hub

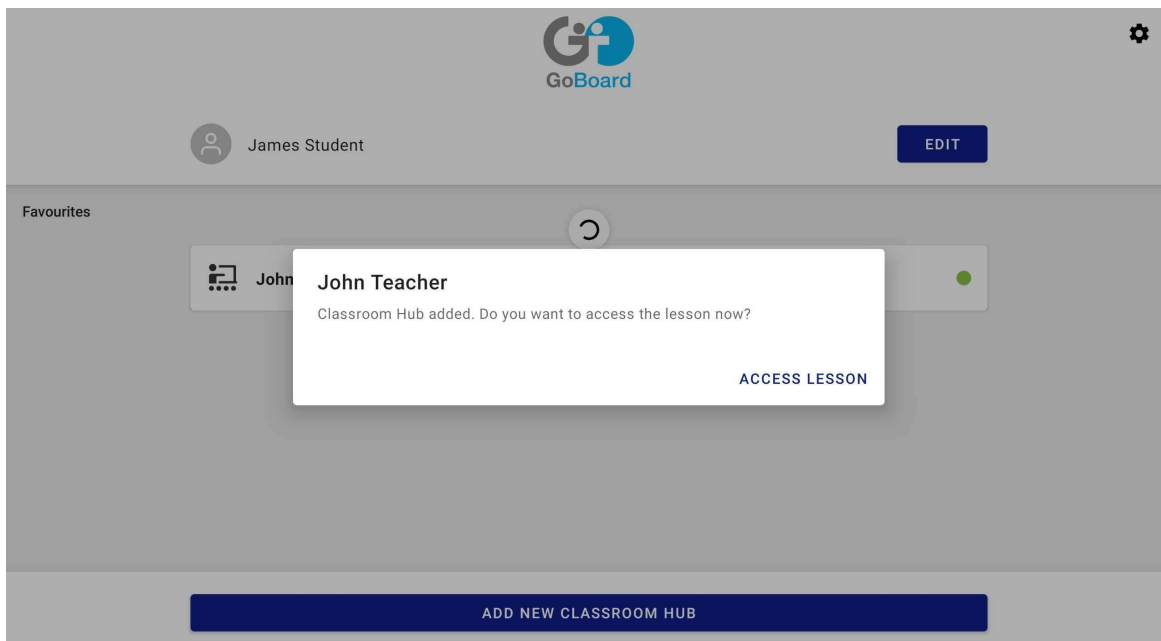
Scan Hub QR code

Insert a valid IP address or hostname

127.0.0.123

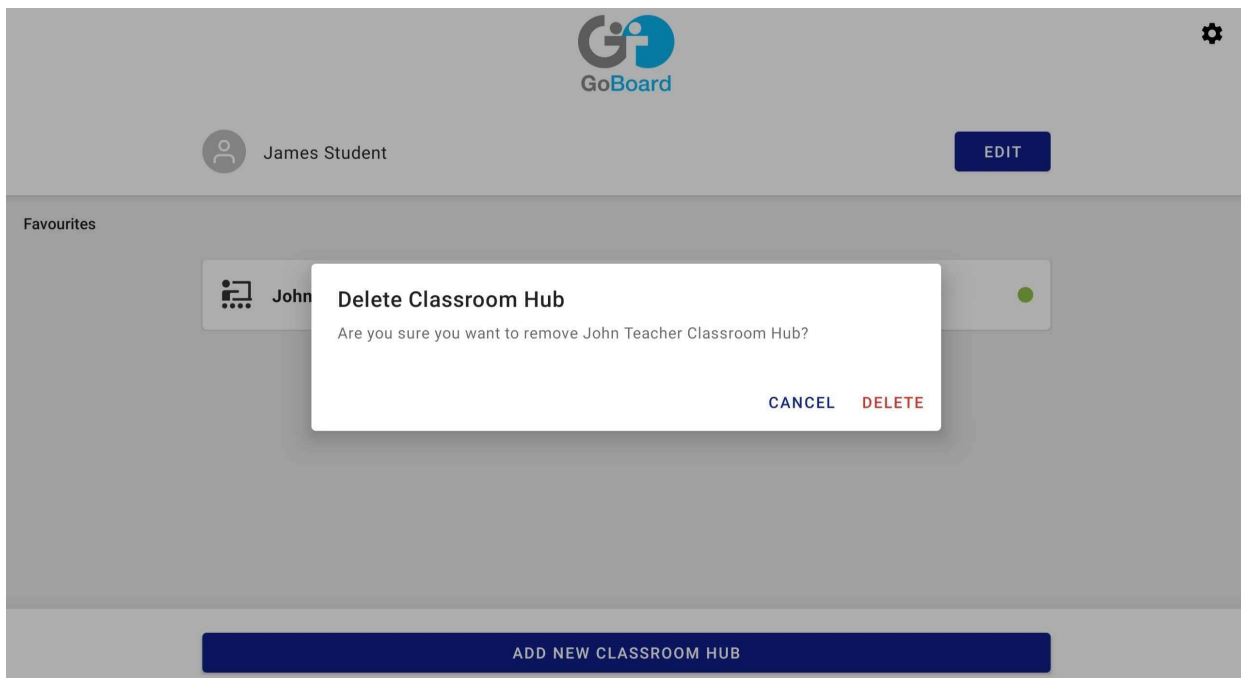
CONFIRM

Click to “Access Lesson”.



To Delete a Hub

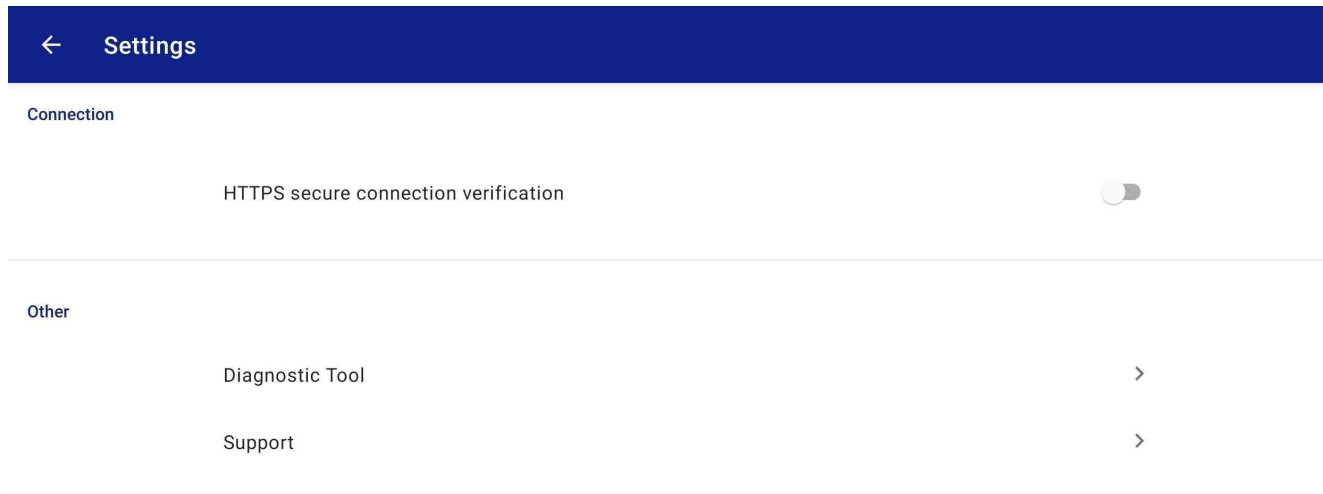
To delete a stored Hub from an Android device, hold down the selected classroom you wish to delete & Click on “Delete” from the pop up that appears on your screen.



Settings

Flag to enable HTTPS secure connection verification.

Select “Support” and you’ll be directed to the epson.co.uk website.

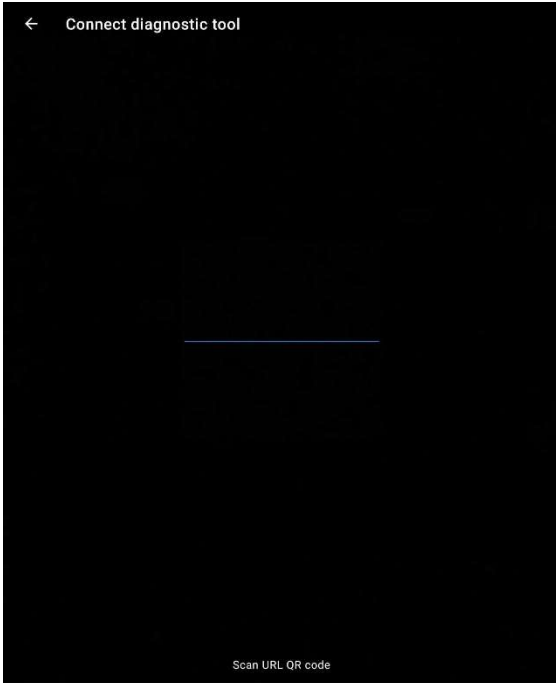


Select “Diagnostic Tool” to run these tests:

- UDP 8036 port test “Local network discovery”
- UDP 8033 port test to verify that the hub is reachable from the discovery
- Test to obtain the information of the active hub (name, status, etc.)
- Server reachability (AirServer)
- TCP 7000 port test for AirServer
- Server reachability - Google Drive
- Server reachability - Dropbox
- Server reachability - Microsoft OneDrive
- Server reachability – Drawing (AutoDraw)
- Server reachability – Assets (AutoDraw)

When you select “Diagnostic Tool”, you see the screen to scan the hub QR code or to enter the address.

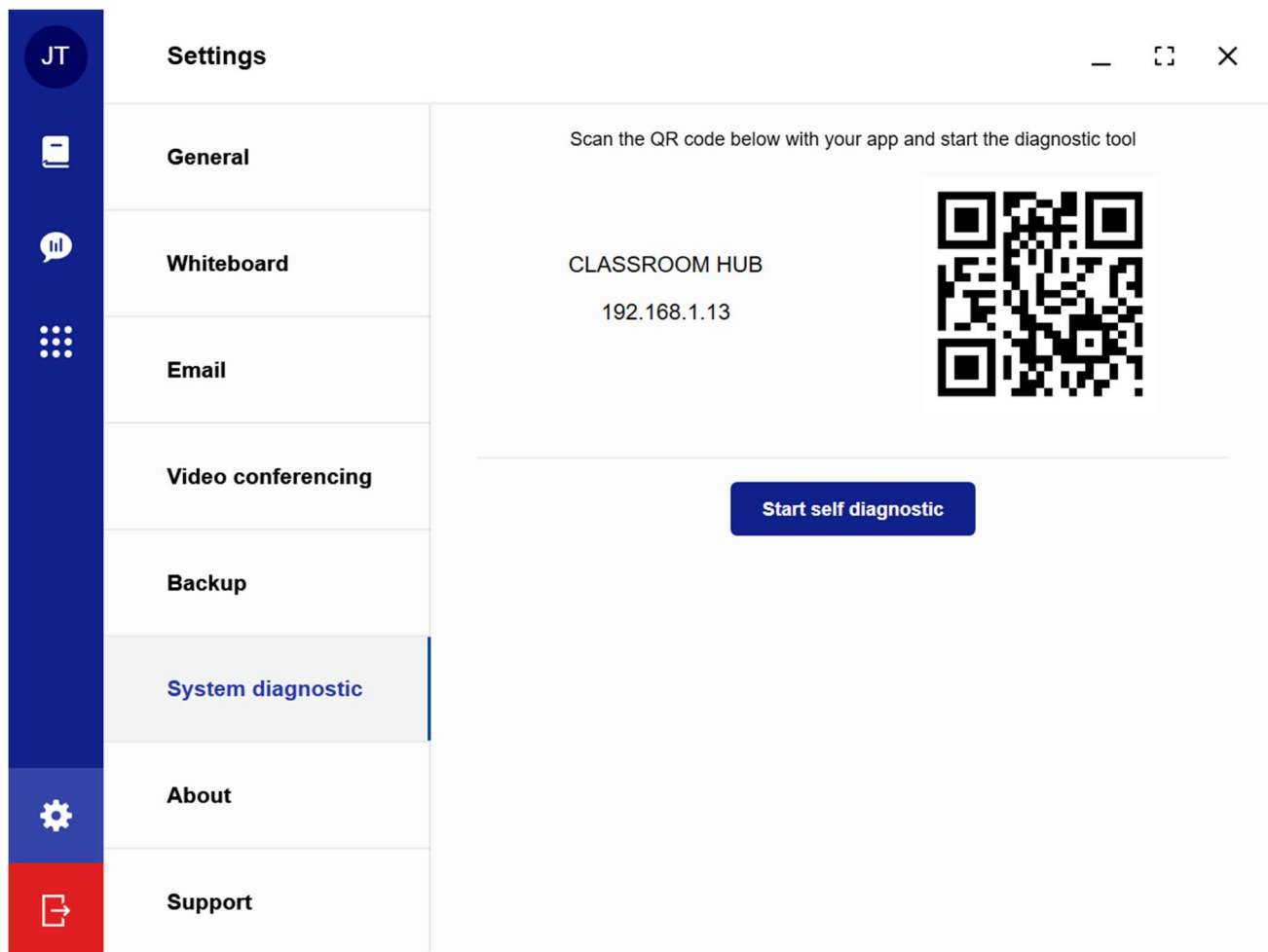
NOTE: Scan the hub QR code that you see in the “System diagnostic” feature of the settings of the Hub only or the Combined Teacher Console with Hub modes.



Insert a valid IP address or hostname

127.0.0.123

CONFIRM



After scanning the hub QR code or entering the address, you will see the screen below. Select “Run all” to run all tests.



Connect diagnostic tool
192.168.1.13



Hub

Local network discovery: UDP port 8036



Communication: UDP port 8033



Get Hub info



AirServer

Service reachability



Service: TCP port 7000



Google Drive

Service reachability



Dropbox

Service reachability



Microsoft OneDrive

Service reachability




AutoDraw

Service reachability - Drawing



Service reachability - Assets



Click on “View results” to view your results. Select the “Share results” icon  to share your results of the tests. UDP and TCP ports work differently. The TCP port is more secure. When you test UDP ports, you can't really know if they are correctly configured, so you could see a “WARNING” message as you can see on the “Diagnostic result” image below. Network and Windows Firewalls must allow incoming communication on that port. If the tests found no problems, you will see “SUCCESS”. If the tests found any problems, you will see “ERROR”.

Connect diagnostic tool
192.168.1.13



Hub

Local network discovery: UDP port 8036



Communication: UDP port 8033



Get Hub info



AirServer

Service reachability



Service: TCP port 7000



Google Drive

Service reachability



Dropbox

Service reachability



Microsoft OneDrive

Service reachability



AutoDraw

Service reachability - Drawing



[VIEW RESULTS](#)

× Diagnostic result

GoBoard 1.0.0 (209)
Diagnostic Tool
5 Feb 2021 12:38:54
Testing host: /192.168.1.13

Hub

Local network discovery: UDP port 8036: [SUCCESS] Discovery completed successfully

Communication: UDP port 8033: [WARNING] No problems were found on this UDP port but this test does not ensure that the port is properly configured, check on 1

Get Hub info: [SUCCESS] Server response successful

AirServer

Service reachability: [SUCCESS] Server response successful

Service: TCP port 7000: [ERROR] Unreachable port

Google Drive

Service reachability: [SUCCESS] OK

Dropbox

Service reachability: [SUCCESS] OK

Microsoft OneDrive

Service reachability: [SUCCESS] OK

AutoDraw

Service reachability - Drawing: [SUCCESS] Server response successful

Service reachability - Assets: [SUCCESS] Server response successful

NOTE: During a lesson, if you lose Wi-Fi connection you will see this message:

Disconnected

Session disconnected due to network problems. Do you want to reconnect now?

[EXIT](#)[OK](#)

GoBoard Preferred network ports used for Wireless communication

Whiteboard:

8033 port TCP protocol

Hub discovery:

8035/8036 UDP

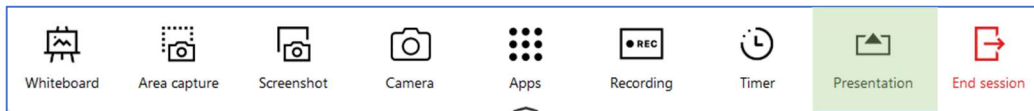
AirServer:

Port	Used by	Behaviour/Notes
TCP 5000	AirPlay RAOP	Will use a dynamic port if unavailable
TCP 5001	AirPlay RAOP events	Will use a dynamic port if unavailable
TCP 7000	AirPlay media	Will use a dynamic port if unavailable
TCP 7100	AirPlay legacy mirroring	Fixed port - cannot be changed. Only needed to support iOS 6 & older
TCP 49152	AirPlay mirroring	Will use a dynamic port if unavailable
UDP 6010-6012	AirPlay audio	Will use AirPlayAudioUDPPort, AirPlayAudioUDPPort+1 & AirPlayAudioUDPPort+2
UDP 5353	Apple Bonjour	
Port	Used by	Behaviour/Notes
TCP 80, 443, 8008, 8009	Google Cast	
UDP 53, 123, 1900	Google Cast	
Port	Used by	Behaviour/Notes
UDP 51563	Miracast	Will use a dynamic port if unavailable (configured on local firewall only)
UDP and TCP 7236	Miracast	Ports used for negotiation
TCP 7250	Miracast	RMTP port for video streaming
UDP and TCP 50000	Miracast	Ports used for negotiation

How to wirelessly display to GoBoard from a student device

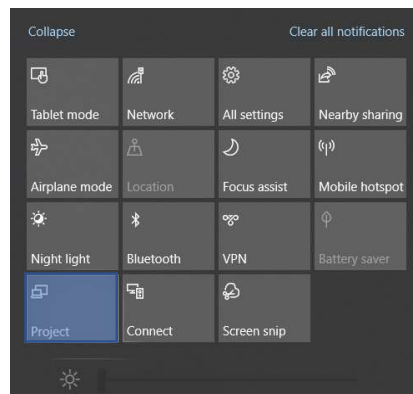
GoBoard software features AirServer technology, a wireless display application that allows students and teachers to cast/mirror content from PCs, iOS, and Chromebooks/Android devices to projectors and flat panel displays. Before students can cast from their device to

the GoBoard, the teacher must first click on the Presentation icon located at the top of the whiteboard on the GoBoard Hub.

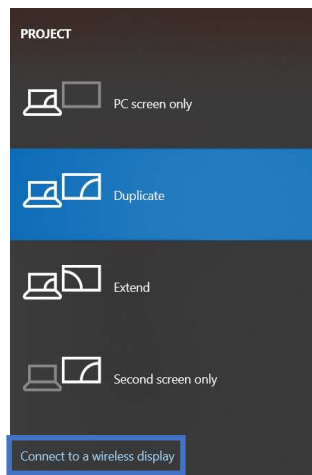


How to wirelessly display to GoBoard from a PC

To wirelessly display from a PC to the GoBoard, you must first open the GoBoard App on the PC. Enter the access key when prompted to join the GoBoard session. Next, go to the bottom right corner of the PC display and select Project from the menu.



Next select Duplicate, then select Connect to a wireless display.



The PC will search for the Hub. When you see it, select the Hub. Depending on what OS version you are running, you may be prompted to allow mouse and keyboard control. This will allow you to control your PC from the interactive display. You are now able to wirelessly mirror the student device to the GoBoard.

How to wirelessly display to GoBoard from an iOS Device

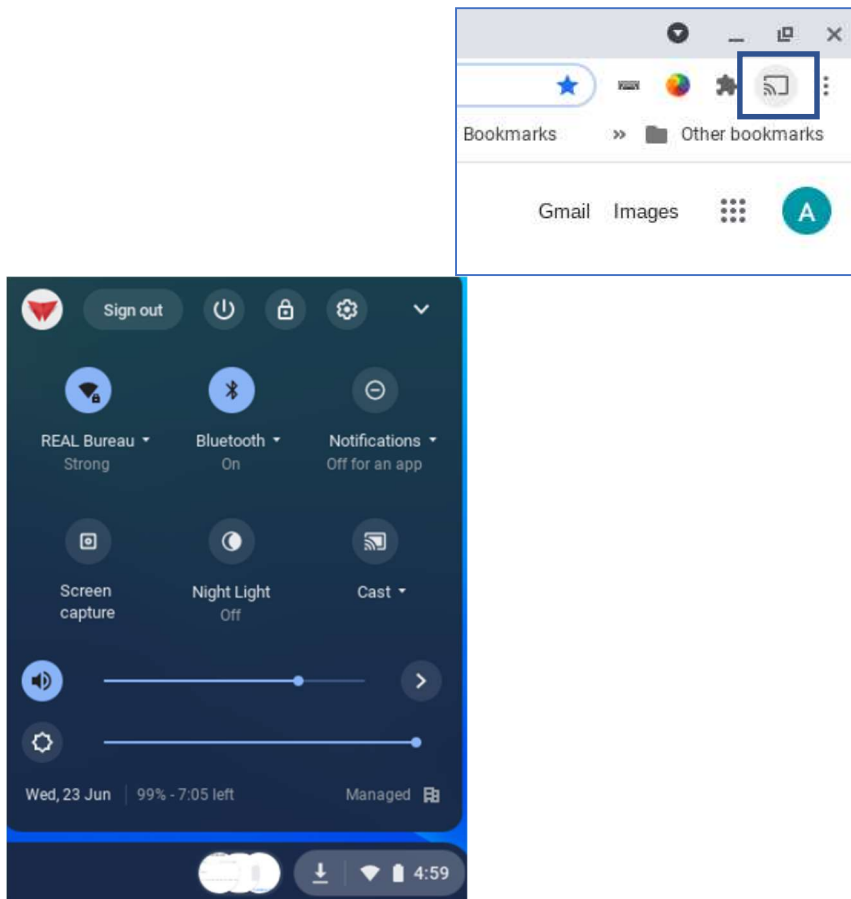
To wirelessly display from an iOS device to the GoBoard, you must first open the GoBoard App on the iOS device. Enter the access key when prompted to join the GoBoard session. On an iPad or iPhone, swipe down on the screen from the upper right corner, revealing the iOS dashboard. Then select the Screen Mirroring icon.



Next, select the display, which is the GoBoard Hub. You are now able to wirelessly mirror the iPad to GoBoard.

How to wirelessly display to GoBoard from a Chromebook

To wirelessly display from a Chromebook to the GoBoard, you must first open the GoBoard App on the Chromebook. Enter the access key when prompted to join the GoBoard session. Next, click the Casting icon located on the Chrome Browser or from the menu in the bottom right of the screen.



The Chromebook will automatically search for a display device. Choose the GoBoard Hub. You are now able to wirelessly mirror the Chromebook to the GoBoard.

How to wirelessly display to GoBoard from an Android device

To wirelessly display from an Android device, use the default Google Cast app or download the Google Home app from the Play Store. Select the GoBoard Hub as your display.

Where To Get Help

If you need to contact Epson for technical support services, visit Epson's support website at epson.eu/contact-us and select your country.

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